

## Questions and Answers from Exigent Rollback Webinar

### Question

### Answer

Will the exigent rollback require an immediate rate increase to offset?

The USPS has committed there would be no general price increases across all market dominant products in 2016.

If Congress approves legislation or the courts rule in favor of the USPS, will the rates be immediate raised back up?

If Congress or the courts make a decision prior to April 10, the rollback would be stopped. If the decision happens after the rollback is implemented, actions will be determined by the Board of Governors.

Is the post office looking to implement a price increase this year?

The USPS has committed to no market dominant price increase for calendar year 2016.

Will this rollback impact the Full-Service discount?

No

Is this presentation and webinar available on RIBBS?

The presentation materials and a recording of the webinar are available on the RIBBs Industry Outreach page.

Even though there are no structural changes, I do notice that the date on all mailing statements is changing to April 2016. Since there is no structural change, can customers use current mailing statements that show January 2016 date?

Customers should always use the current postage statement to insure the right prices are being used. All of the 2016 dated statements should be in use by July 17, 2016. If exceptions are needed beyond that date, please contact the PCSC.

Will there be a process for refunding Forever stamps purchased prior to the April 10 rollback?

There will be no refunds on Forever stamps purchased prior to April 10.

Does the rollback impact Periodicals? If so, how much?

The exigent rollback will impact all market dominant prices products. Specific price impacts can be found on the Postal Explorer website. Affected prices are highlighted in yellow in the Excel spreadsheet posted.

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Do you expect there will be a large backlog of appointments at destination facilities beginning Monday, April 11th?

The USPS expects to see increased volumes entered immediately after the rollback April 10. All possible actions will be taken to leverage capacity to mitigate the impacts on appointments.

Do the exigent rollbacks mean that the Rationalization plan is back in play?

The exigent rollback and Network Rationalization are two different events. Any changes related to Network Rationalization would be made separately and according to the established processes.

Are the annual fees changing?

Annual fees are part of the market dominant price structure and will be rolled back accordingly.

When will the updated PS Form 3602 be available?

Updated PS Form 3602 is already available on Postal Explorer, <http://pe.usps.com>.

How does this rollback affect my recent purchases of Stamp Inventory for my Contract Postal Unit ?

Please contact your contract administrator on how this will be handled.

How will you handle price reductions with fees and services that were paid annually, i.e. P.O. Boxes, accounting fees, etc?

If your rent or fee is paid prior to April 10, it will be at the higher price. If it is paid after April 10, the lower price without the exigent surcharge will be paid.

Will the pe.usps.com website will show the new prices for certified, return receipt, and registered mail?

The prices without the surcharge are already available on Postal Explorer (pe.usps.com).

EDDM BMEU was not listed as being included in the 4.3% price rollback on the slides. Is it included?

Every Door Direct mail is identified under the market dominant products list and the price is affected.