CURES 2.0

FREQUENTLY ASKED QUESTIONS

What information may be obtained from CURES?

The Controlled substance Utilization Review and Evaluation System (CURES) stores Schedule II, III, and IV controlled substance prescription information reported as dispensed in California. CURES contains the following information: patient name, patient date of birth, patient address, prescriber name, prescriber DEA number, pharmacy name, pharmacy license number, date prescription was dispensed, prescription number, drug name, drug quantity and strength, and number of refills remaining.

Who has access to CURES information?

As outlined in Health & Safety Code section 11165.1(a)(1)(A), prescribers authorized to prescribe, order, administer, furnish, or dispense Schedule II, III, or IV controlled substances, and pharmacists, may access CURES data for patient care purposes.

Additionally, pursuant to Health & Safety Code section 11165(c)(2), CURES data is available to appropriate state, local, and federal public agencies, law enforcement, and regulatory boards for disciplinary, civil, or criminal purposes. The Department of Justice (DOJ) may also provide data to other agencies and entities for educational, peer review, statistical, or research purposes, provided that patient identity information is not disclosed.

Who is required to register for CURES?

Prescribers must submit an application before July 1, 2016, or upon receipt of a federal Drug Enforcement Administration (DEA) registration, whichever occurs later. Registration requirements are not based on dispensing, prescribing, or administering activities but, rather, on possession of a Drug Enforcement Administration Controlled Substance Registration Certificate AND valid California licensure as any one of the following:

Dentist	Physician Assistant
Medical Physician	Podiatrist

Naturopathic Physician	Registered Certified Nurse Midwife
Optometrist	Registered Nurse Practitioner (Furnishing)
Osteopathic Physician	Veterinarian

Pharmacists must submit an application before July 1, 2016, or upon licensure, whichever occurs later. Registration requirements are not based on dispensing, prescribing, or administering activities but, rather, on valid California licensure as a Pharmacist.

What do I do if the information in CURES is not correct?

Data contained in CURES is reported to the DOJ by pharmacies and direct dispensers. If you are a patient with incorrect information on your CURES report, please notify the reporting pharmacy of the error. Only the original reporting pharmacy or dispenser may submit prescription corrections to the DOJ.

For information on how to submit controlled substance prescription data or data corrections, pharmacies and direct dispensers may contact Atlantic Associates, Inc. by email at CACures@aainh.com or by phone at (800) 539-3370.

What Internet browsers are required for CURES 2.0 access?

CURES 2.0 users must use Microsoft Internet Explorer version 11.0 or higher, Mozilla Firefox, Google Chrome, or Safari. Earlier versions of Internet Explorer are not supported by CURES 2.0 for security considerations.

CURES 1.0 will continue to be made available to clinical users for an indeterminate time to facilitate uninterrupted access to CURES data while health care systems upgrade to CURES 2.0-compatible browsers.

What is the registration process for access to CURES 2.0?

Registration, for California licensed prescribers and pharmacists, is fully automated. Applicants must complete the online registration form and provide a valid email address, medical or pharmacist license number, and DEA registration certificate number (prescribers only.) DOJ will validate identity and license electronically with the Department of Consumer Affairs and the Drug Enforcement Administration.

Do current CURES 1.0 users need to re-apply for CURES 2.0 access?

No. Existing CURES users do not need to apply for access to CURES 2.0. These users are able to access the CURES 2.0 with their current User ID and password. Upon initial login to CURES 2.0, users are required to update their security questions and answers and re-establish a new password. The user must also review their CURES account profile to verify their information is accurate, make necessary updates, and acknowledge CURES Terms and Conditions. Once this has been completed, the user may begin searching patient prescription information in CURES 2.0.

What happens to providers who have submitted application documents under the old registration requirements but have not yet been granted access?

Prescribers and pharmacists who submitted application documents using the old registration method will continue to have their registrations processed. If approved, these applicants will be granted access to CURES.

If a current CURES user is locked out of the system, how can he/she regain access?

CURES 2.0 users are provided easy, intuitive, online assistance for password reset, forgot UserID and forgot password.   Links to these services are on the CURES 2.0 login page. Additionally, users may contact the CURES Help Desk at (916) 227-3843 or cures@doj.ca.gov .