## United States Postal Service Postal Customer Council Discussion Group Community Rules

This LinkedIn Discussion Group page (hereinafter "this page" or this "Discussion Group") is moderated by the United States Postal Service (the "Postal Service"). The purpose of this page is to build interest in the United States Postal Service's Postal Customer Council (PCC) Program by providing information about upcoming PCC events and meetings and through discussion of PCC best practices. Postal Customer Councils are postal-sponsored organizations consisting of Postal Service managers and individuals from local businesses who are interested in learning about Postal Service products and services. The Mission of the PCCs is to foster a close working relationship between the Postal Service and all businesses that use the mail and to share information about new and existing Postal Service products, services and procedures that affect all business mailers.

This Discussion Group is a pilot program to run through May 2017 and will be open to PCCAC members and to PCC Officers of such PCCs as the Postal Service may identify in its discretion. The Discussion Group will also be open to Postal Service employees who are involved in or who have duties pertaining to the PCC Program. The Discussion Group may be opened to other eligible PCCs members at the Postal Service's discretion. Postal Service administrators will verify participant eligibility as necessary. The terms "user" and "users" shall refer to a PCC member or members and any other participant or participants admitted by the administrators of this page to participate in the Discussion Group.

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- Content that constitutes spam, repetitive posts or links to other sites or pages.
- Content that promotes or endorses any political party, candidate or group.
- Obscene, violent or sexual content that could be harmful to minors.
- Unlawful or legally actionable material, such as content constituting unlawful discrimination, hate speech, defamation, fraud, threats, harassment, or copyright, trademark or other intellectual property infringement.
- Content that violates anyone else's rights, such as privacy or publicity rights.

- Statements that are false, misleading or dishonest.
- Content that could subject the Postal Service or the PCC Program to liability or a security risk.
- Surveys, contests, sweepstakes, chain letters and pyramid schemes.
- Any software, program or file that could damage the operation of another person's computer, such as a file containing a virus.
- Content that is prohibited by the terms of the LinkedIn "User Agreement" or other LinkedIn standards.

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Please note that our Discussion Group Community Rules may change from time to time. Please check back often.

## Additional Resources

Customer Service: If you have a Postal Service customer service issue or question, or would like to submit a claim, please contact us at 800-ASK-USPS (800-275-8777) or visit: https://www.usps.com/customer-service/customer-service.htm.

Please do not post non-public information about you or others, such as tracking numbers, claim information or home addresses on our page.

Media Inquiries: For media inquiries, please visit http://about.usps.com/news/welcome.htm.

Suspicious activity: To report phishing or suspicious activity, please visit <u>https://www.usps.com/customer-service/customer-service.htm</u>.