CHANGE REQUEST COVER SHEET

Change Request Number: 12-70 & 12-71   **Date Received:** 7/24/2012

Title: Remove Service Level Reviews / Add TechStat Reviews

Name: David Lankford

Phone: 202-267-8407

Policy OR Guidance: Policy

Section/Text Location Affected: 1.2.7 & 1.2.8

Summary of Change: This change: (1)removes the requirement to conduct service level reviews; and (2) establishes new policy for TechStat reviews.

Reason for Change: (1) Removal: Acquisition quarterly program reviews were established in 2011. The JRC subsequently decided these reviews provided an appropriate and more frequent venue to discuss program portfolios, and that conducting service level reviews would not be necessary. (2) Addition: OMB¿s 25 Point Plan for IT Reform established Techstat reviews as a venue to assess underperforming programs. The 25 Point Plan established a timetable for agencies to begin internal implementation of Techstat reviews. This change implements OMB¿s direction. AMS sections 1.2.7 and 1.2.8 are retitled as result of these two changes.

Development, Review, and/or Concurrence: AAP-100, AAP-200, AEB

Target Audience: Acquisition Workforce

Potential Links within FAST for the Change: NA

Briefing Planned: Yes

ASAG Responsibilities: Approve

Potential Links within FAST for the Change: NA

Links for New/Modified Forms (or) Documents (LINK 1)

Links for New/Modified Forms (or) Documents (LINK 2)

Links for New/Modified Forms (or) Documents (LINK 3)

Acquisition Management Policy:
Section 1.2.7 : Acquisition Quarterly Reviews [Old Content][New Content] [RedLine Content]
Acquisition Management Policy:
Section 1.2.8 : TechStat Reviews [Old Content][New Content] [RedLine Content]

Section 1.2.7 : Service-Level Reviews
Old Content: Acquisition Management Policy:
Section 1.2.7 : Service-Level Reviews

The Joint Resources Council reviews annually the performance of service portfolios managed by service units (ATO) and service directorates (other lines of business) to deliver assigned services. Service-level reporting is conducted within a strategic framework that includes all research, on-going and planned investment programs, and operational assets managed by the service organization. Progress is reported against performance targets in the acquisition program baseline of each investment program within the portfolio, as well as on action plans undertaken to correct deviations from cost, schedule, and performance baseline values.

Service-level reviews also evaluate performance of the overall service portfolio, including the results of post implementation reviews and operational analyses. Proposals for new investment initiatives are discussed along with proposals to remove from service or modify operational assets no longer needed or nearing the end of their service life. See Preparing for a Service Level Review (FAA only).

New Content: Acquisition Management Policy:
Section 1.2.7 : Acquisition Quarterly Reviews

The investment decision authority reviews the portfolio of service organization investment programs each quarter to oversee cost, schedule, and technical performance using a standard set of program and performance measures (see AMS 2.1.6). These standard program measures are organized into: financial, schedule, technical, resources, program manager assessment, and external interests. The status of OMB Information Technology Dashboard milestones is also reviewed along with significant program risks. The Directors of each service organization present and discuss performance for all baselined programs and those planning programs that report to the Office of Management and Budget. The reviews use SPIRE, earned-value management (or equivalent), and Enterprise Architecture data to assess technical, cost, and schedule issues that may impact the ability of programs to meet their acquisition program baseline values.

Red Line Content: Acquisition Management Policy:
Section 1.2.7 : ~~Service-Level~~*Acquisition Quarterly* Reviews

The ~~Joint Resources Council~~*investment decision authority* reviews ~~annually~~ the ~~performance~~*portfolio* of service ~~portfolios managed by~~*organization* ~~service units~~*investment programs* ~~(ATO)~~*each* ~~and~~*quarter to* ~~service~~*oversee* ~~directorates~~*cost,* ~~(other~~*schedule,* ~~lines of~~*and technical* ~~business)~~*performance* ~~to deliver assigned~~*using a standard* ~~services,~~*set* ~~Service-level~~*of* ~~reporting is conducted within~~*program and performance measures* ~~a~~*(see* ~~strategic~~*AMS* ~~framework~~*2.1.6).* ~~that includes all~~*These standard program* ~~research,~~*measures* ~~on-going~~*are* ~~and~~*organized* ~~planned~~*into:* ~~investment~~*financial,* ~~programs~~*schedule,* ~~and~~*technical,* ~~operational~~*resources,* ~~assets managed~~*program manager* ~~by~~*assessment,* ~~the service organization~~*and external interests*. ~~Progress~~*The* ~~is reported against performance targets in the acquisition program baseline of each investment~~*status of OMB Information Technology Dashboard milestones is also reviewed along with significant* ~~program~~ ~~within the portfolio, as well as on action plans~~*risks.* ~~undertaken to correct deviations from~~*The Directors of each service* ~~cost,~~*organization* ~~schedule,~~*present* ~~and~~ ~~performance baseline~~*discuss performance* ~~values.~~ ~~Service-level~~*for* ~~reviews also evaluate performance of the overall service~~*all baselined programs and those planning programs that* ~~portfolio,~~*report* ~~including~~*to* ~~the results~~*Office* ~~of~~ ~~post implementation reviews~~*Management* ~~and~~ ~~operational analyses~~*Budget*. ~~Proposals for~~*The* ~~new investment~~*reviews use* ~~initiatives~~*SPIRE,* ~~are~~*earned-value* ~~discussed~~*management* ~~along~~*(or* ~~with~~*equivalent),* ~~proposals to remove from service or~~*and Enterprise Architecture data to assess* ~~modify~~*technical,* ~~operational~~*cost,* ~~assets no longer needed or nearing~~*and schedule issues that may impact* ~~the end~~*ability* ~~of~~ ~~their service life.~~*programs* ~~See Preparing~~*to* ~~for a Service Level~~*meet their acquisition program* ~~Review (FAA~~*baseline* ~~only)~~*values*.

<div style="text-align:center">**Section 1.2.8 : Acquisition Quarterly Reviews**</div>

Old Content: Acquisition Management Policy:
Section 1.2.8 : Acquisition Quarterly Reviews

The investment decision authority reviews the portfolio of service organization investment programs each quarter (except in the spring when service-level reviews are held) to oversee cost, schedule, and technical performance using a standard set of program and performance measures (see AMS 2.1.6). These standard program measures are organized into: financial, schedule, technical, resources, program manager assessment, and external interests. The status of OMB Information Technology Dashboard milestones is also reviewed along with significant program risks. The Directors of each service organization present and discuss performance for all baselined programs and those planning programs that report to the Office of Management and Budget. The reviews use SPIRE, earned-value management (or equivalent), and Enterprise Architecture data to assess technical, cost, and schedule issues that may impact the ability of programs to meet their acquisition program baseline values.

New Content: Acquisition Management Policy:
Section 1.2.8 : TechStat Reviews

The FAA uses a TechStat review when appropriate to assess underperforming investment programs. A TechStat review is an in-depth examination of program performance data from the OMB Information Technology Dashboard and FAA SPIRE, including associated earned value

management data, program management and control data, and actions for achieving the JRC-approved program baseline. The TechStat review results in a corrective action plan to improve program execution and performance within the approved program baseline, or results in other actions if the program is unlikely to improve as baselined.   The JRC determines whether a TechStat review will be conducted, and uses acquisition quarterly program reviews to identify those programs that will be subject to a TechStat review.

Red Line Content: Acquisition Management Policy:
Section 1.2.8 : ~~Acquisition~~*TechStat* ~~Quarterly~~ **Reviews**

The ~~investment decision authority reviews the portfolio~~*FAA uses a TechStat review when* ~~of~~*appropriate to* ~~service organization~~*assess underperforming* investment programs ~~each quarter, (except~~*A* ~~in the spring when service~~*TechStat review is an in*~~-level reviews are held) to oversee cost, schedule, and technical performance using a standard~~*depth* ~~set~~*examination* of program ~~and~~ performance ~~measures~~*data* ~~(see~~*from* ~~AMS~~*the* ~~2.1.6).~~*OMB* ~~These standard program measures are~~*Information Technology Dashboard and FAA* ~~organized~~*SPIRE,* ~~into:~~*including* ~~financial,~~*associated* ~~schedule,~~*earned* ~~technical,~~*value management* ~~resources~~*data*, program ~~manager~~*management and control* ~~assessment~~*data*, and ~~external interests.~~*actions* ~~The status of~~*for achieving the* ~~OMB~~*JRC-approved* ~~Information~~*program* ~~Technology~~*baseline.* ~~Dashboard milestones is also reviewed along with significant program~~*The TechStat review results in* ~~risks.~~*a* ~~The Directors of each service organization present~~*corrective action plan to improve program execution* and ~~discuss~~ performance ~~for all baselined programs~~*within the approved program* ~~and~~*baseline,* ~~those planning programs that report to~~*or results in other actions if* the ~~Office of Management and Budget.~~*program* ~~The reviews use~~*is unlikely to* ~~SPIRE,~~*improve* ~~earned-value~~*as* ~~management~~*baselined.*   ~~(or~~*The* ~~equivalent),~~*JRC* ~~and Enterprise Architecture data to assess~~*determines whether a TechStat review will* ~~technical,~~*be* ~~cost~~*conducted*, and ~~schedule~~*uses* ~~issues that may impact the ability of~~*acquisition quarterly program reviews to identify those* programs ~~to~~*that* ~~meet their acquisition program~~*will be subject to* ~~baseline~~*a TechStat* ~~values~~*review*.