



IOWAccess Monthly Status Report

December, 2005

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December, 2005 Update

IOWAccess RFP

The IOWAccess RFP was awarded to Iowa Interactive.

Revisions to the IOWAccess Financial Report

A number of corrections have been made to the IOWAccess Financial Report; however, we are still working to ensure the information reflected is complete and accurate. Corrections have not, and will not be made, without the necessary documentation and audit trails being established. It is still our intention to have all corrections made when the December 2005 financial report is issued at the end of January 2006.

In addition to the clean-up of the financial report, ITE staff has been working on cleaning up the projects list. Mark Uhrin's status report (starting on page 4) contains updated information on the existing projects. Additionally, the following changes have been made:

- ITE Akamai Backup Services - Pace Billing Code 073F - This project has been closed and the entire \$11,750 in project funding has been reverted back to the available balance in the IOWAccess revolving fund. Explanation: At the January 12, 2005 IOWAccess Advisory Council meeting, the Council approved funding in the amount of \$11,750 for internet application performance services from Akamai. The service was requested to optimize the delivery of web-based government applications on the Iowa.gov network. Implementation discussions between Akamai and the Iowa Communications Network resulted in a similar caching service being provided to the State of Iowa through the ICN at no charge.
- Full Time Position to Support IOWAccess – No Pace Billing Code – We are still intend to fill this position; however, since more than half of FY06 will gone before the position is filled, we have reduced the amount available from \$100,000 to \$50,000. In future fiscal years, we will approach the IOWAccess Advisory Council on an annual (fiscal year) basis to seek approval for the subsequent funding for this position.

Billing to the Small Projects Fund in November, 2005

As part of the initiation of the **School's Out** project, and with the approval of John Gillispie, ITE billed approximately \$3,000 to the Small Projects discretionary fund in the month of November. This was to cover work done by the technical architects and project managers in order to begin defining the scope and capabilities of this service.

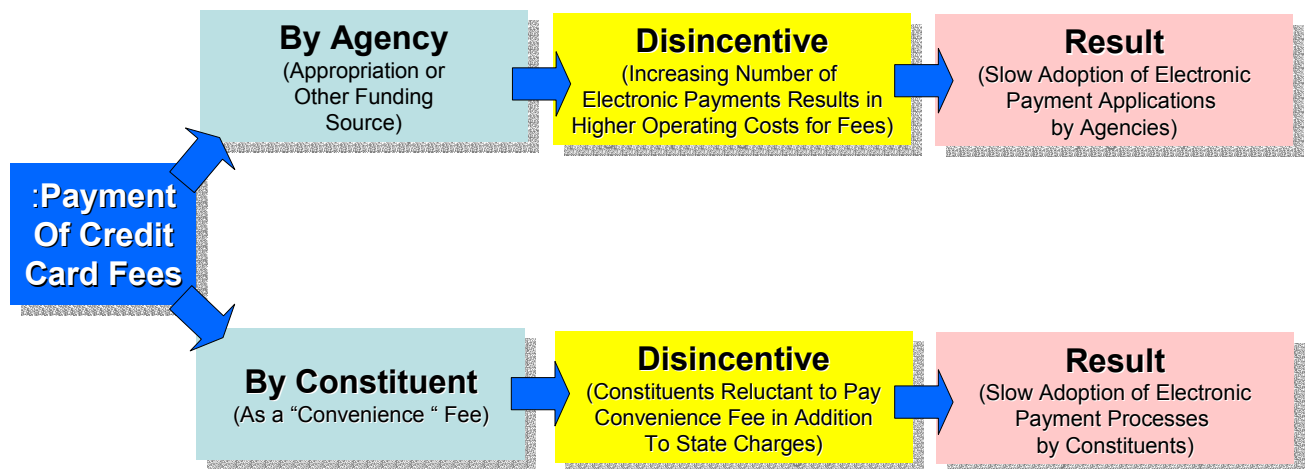
As a reminder, this project is intended to provide a service for Iowa School Districts to provide notifications for early dismissals, closings, or late starts due to weather or other reasons to subscribers (parents) of the service. The goal is to provide a single point of access for Administrators, relieving them of the need to make numerous phone calls to staff and media outlets. All interested parties can subscribe to receive notifications of the dismissal events they are interested in, with the notifications available through three communications channels: E-mail (to work, personal, or mobile devices); Task Ticker (a tiny program which runs in your computer's taskbar; when a notification for one of the selected schools is received, it automatically pops up on your computer screen); or Rich Site Summary (RSS) Feed (A service

for websites that syndicate notifications of this type such as news media or special interest organizations.)

Legislatively Mandated Reports Due in January

- The Technology Governance Board (TGB) Report (due to the Legislature January 9, 2006) – The Joint Council of Chief Information Officers (JCIO) and the TGB is working with ITE staff to complete the TGB Annual Report. This will include information on fiscal year 2005, 2006, and 2007 information technology spending as well as specific savings for fiscal years 2005 and 2006 and a five year projection of savings for fiscal years 2007 – 2011. A copy of this report will be distributed to the IOWAccess Advisory Council as soon as it is available.
- E-Commerce Report (due to the Legislature January 9, 2006) – My research to date indicates:
 - Paper can cost four-to-10 times the amount to process over an error-free electronic transaction.
 - Currently, online services are typically geared toward business and individual users willing to pay added fees for the convenience of obtaining information or conducting certain business transactions online.
 - The preponderance of the fees charged are used to defray the costs associated with the acceptance of credit cards.

Figure 1. Disincentives Introduced by the Payment of Credit Card Fees



ITE staff will be meeting with the Treasurer’s Office, the State Accounting Enterprise, and representatives from various state agencies to develop recommendations that will address the issue of credit card transaction fees and promote the implementation and use of electronic payments for government fines, fees, and other financial obligations.

A copy of this report will be distributed to the IOWAccess Advisory Council as soon as it is available.



Information Technology Enterprise – IOWAccess Project Status Report for December, 2005

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status	Planning Start	Planning End	Coding Start	Completion / Rollout
Campaign Ethics	Miscellaneous Contribution Tracking	11/3/2003 7/13/05	Overall Added Funding	\$7,000 \$104,553	Continuing coding on schedule.	1/15/2005	6/1/2005	11/15/2005	4/15/2006
Inspections and Appeals	Targeted Small Business Online	11/3/03	Overall	\$45,000.00	Requirements are with customer for final review and acceptance. Anticipate acceptance by 12/30. This has been delayed somewhat due to illnesses within the customer and ITE staff on the project.	5/23/2005	12/30/2005	2/20/2006	
Inspections and Appeals	Social Gambling Online	11/3/2003 9/14/05	Overall Added Funding	\$55,000 \$25,000	Coding continues, about 70% complete. Anticipation completion of coding by 1/31/06, and roll to Production 2/17/06.		9/14/2005	9/15/2005	2/17/2006
Dept. Human Services	Child Development Home Registration Renewals	1/26/04	Overall	\$199,124.00	Provided Design, SOW and execution plan to customer for their review and acceptance. Meeting with them to finalize and then begin coding.		12/9/2005	1/6/2006	6/15/2006
Iowa State Univ.	28E Project	4/19/04	Overall Added Funding	\$120,660 \$53,000	Have signed Requirements. Lost 2 resources scheduled to work on project, which has delayed finalizing dates for SOW. Will have 1 resource replaced 1/3/06 and will start coding.	11/23/2004	11/9/2005	1/5/2006	
Dept. of Public Safety	Criminal History Background Check	6/17/04	Implementation	\$47,375.00	Have received signed Requirements and SOW from customer. Will begin coding after the holidays.	8/6/2004	11/15/2005	1/3/2006	5/1/2006



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Department	Project Name	Approved	Phase Approved / Funded	Amount	Status	Planning Start	Planning End	Coding Start	Completion / Rollout
Dept. of Public Safety	Enterprise E-Mail Subscription Service	9/10/04	Overall	\$163,715.00	Coding continues. Meeting regularly with customer to review progress and work product.			10/15/2005	3/1/2006
Dept of Agriculture	Soil Conservation Grant Application	9/10/04 9/14/05	Planning Added Funding\$10,000 \$140,000	Have submitted 5 sets of mockup screens to customer. Continuing review of those while completing additional sets.	11/30/2004	6/1/2006		
Dept. of Public Safety	Missing Person's Reports Online	5/11/2005	Implementation	\$40,000.00	Application in Production. Awaiting DPS to announce new site. http://www.iowaonline.state.ia.us/mpic/		5/11/2005	6/16/2005	11/19/2005
Iowa Civil Rights Commission	Web Access	5/11/2005	Ph 1 Implement & Ph 2 planning	\$75,000.00	Received signed Requirements and Statement Of Work from customer. Will begin coding after the holidays.	5/12/2005	11/21/2005	1/3/2006	4/15/2006
Dept of Commerce Alcoholic Beverages	Licensing and Beer/Wine Taxation Web Access	7/13/2005	Implementation	\$108,000.00	Licensing - Placed into Production 12/19**. http://www.iowaabd.com/alcohol/licensing/elicensing.jsp Beer/Wine - Customer has been unable to effectively engage external end users. Is contemplating early Jan push to Production. There is no major coding remaining.			7/13/2005	**12/19/2005
Dept of Management	Purchasing Results '07	11/9/2005	Implementation	\$50,688.00	Functionality in place. Coordinating with customer on source and cleanup of budget data. Will be available for Governor's budget announcement.		11/1/2005	11/7/2005	1/11/2006



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Department	Project Name	Approved	Phase Approved / Funded	Amount	Status	Planning Start	Planning End	Coding Start	Completion / Rollout
Dept of Management	Electronic Local Budget Submission	11/9/2005	Implementation	\$35,000.00	Continuing coding, on schedule. Setting up user test environment. Meeting regularly with customer to review progress and work product.		12/5/2005	12/6/2005	1/31/2006
Dept of Commerce Alcoholic Beverages	Online Order Entry & Inventory Management	9/14/05	Planning	\$90,000	With other ABD projects approaching completion are readying to begin this effort.	1/3/2006			
Dept of Commerce Alcoholic Beverages	Licensing/Regulatory Documents Online	9/14/05	Planning	\$45,000	With other ABD projects approaching completion are readying to begin this effort.	1/3/2006			
Dept. Human Services	Food Stamps - Web Intake	1/26/04	Overall	\$100,000.00					
Department of Revenue	Electronic Tax Administration	1/26/04	Overall	\$414,000.00					
Judicial Branch	Supreme Court Commissions	9/14/2005	Implementation	\$195,955.00					



ITE Completed Projects

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status	Planning Start	Planning End	Coding Start	Completion / Rollout
Campaign Ethics	WRS Public Access Improvements	11/3/03	Implementation	\$20,000.00	Project is complete and has been moved into production.				
Dept. of Public Safety	Missing Person's Reports Online	9/10/2004	Planning	\$ 5,000.00	Planning completed.				5/2/2005
State Auditor's office	State audit reports online	6/17/2004	Concept		Completed				9/1/2004
State Auditor's office	State audit reports online	9/10/2004	Funding	\$ 3,850.00	Project completed and in production.				
Department of Education	Online Teacher License Renewal	original 11/3/2003 added funding - 1/12/05	Implementation	\$445,059.00	https://www.iowaonline.state.ia.us/boee/controller.aspx?cmd=default				4/19/2005
Dept. of Public Safety	National Sex Offender Public Registry	Discretionary Fund	Overall	Discretionary Fund	www.nsopr.gov				8/19/2005
ICN	Interactive State Phone Directory	11/10/04	Implementation	\$59,768.00	http://www.icn.state.ia.us/rdirectory/index.html				
Campaign Ethics	Personal Financial Disclosure	7/13/05	Planning	\$15,000.00	Planning completed.	7/18/2005	9/6/2005		



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Department	Project Name	Approved	Phase Approved / Funded	Amount	Status	Planning Start	Planning End	Coding Start	Completion / Rollout
Judicial Branch	Supreme Court Commissions	3/9/2005	Planning	\$38,875.00	Planning completed.	3/14/2005	9/9/2005		
Iowa State Univ.	E-Government Research Project	6/17/2004	Overall	\$114,068.00	http://das.ite.iowa.gov/governance/IAC/documents/index.html				7/29/2005
Campaign Ethics	Lobbyist/Client Tracking System	11/3/03	Overall	\$18,500.00	Further IOWAccess funding denied, project terminated.	12/1/2004	TBD		
Campaign Ethics	Personal Financial Disclosure	7/13/05	Planning	\$15,000.00	Further IOWAccess funding denied, project terminated.	7/18/2005	9/6/2005		
Dept of Management	Electronic Local Budget Submission	7/13/2005	Planning	\$12,000.00	Planning completed.				
Inspections and Appeals	Food Inspections Online	11/3/2003 -Additional Funding 4/19/04 -Phase 2 funding 5/11/05	Overall	\$178,333.00	Application now in Production. Can be accessed at: http://foodandlodgingreports.iowa.gov/	Phase 2 start 1/31/05	Phase 2 end 5/1/2005	5/16/2005	11/9/2005
Dept. Natural Resources	Digital Camera / Prof Photo Services for Campsite Photos	9/10/04	Overall	\$15,000.00	Completed photography. Web site and reservation service is expected to go into Production in early Jan' 06				1/2/2006



Judicial Branch – Supreme Court Commissions Project

The purpose of this project is to create a web-based Internet interface for the public, Iowa lawyers, Iowa shorthand reporters, CLE event sponsors and trust account depository institutions to use in accessing the services of Supreme Court Commissions. The IOWAccess Advisory Council approved Phase I funding in the amount of \$38,875 in March of 2005 to support planning for the external and internal interface. The Council approved Phase II funding in the amount of \$195,955 in September of 2005 to support execution of the remainder of the project. Supreme Court Commissions contributed \$ 41,875 toward the Phase I cost, and is contributing half of the Phase II cost of the project.

The basic tasks involved in this project as follows.

Task 1. Develop the external interface to the new Oracle database. This is the web site and underlying code that the public, lawyers, IOLTA banks and court reporters will use when they seek services of Court Commissions.

Task 2. Convert the existing Court Commissions database from Access to Oracle.

Task 3. Develop the internal interface to the Oracle database. This is the interface that the staff at Court Commissions will use day to day to accomplish their various administrative tasks.

A summary of the current project status is as follows:

Phase I (Planning) Tasks:

Development of requirements and of the prototype web screens for the internal interface used by Commissions staff was completed before the September meeting of the Council.

Development of the requirements and prototype web screens for the external interface that lawyers, shorthand reporters, IOLTA banks, CLE providers, and the public will use was completed in late September.

Phase II Tasks:

Development of the code necessary to make the internal screens functional and provide the staff interface to the Oracle database is complete. In addition, development is completed on the code necessary to make approximately 80% of the external screens functional. The remaining external screen coding (primarily for the shorthand reporters) will be performed on a phased basis after online services for lawyers, CLE providers and the public are activated in early 2006.

The server that will house the Oracle Application Server has been purchased and physically installed at the Joint Forces Headquarters building in Johnston. The operating system and Oracle Application Server software have been installed on the server, and required network permissions and routing arrangements have been completed.

Conversion of the existing Access database to Oracle is complete. Final verification of data integrity will be performed by operating the new Oracle database in parallel with the existing Access database for a few days after the new internal interface is activated.



Activation of the internal interface to the new Oracle database is expected to occur in late December of 2005. With respect to the external interface, priority has been placed on having the lawyer reporting modules (CLE, Client Security) operational first, with a projected implementation date of February 1, 2006. This activation date will support Internet reports by lawyers for the annual reporting period which ends on March 1, 2006. After March 1st, announcements will be made on a phased basis regarding activation of the public information module, CLE accreditation module, CSR reporting module and IOLTA reporting module, to allow Court Commissions staff to implement and adjust to the changes in an orderly way.

Department of Human Services – Food Stamp Web Intake Project

The Department of Human Services (DHS) project manager, Lisa Starr, reports that a working prototype of the Food Stamp Web Intake system has been put into place. The prototype is being reviewed and tested by DHS staff. Once this evaluation has been completed, the final business specifications and functionality requirements will be drafted.