IOWAccess Monthly Status Report

October, 2005

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Report Compiled by:

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October, 2005 Update

New IOWAccess Advisory Council Member

A new IOWAccess Advisory Council member representing the deferal government has been appointed. Please welcome:

Lawrence Lentz
U.S. Army Ent Tech Command
Davenport, Iowa
e-mail: Lawrence.N.Lentz@us.army.mil

Timeline for the Re-Issue of the IOWAccess RFP

The RFP for IOWAccess Support Services was re-issued on Friday, October 14, 2005 and the optional vendor conference was held on Monday, October 24, 2005 (10:00 am CDT). The remainder of the timeline for this RFP is as follows:

o Written Questions and Requests for Interpretation or Clarification Must be Received Prior to October 28, 2005 (3:00 pm CDT).

o Written Responses will be issued by Close of Business November 2, 2005.

o Proposals are due no later than Monday, November 14, 2005 (3:00 p.m. CST).

2005 Iowa Public CIO Summit

On November 18, 2005 the Department of Administrative Services - Information Technology Enterprise will sponsor the 2005 Iowa Public CIO Summit at the Holiday Inn and Conference Center at the Des Moines Airport, 6111 Fleur Drive in Des Moines, Iowa. John Gillispie would like to extend an invitation to all IOWAccess Advisory Council members to attend.

The goal of the Iowa Public CIO Summit is to provide a forum and avenues through which Senior Level Government Information Technology Executives can share and collaborate in an open forum on Information Technology (IT) ideas, challenges, and successes. The goal is to exchange ideas on vital and timely issues affecting the direction and future of public sector information technology in Iowa.

If you are interested in attending, you can contact Diane Van Zante (diane.vanzante@iowa.gov) or Tom Shepherd (tom.shepherd@iowa.gov) or register on the Iowa Public CIO Summit website at http://ciosummit.iowa.gov .There is no fee for this Summit and IOWAccess Advisory Council members are eligible to submit a travel claim for qualifying travel expenses.

The agenda for the summit is on the next page.

The Iowa 2005 Public CIO Summit

November 18, 2005
Holiday Inn and Conference Center - Des Moines Airport
6111 Fleur Drive   Des Moines, IA 50321-2893
(800) 248-4013
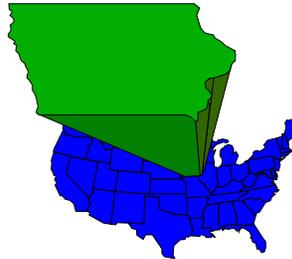
Agenda

9:00 am	-	9:30 am	Registration and Networking
9:30 am	-	9:45 am	Welcome and Introductions – John Gillispie
9:45 am	-	10:30 am	Gerry Wethington (Unisys) – Criminal Justice Information Systems Integration/interoperability; voice and data interoperability and dealing with the unexpected after Hurricanes Katrina / Rita.
10:30 am	-	10:45 am	Morning Break
10:45 am	-	11:30 am	Geographic Information Systems (GIS) Speaker (to be announced) – GIS activities related to Hurricanes Katrina / Rita and Coordination with FEMA, USGS, DHS and state and local partners.
11:30 am	-	12:15 pm	Lunch
12:15 pm	-	1:00 pm	Richard Varn (RJV Consulting) – Keynote Speech – Pulling it all together (e-Government, technology issues and priorities facing State and Local Government, Governments Roles and Responsibilities Relative to Information Technology and Methods of Providing Effective e-Services)
1:00 pm	-	2:15 pm	Afternoon Open Discussion – Topics Submitted From Participants
2:15 pm	-	2:30 pm	Afternoon Break
2:30 pm	-	3:00 pm	Discussion of the Sustainability of Future Public CIO Forums
		3:00 pm	Adjourn

For additional information, contact:

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Information Technology Enterprise – IOWAccess Project Status Report as of October 21, 2005

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status	Planning Start	Planning End	Coding Start	Completion / Rollout
Campaign Ethics	Miscellaneous Contribution Tracking	11/3/2003 7/13/05	Overall Added Funding	$7,000 $104,553	No progress. Project had to be migrated into the upgraded Websphere environment, which was completed the week of 10/21.	1/15/2005	6/1/2005		
Campaign Ethics	Lobbyist/Client Tracking System	11/3/03	Overall	$ 18,500.00	On hold pending review of funding requested anticipated at 11/9 IOWAccess meeting.	12/1/2004	TBD		
Campaign Ethics	Personal Financial Disclosure	7/13/05	Planning	$ 15,000.00	On hold pending review of funding requested anticipated at 11/9 IOWAccess meeting.	7/18/2005	9/6/2005		
Inspections and Appeals	Food Inspections Online	11/3/2003 Additional Funding 4/19/04 Phase 2 funding .5/11/05	Overall	$ 178,333.00	Pushed new release of client software to field on 10/13, required before Web site could go live. Website targeted to go live end Oct, early Nov.	Phase 2 start 1/31/05	Phase 2 end 5/1/2005	5/16/2005	8/31/2005
Inspections and Appeals	Targeted Small Business Online	11/3/03	Overall	$ 45,000.00	Customer availability has limited progress.	5/23/2005			
Inspections and Appeals	Social Gambling Online	11/3/2003 9/14/05	Overall Added Funding	$55,000 $25,000	Completed significant part of data migration. Customer has change request for reports and so has not signed SOW, which is delaying start of coding.		2/28/2005	8/22/2005	

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status	Planning Start	Planning End	Coding Start	Completion / Rollout
Dept. Human Services	Child Development Home Registration Renewals	1/26/04	Overall	$ 199,124.00	Completed Requirements draft of Change Request #1. Pending acceptance of training group before starting Execution.				
Iowa State Univ.	28E Project	4/19/04	Overall	$ 120,660.00	Have final sets of changes from customers with meeting set for 10/19 to review changes and finalize Req's. Once finalized will generate Statement Of Work and change to funding request for IOWAccess. ITE tasks have grown significantly from original understanding and will require an adjustment to budget.	11/23/2004			
Dept. of Public Safety	Criminal History Background Check	6/17/04	Implemen-tation	$ 47,375.00	Have made changes to Requirements and returned to customer for signoff. Customer has indicated that they may want a Spanish version and they have a translator to do the work.	8/6/2004	TBD		
Dept. of Public Safety	Enterprise E-Mail Subscription Service	9/10/04	Overall	$ 163,715.00	Encountered an unanticipated issue regarding detection of page changes. Believe that we have a solution and will need to verify before proceeding.				
Dept of Agriculture	Soil Conservation Grant application -	9/10/04 9/14/05	Planning Added Funding	$10,000 $140,000	Continue to develop use cases. Have started to develop screen mockups. Worked with customer to establish working groups for various areas to allow us to move more quickly in establishing Requirements and tasks.	11/30/2004			

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status	Planning Start	Planning End	Coding Start	Completion / Rollout
Dept. of Public Safety	Missing Person's Reports On-line	5/11/2005	Implemen-tation	$ 40,000.00	Were finally able to identify a mutually acceptable method for transferring data between customer and ITE database. Solution will also be used for Criminal History project. Currently awaiting completion of solution implementation. Application is complete, tested and ready to go to Prod once data transfer issue is completed.		5/11/2005		
Iowa Civil Rights Commission	Web Access	5/11/2005	Phase 1 Imple-mentation & Phase 2 planning	$ 75,000.00	Held final review of Requirements with customer. They will be providing some required information to complete documents, which we will then provide for their signature.	5/12/2005			
Dept of Commerce Alcoholic Beverages	Licensing and Beer/Wine Taxation Web Access	7/13/2005	Implemen-tation	$108,000.00	**Licensing** – Held user training 10/17-18. Have a "go live" target of 11/1. Agency is completing testing of release candidate version. **Beer/Wine** – Project has been paused to allow end-users (vinters, brewers, etc.) to provide feedback on functionality before proceeding with implementation. Gallo Wines will do the review, which is being scheduled.			7/13/2005	9/15/2005
Dept of Management	Purchasing Results '07			$ 50,688.00	Met with customer to refine project scope and affirm expectations with customer (DOM) and IGOV. Beginning dev work to meet late January live date.				

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status	Planning Start	Planning End	Coding Start	Completion / Rollout
Dept of Management	Electronic Local Budget Submission	7/13/2005	Planning	$ 12,000.00	Have been working on Requirements documentation and mockups. Will be available for customer to present to meeting with cities on 10/20. There will be a presentation made at an auditors meeting in mid-Nov that will use the mock-ups as well.				
Dept of Commerce Alcoholic Beverages	Online Order Entry & Inventory Management	9/14/05	Planning	$90,000	On hold pending completion of the other IOWAccess work being done for the agency.				
Dept of Commerce Alcoholic Beverages	Licensing/Regulatory Documents Online	9/14/05	Planning	$45,000	On hold pending completion of the other IOWAccess work being done for the agency.				
Dept. Human Services	Food Stamps – Web Intake	1/26/04	Overall	$100,000.00					
Department of Revenue	Electronic Tax Administration	1/26/04	Overall	$ 414,000.00					
Dept. Natural Resources	Dgtl Camera/Prof Photo Svces for Campsite Photos	9/10/04	Overall	$ 15,000.00					
Judicial Branch	Supreme Court Commissions	9/14/2005	Implementation	$195,955.00	No ITE involvement. Reporting will be done by Judicial.	3/14/2005	9/9/2005		

ITE Completed Projects

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status	Planning Start	Planning End	Coding Start	Completion / Rollout
Campaign Ethics	WRS Public Access Improvements	11/3/03	Implemen-tation	$ 20,000.00	Project is complete and has been moved into production.				
Dept. of Public Safety	Missing Person's Reports On-line	9/10/2004	Planning	$ 5,000.00	Planning completed.				5/2/2005
State Auditor's office	State audit reports online	6/17/2004	Concept		Completed				9/1/2004
State Auditor's office	State audit reports online	9/10/2004	Funding	$ 3,850.00	Project completed and in production.				
Department of Education	Online Teacher License Renewal	original 11/3/2003 added funding - 1/12/05	Implemen-tation	$ 445,059.00	https://www.iowaonline.state.ia.us/boee/controller.aspx?cmd=default				4/19/2005
Dept. of Public Safety	National Sex Offender Public Registry	Discretionary Fund	Overall	Discretionary Fund	www.nsopr.gov				8/19/2005
ICN	Interactive State Phone Directory - *Planning*	11/10/04	Implemen-tation	$ 59,768.00	http://www.icn.state.ia.us/rdirectory/index.html				
Campaign Ethics	Personal Financial Disclosure	7/13/05	Planning	$ 15,000.00	Planning completed.	7/18/2005	9/6/2005		

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status	Planning Start	Planning End	Coding Start	Completion / Rollout
Judicial Branch	Supreme Court Commissions	3/9/2005	Planning	$ 38,875.00	Planning completed.	3/14/2005	9/9/2005		
Iowa State Univ.	E-Government Research Project	6/17/2004	Overall	$114,068.00	http://das.ite.iowa.gov/governance/IAC/documents/index.html				7/29/2005

Iowa Interactive – IOWAccess Project Status Report as of October 25, 2005

Static Pages

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
State Homepage	DAS-ITE	Ongoing	Changes are made on these pages every day.	We manage the site for the State. This includes consulting with the public and agencies in order to provide the necessary features for easy navigation and quality look for State functions.	Current
DAS (DAS main & State Accounting) webpages	DAS	Ongoing	Changes are made as requested	We provide graphics for the whole DAS site, but we have management responsibilities for the main page and the State Accounting Enterprise. We provide consulting services as requested.	Current
Professional Licenses Website	Dept. of Commerce	Ongoing	Changes are made as requested	We provide services for this site and work with them to maintain each site in conjunction with the applications which are being worked on for this agency.	Current
First Lady Vilsack's Website	First Lady Vilsack	Ongoing	Changes are made as requested	We provide full website services for this site. The First Lady's staff provides content. We implement based on their requests.	Current
I-3 Website	DAS	9/2005	Design & layout completed, awaiting content	We have developed new graphics and an architecture for help with the I-3 Project	Completed Initial phase
Dept of Human Rights Website	DHR	9/2005	Completed Design work awaiting approval from new director	We are rewriting the website for the Department of Human Rights. New look and feel and architecture are included. The change in the Director of the agency has caused them to delay going live. We believe that it will still be in early February.	Delayed by Agency
CIO Summit Website	DAS	10/2005	Site Creation	Agency is working on this project. Information will be forthcoming after conditions become clearer.	
Iowa Access Advisory board Site	DAS	10/2005	Redesign		

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Elder Affairs	Elder Affairs	10/2005	Redesign	This department had asked for assistance in making their site 508 accessible. After some discussions they have asked for a complete redesign on their website. It is currently in process	
Department of Education	DOE	11/2005	Redesign	We have been asked to begin a complete redesign project for their current website.	Harvesting
DAS Website	DAS	12/2005	Update to site & Management structure	We have been asked to develop a new infrastructure and design elements for DAS Site. A new Public information officer has been hired. This project is on hold until the new PIO has an opportunity to get engaged with the project	Delayed by Agency
First Lady Vilsack's Website	Governor's Office	12/2005	Redesign	We have had preliminary talks about redesigning the website for the First Lady	
Utilities Board Division Website	Utilities Board	11/2005	Initial meeting completed	The Utilities Board Division of the Dept. of Commerce is interested in working on a rewrite of their site but are working through some things internally before progressing with us.	
Administrative Rules Web Site	IDED	11/2005	Graphics and Architecture are being reviewed by Agency	IDED, in conjunction with many agencies, has requested a website which better explains and lays out administrative rules for businesses and the general public. The group working on this site has asked for some time as they are busy with the Legislative process.	Reworking the content on the pages
Cultural Affairs & Historical Society	Cultural Affairs	11/2005	Site Rewrite		
Youth Leadership Forum	Education	11/2005	Site Creation		
Iowa Youth Collaboration Program	Education	11/2005	Site Creation		
Iowa Promise	Multiple Agencies	11/2005	Site redesign		
Learning Supports	Education	11/2005	Site Creation		

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Logos & Graphics	DAS	Ongoing	Develop logos and Graphics as requested	We currently have three projects which are being worked on. Powered by DAS, A&A. We have been requested to hold these particular project until staff is available to review. We provided several different graphics in October.	Delayed by Agency
Senior Citizens Site	Elder Affairs & agencies	12/2005	Site Creation		

Applications

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
DLR Application	DOT & DAS-ITE	Ongoing	Completed	This application works with the Departments to provide Driver License Records to the qualified individuals for Insurance, Safety and other federally identified purposes.	Live
AG-Tuff Customer App	Attorney General	Maintenance	Completed	This application provides teachers with tips and a quiz to promote good consumer practices for students	Live
DOT – Tracs- Forum	Dept. or Transportation	6/2005	Completed Development	This application provides the Dept. of Transportation with some information on federally mandated practices and a forum to share information with other states involved with this program	Completed Development
DNR Wildlife	DNR	Maintenance	Completed	This application provides citizens with the ability to sign up for newsletters and get animal counts across the state.	Live
Pension Estimate	IPERS	6/2005	Completed Development	This application provides State employees with a form to fill out certain information and get an estimate of their pension should they retire.	Completed Development
Customer Database	DOT & DAS_ITE	6/2005	In Testing	This application is critical to the DLR application. It is currently housed on Iowa Interactive servers because of database inavailability in ITE's servers. We are converting it to a database system which can be provided on the ITE servers.	

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Boards & Comm.	Governor's Office	6/2005	Completed Development	This application provides the general public with a searchable database on appointments to Boards & Commissions	Completed Development
Museum Shop Catalogue	State Historical Society	7/2005	In Testing	This application is a catalogue service which allows for viewing and ordering of items in the State Historical Society's store.	
Google Search	ITE	Maintenance	Completed	New search engine for state page	Live
Professional Licenses Apps-Phase I	Dept.of Commerce	Maintenance	Completed	This application was a transfer to a web-based database application which provides more efficiency and possibilities to the Professional Licensing staff.	Live
Professional Licenses Apps-Phase II	Dept. of Commerce	Maintenance	Completed	This application provides an online search and renewal system for professional licenses.	Live
Professional Licenses Apps-Phase III	Dept. of Commerce	Maintenance	Completed	Searches, integration of 3rd party data, and mailing list are still on the list for development in this area.	Live
Professional Licenses Apps-Phase IV	Dept. of Commerce	Maintenance	Completed	This is the last adds to this project. This includes the cleanup and complete transformation of the current professional databases into the new applications and the online renewal process for all the other entities. Marketing of the applications is included.	Live
Public Meeting Calendar	All Agencies	Maintenance	Completed	This application provides a place for agencies to post public meetings and makes a centralized location for citizens to get government information.	Live
Pyxis Web Content Management System	All Agencies	Maintenance	Upgrades	This application provides State agencies with a better way to manage their websites. It allows them to enter content while a template is created for them. It eliminates the need for software and html training by employees. It allows any number of persons to create content without the assistance of a web designer.	Live

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
First Lady Vilsack's Reading Bulletin	First Lady Vilsack	Maintenance	Upgrades -new monthly requirement	This project will provide a Bulletin Board posting and Forms for the First Lady's Summer reading project	Live
Accident Reports	DPS	Maintenance	Live	Development of an online accident reporting system	Live
FADDS application	DHR	10/2005	Live-in testing	A database and online information collection will be enhanced for this program.	Live Testing
RFP Posting Application	DAS	10/2005	In Testing	This application is provided to replace an application that is currently in existence that needed help with maintenance and meeting some new standards.	
Roads Condition image	DPS	10/2005	In Testing	A rewrite of the application graphic are available for this site and no functional accessibility standards are lost	Added WAP application
Administrative Rules Application	Governor's Office	10/2005	In Testing	This is an application which is currently being discussed which may include a search function, a notification system, a commenting system, an electronic filing system and several other features . This application's parameters are still being discussed.	
Patrol Employment forms	DPS	11/2005	Ready for testing	This will take existing employment forms and put them on the web and provide file for import by DPS	
PERB Searchable Database	PERB	11/2005	In Development	This will allow a keyword search of opinions by the PERB Board	
Grant Management System	GEMS	12/2005	In Development	Application for enterprise wide granting system.	
Conference Registration System	All Agencies	12/2005	In Development	This application would provide a conference registration system that would be available by all state agencies. They would be able to create the site using a web tool and pay for registration online.	
Cabins Reservation	DNR	1/2006	In testing	This is a straight system to internally add cabin reservations.	

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Campground Reservation System	DNR	1/2006	In Testing	This application will start with the ability to provide cabins to be reserved online and then include a full campground reservation system in the future.	
Medical Examiners Database & apps	Medical Examiners	1/2006	In Development	Database and application development are on the list for this agency.	
Dentists Database & apps	Dentists	1/2006	In Development	Database and application development are on the list for this agency.	
Central Credential System	IBME	1/2006	Requirements Gathering	Contracting must be worked out	
Change of Address System	All Agencies	12/2005	Requirements Gathering		
Live Help	All Agencies	12/2005	Requirements Gathering		
Professional Licensure	Health	1/2006	Requirements Gathering		

e-Government Policy Research Project

For the e-government policy research project, we at the Public Policy and Administration Program (PPAP) have continued working on the third (final) report.

The PPAP:

➢ continued revising the outline of the draft report based on additional research.

➢ did more analysis of comparing and contrasting the findings from the business and citizen survey results with the focus on demand and financing issues.

➢ conducted more research on the best way for state agencies to make citizens and businesses more aware of their online services.

➢ worked with researchers on e-government financing issues.

➢ did additional analysis of the e-government business survey to understand the factors driving the adoption of e-government services.

In October, the PPAP team attended research and professional conferences to identify critical issues in e-government research and practice. By the end of October, the PPAP team will complete the final draft of the third (final) report for review by the ITE and the IOWAccess Advisory Council.

Department of Public Safety – In-Car Computers

The IOWAccess Advisory Council approved $400,000 for the installation of in-car computers by the Iowa State Patrol at the May 2005 meeting. Up to that time, the Department of Public Safety had installed in-car computers in 160 of the State Patrol's 403 vehicles by buying small quantities as funding permitted. With the $400,000 from IOWAccess, the Department of Public Safety sought, and received, matching funds from the federal government. With this level of funding, the State Patrol felt it was prudent to issue an RFP for the in-car computers in order to obtain the units for the most advantageous price. The contract from this RFP is anticipated to be available to the State Patrol for the purchase of in-car computers within the next few days. In addition to computers purchased from this contract, the State Patrol will be submitting expenses associated with the purchase and installation of a small number of units installed after approval of the IOWAccess funding but prior to the issue f the RFP.

Specifications for the Hardened In-Car Computers

The computer chosen for the rugged duty in a State Patrol car is the Panasonic Wireless Toughbook 18. It transforms from a fully-rugged maximum-performance notebook PC to a fully-rugged handwriting-friendly tablet PC with a twist of the display screen. It will take handwritten notes, mark and edit documents, draw diagrams, and convert handwriting to printed text. Individual features include:

- Microsoft$^®$Windows$^®$ XP Professional

- Intel$^®$ Centrino^{TM} Mobile Technology

- Integrated 802.11 a/b/g wireless LAN

- 10.4" outdoor-readable color LCD swivels for optimum visibility

- Simultaneous access to wireless WAN, wireless LAN, Bluetooth^{TM} and Geographic Positioning System

- Pressure-sensitive touch screen can be used with a stylus or the touch of a finger

- 4.5 lbs., lightweight design

- Full magnesium alloy case with handle

- Moisture- and dust-resistant LCD, keyboard and touchpad

- Sealed port and connector covers

- Shock-mounted removable hard drive in stainless steel case

The point of contact for this project is Iowa State Patrol Lieutenant Larry Grant. He can be reached ar (515) 281-5824 or Larry.Grant@dps.state.ia.us .

Department of Human Services – Food Stamp Web Intake Project

In July, 2005, the Department of Human Services took the development and design of this project over from ITE. This project was approved for $100,000 in funding in January 2004 and continues in development. As of the September 2005 IOWAccess financial statement, $11,484 has been expended on the completion of the project, leaving a project balance of $88,516. The Department of Human Services is reviewing the remaining budget and the documentation from the prior work effort and determining the next steps for this application.