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Sam Brownback, Governor

## Kansas Division of Vehicles coordinates a 10-day grace period for Johnson County Motor Vehicles customers impacted by storm outage

Aug. 31, 2016

The Kansas Division of Vehicles is coordinating with law enforcement and the Johnson County Treasurer's Office to offer a 10-day grace period for people who are not able to complete their in-person transactions with the county because of the weather-related outage.

This includes services such as tags, 60-day title or other motor vehicle paperwork with an Aug. 31 deadline.

The grace period does not apply to driver's license expirations because the state's systems were not affected by the weather outage.

The state's online tag registration system www.kswebtags.org is not affected by the county's outage. Online customers can already print and carry the online renewal paid receipt in their vehicle until the decal arrives or save the confirmation receipt on their mobile device for a 10-day period after their tags expire.

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Johnson County Press Release:

For immediate release: Aug. 31, 2016

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Johnson County Government experiencing outage affecting phones, email, internet

Johnson County Government experienced a lightning strike last night that has affected the entire phone system, email system and internet connectivity. The 911 system is operational. The county anticipates that systems will be back up this afternoon. Further updates will be provided as they become available.

The Johnson County Motor Vehicle Offices located at 6000 Lamar in Mission and 782 N. Ridgeview Road in Olathe are open and providing services to customers in a very limited capacity.

We encourage customers who need vehicle titling services to come back next week. Customers who need renewal service are strongly encouraged to go to the State of Kansas Registration <u>www.kswebtags.org</u> and renew online. Your online receipt and email verification can be used as proof of payment until you receive your decal by mail.

Johnson County Courts business continues today, however, voice and email communications are interrupted.

"Please know that county staff is working diligently to rectify this situation as soon as possible," said Hannes Zacharias, county manager. "We would appreciate it if people who have business with the county could delay conducting non-essential business until we are fully operational. We apologize for any inconvenience this has caused the public."

## About Johnson County, Kansas

Located in the southwestern quadrant of the Kansas City Metropolitan Region, Johnson County, Kansas is a community of choice with a current population of more than 575,000, making it the most populated of the 105 counties in Kansas, but traditionally

having the lowest mill levy in the state. For more information visit the county's website at <u>www.jocogov.org</u>.