Governance and Administration	dministration Health Care Services	
VOLUME 1: Governance and Administration	Revision Date	
CHAPTER 1 Administration Overview	Jan 2002	
CHAPTER 2 Mission and Values Statements (deleted 4/30/12)		
CHAPTER 3 Overview of Health Care Services	Dec 2003	
CHAPTER 4 Local Governing Body	Jan 2002	
CHAPTER 5 Professional Medical Staff	Jan 2002	
CHAPTER 6 Utilization Management Program (6/13/14 revised and moved to Volu	ıme 4, Ch. 34)	
CHAPTER 7 Death Reporting and Review (7/13/12 revised and moved to Volume 3, Ch. 7) (10/30/2015 revised and moved to Volume 1, Chapters 29.1 & 29.2)		
CHAPTER 8 Implementation and Annual Review of Health Care Policies and Procee	dures Jan 2002	
CHAPTER 9 Credentialing: Licensure, Certification and National Practitioner Data B	Bank Query Dec 2003	
CHAPTER 10 1.10 Copayment Program Policy	Dec 2015	
CHAPTER 11 1.11 Patients' Rights Policy	Jan 2016	
CHAPTER 12 Health Care Appeals Tracking Program	Sept 2008	
Policy 1.12.2, Consolidated Controlled Correspondence and Patient-In Care Inquiry Line Response	mate Health Sept 2011	
CHAPTER 13 Staff Training	Jan 2002	

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CHAPTER 14 Health Care Needs of Minor and Parental Notification	Jan 2002
CHAPTER 15 California Cancer Registry	Jan 2002
CHAPTER 16 1.16.1 Prison Rape Elimination Act Policy 1.16.2 Prison Rape Elimination Act Procedure	Oct 2016 Oct 2016
CHAPTER 17A Advance Directive for Health Care Policy	Sept 2009
CHAPTER 17B Advance Directive for Health Care Procedure	Sept 2009
CHAPTER 18 Physician Orders for Life Sustaining Treatment (POLST) Policy	Sept 2010
CHAPTER 19A Central Transcription Services Policy	Jan 2011
CHAPTER 19B Central Transcription Services Procedure	Jan 2011
CHAPTER 20 1.20 Health Care Ethics Committee	Dec 2013
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CHAPTER 28 1.28.1 Effective Communication Documentation Policy 1.28.2 Effective Communication Documentation Procedure	Apr 2016 Apr 2016
CHAPTER 29 1.29.1 Death Reporting and Review Program Policy 1.29.2 Death Reporting and Review Program Procedure	Oct 2015 Oct 2015
CHAPTER 40 1.40 End of Life Option Act: Exemption Policy	June 2016