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## **FROM THE OFFICE OF THE ALABAMA EMERGENCY MANAGEMENT AGENCY**

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### **Coordination center launched to efficiently coordinate information on assistance needs and volunteers**

Birmingham--Alabama 2-1-1, the Governor's Office of Faith-Based & Community Initiatives, Alabama Voluntary Organizations Active in Disaster, and All Hands Volunteers are launching a coordination point to maximize their efforts in clean-up efforts statewide. The Alabama Recovery Coordination Center (RCC) provides resources and referrals to residents in need of assistance and coordinates with other agencies to deliver services directly to those in need. It also fosters communication and collaboration between groups to avoid duplication of efforts and to maximize impact on the community in this time of need.

Call specialists at 2-1-1 serve as the primary point of contact for people with clean-up or other storm-related needs but who do not currently have internet access. Callers are then referred to the Alabama RCC. The RCC matches homeowner needs with the appropriate voluntary agency working in the state.

This service can also be accessed via the toll free number (888) 421-1266. Those with internet access should go to [www.servealabama.gov](http://www.servealabama.gov) and click on the Volunteer Assistance Request Form.

Groups both from the local area and from around the country are here in Alabama providing volunteer clean-up and recovery services. All services are free of charge.

For additional information, contact the Communications Manager, All Hands Volunteers, (205) 458-8979 or [AlabamaRCC@gmail.com](mailto:AlabamaRCC@gmail.com).

**For more information contact the AEMA Public Information Office  
(205)280-2275 or (205)280-2255  
Visit us online at [www.ema.alabama.gov](http://www.ema.alabama.gov).**