

## IOWAccess Monthly Status Report August 2006

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#### Report Compiled by:

Tom R. Shepherd Executive Officer State of Iowa Department of Administrative Services Information Technology Enterprise phone: 515-281-6902

fax: 515-281-6137

email: tom.shepherd@iowa.gov



# IOWAccess August 2006 Monthly Status Report

#### **Next IOWAccess Advisory Council Meeting**

The next meeting of the IOWAccess Advisory Council meeting will be held on September 13<sup>th</sup> from 1:00 p.m. to 3:30 p.m. in the Hoover State Office Building B Level Conference Rooms 2 and 3. The agenda and attachments for this meeting will be e-mailed to council members and interested parties by close of business Friday, September 8<sup>th</sup>. Please contact Malcolm Huston (Malcolm.huston@iowa.gov, 515-281-0393) or Tom Shepherd (tom.shepherd@iowa.gov; 515-281-6902) if you have agenda items or if you need additional information.

#### Staff Attendance at the Fourth eGovernment Leadership Summit

As one of his first assigned job duties, Malcolm Huston attended 2006 eGovernment Leadership Summit August 8-10, 2006 in Denver Colorado. This was the fourth annual Summit and was attended by the nation's top state and local government technology decision-makers. The Summit is organized to share ideas on how to take eGovernment to the next level. It included best practices presentations on a series of innovative services from across the United States.



## Information Technology Enterprise – IOWAccess Project Status Report for August, 2006

Department	Project Name	Approved	Phase Approved / Funded	Amount	Status
Inspections and Appeals	Targeted Small Business Online	11/3/03 7/12/06	Overall Added Funding	\$45,000 \$15,000	Completed system/integration testing. Started customer acceptance testing of Ph 1. Still need to finalize reporting requirements and then implement. Targeting October for Production launch.
Inspections and Appeals	Social Gambling Online	11/3/03 9/14/05 7/12/06	Overall Added Funding Conting Funding	\$55,000 \$25,000 \$7,000	Adjusted plan to accommodate customer directed resource commitments on other projects. New goal is to be code complete by end of September and in Prod by mid November.
Inspections and Appeals	Food Inspections Mapping	7/12/06	Planning	\$10,500	Continuing planning and requirements gathering. Plan to be ready for Implementation request at Sept. meeting.
Dept. Human Services	Child Development Home Registration Renewals	1/26/04	Overall	\$199,124.00	Customer has requested that we suspend the project. Have not received any indication from customer as to their intentions.
Iowa State Univ.	28E Project	4/19/04	Overall Added Funding	\$120,660 \$53,000	Have completed transfer to Sec State for production rollout and ongoing maintenance. Project will be moved to Completed status.
Dept. of Public Safety	Criminal History Background Check	6/17/04	Implementation	\$ 47,375.00	Working on ePayment portion of app. Reaching limit of progress we can make without getting interface definition from customer's vendor. Still have not received the necessary information from customer's vendor.
Dept. of Public Safety	Enterprise E-Mail Subscription Service	9/10/04	Overall	\$163,715.00	Application was announced to the public on 8/10 in the first of the regions. Within a week it had been announced statewide.
Dept of Agriculture	Soil Conservation Grant application (FARMS)	7/12/2006	Implementation	\$290,000.00	Continuing to move forward on Implementation.



Department	Project Name	Approved	Phase Approved / Funded	Amount	Status
Iowa Civil Rights Commission	Web Access	5/11/2005	Ph 1 Implement & Ph 2 planning	\$ 75,000.00	Slowly moving into requirements generation for Ph 2. Expect to have that completed by early October.
Dept of Commerce Alcoholic Beverages	Licensing and Beer/Wine Taxation Web Access	7/13/2005	Implementation	\$108,000.00	Beer/Wine - Customer has put project on hold. Licensing application has been moved to 3rd party vendor for hosting and maintenance.
Dept of Commerce Alcoholic Beverages	Online Order Entry & Inventory Management	9/14/05	Planning	\$90,000	On customer hold.
Dept of Commerce Alcoholic Beverages	Licensing/Regulato ry Documents Online	9/14/05	Planning	\$45,000	On customer hold.
Dept of Natural Resources	ATV, Boat and Snowmobile Licensing	1/11/06	Planning	\$25,000	No further updates received from customer.
DAS - ITE	School Notification Program	3/8/06	Implementation	\$75,000	Integration with Lyris/ENS is progressing, but errors need to be resolved. Web intercept security testing on hold pending Lyris integration.
County Real Estate Elec Gov Adv Comm	Real Estate Information Portal	3/8/06	Planning	\$25,000	Presented screen mockups and planning schedule to committee for review. Waiting for their approval.
Dept. of Public Safety - Fire Marshal	Aboveground Storage Tank Licensing	5/10/06	Implementation	\$77,000	Expect to be code complete by 8/22 and have application ready to start Customer Acceptance Testing by 8/25. On target for an early October Production date, in time for customer's licensing cycle.
Dept of Natural Resources	Wastewater Discharge Permit System	1/11/06	Implementation	\$66,000	See update on page 14.
Dept. Human Services	Food Stamps - Web Intake	1/26/04	Overall	\$100,000.00	See update on page 14.



Department	Project Name	Approved	Phase Approved / Funded	Amount	Status
Judicial Branch	Supreme Court Commissions	9/14/2005	Implementation	\$195,955.00	See update on page 14.

## ITE Completed Projects

Department	Project Name	Approved	Phase Approved/Funded	Amount	Status
Campaign Ethics	WRS Public Access Improvements	11/3/03	Implementation	\$ 20,000.00	Project is complete and has been moved into production.
Dept. of Public Safety	Missing Person's Reports On-line	9/10/2004	Planning	\$ 5,000.00	Planning completed.
State Auditor's office	State audit reports online	6/17/2004	Concept		Completed
State Auditor's office	State audit reports online	9/10/2004	Funding	\$ 3,850.00	Project completed and in production.
Department of Education	Online Teacher License Renewal	original 11/3/2003 added funding - 1/12/05	Implementation	\$445,059.00	https://www.iowaonline.state.ia.us/boee/controller.aspx?cmd=default
Dept. of Public Safety	National Sex Offender Public Registry	Discretionary Fund	Overall	Discretionary Fund	www.nsopr.gov
ICN	Interactive State Phone Directory	11/10/04	Implementation	\$ 59,768.00	http://www.icn.state.ia.us/rdirectory/index.html
Campaign Ethics	Personal Financial Disclosure	7/13/05	Planning	\$ 15,000.00	Planning completed.



Department	Project Name	Approved	Phase Approved/Funded	Amount	Status
Judicial Branch	Supreme Court Commissions	3/9/2005	Planning	\$ 38,875.00	Planning completed.
Iowa State Univ.	E-Government Research Project	6/17/2004	Overall	\$114,068.00	http://das.ite.iowa.gov/governance/IAC/documents/index.html
Campaign Ethics	Lobbyist/Client Tracking System	11/3/03	Overall	\$ 18,500.00	Further IOWAccess funding denied, project terminated.
Campaign Ethics	Personal Financial Disclosure	7/13/05	Planning	\$ 15,000.00	Further IOWAccess funding denied, project terminated.
Dept of Management	Electronic Local Budget Submission	7/13/2005	Planning	\$ 12,000.00	Planning completed.
Dept of Management	Electronic Local Budget Submission	11/9/2005	Implementation	\$ 35,000.00	In Production https://www.iowaonline.state.ia.us/dombudget/ - however users can not get beyond the initial screen without a user ID and appropriate data.
Inspections and Appeals	Food Inspections Online	11/3/2003 Additional Funding .4/19/04 Phase 2 funding 5/11/05	Overall	\$178,333.00	Application now in Production. Can be accessed at: http://foodandlodgingreports.iowa.gov/
Dept. Natural Resources	Dgtl Camera/Prof Photo Svces for Campsite Photos	9/10/04	Overall	\$ 15,000.00	Completed photography. Web site and reservation service is expected to go into Production in early Jan' 06
Dept. of Public Safety	Missing Person's Reports On-line	5/11/2005	Implementation	\$ 40,000.00	Application in Production. Awaiting DPS to announce new site. <a href="http://www.iowaonline.state.ia.us/mpic/">http://www.iowaonline.state.ia.us/mpic/</a>
Dept of Commerce Alcoholic Beverages	Licensing and Beer/Wine Taxation Web	7/13/2005	Implementation	\$108,000.00	<u>Licensing</u> - In Production 12/19. http://www.iowaabd.com/alcohol/licensing/elicensing.jsp



Department	Project Name	Approved	Phase Approved/Funded	Amount	Status
	Access				
Dept of Management	Purchasing Results FY07	11/9/2005	Implementation	\$ 50,688.00	In Production 1/10. http://purchasingresults.iowa.gov/
Campaign Ethics	Miscellaneous Contribution Tracking	11/3/2003 7/13/05	Overall Added Funding	\$7,000 \$104,553	Moved to Production 3/8. Project complete and in the process of closing out. There is no separate URL for this function. It is a part of the reporting functionality.
Dept of Natural Resources	Wasterwater Discharge Permit System	1/11/06	Planning	\$15,000	Planning completed.
Dept of Agriculture	Soil Conservation Grant application -	9/10/04 9/14/05	Planning Added Funding	\$10,000 \$140,000	Planning completed.
Dept of Natural Resources	Performance Management Application	1/11/06	Planning	\$17,000	Decided not to proceed
Department of Revenue	Electronic Tax Administration	1/26/04	Overall	\$414,000.00	Complete



## **Iowa Interactive Project Status Report for August, 2006**

Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Static Pages					
State Homepage	DAS-ITE	Ongoing	Changes are made on these pages every day.	We manage the site for the State. This includes consulting with the public and agencies in order to provide the necessary features for easy navigation and quality look for State functions.	Current
DAS (DAS main & State Accounting) webpages	DAS	Ongoing	Changes are made as requested	We provide graphics for the whole DAS site, but we have management responsibilities for the main page and the State Accounting Enterprise. We provide consulting services as requested.	Current
Professional Licenses Website	Dept. of Commerce	Ongoing	Changes are made as requested	We provide services for this site and work with them to maintain each site in conjunction with the applications which are being worked on for this agency.	Current
First Lady Vilsack's Website	First Lady Vilsack	Ongoing	Changes are made as requested	We provide full website services for this site. The First Lady's staff provides content. We implement based on their requests.	Current
Department of Education	DOE	Unknown	Redesign	We have been asked to begin a complete redesign project for their current website.	Delayed by Agency
Utilities Board Division Website	Utilities Board		Redesign	The Utilities Board Division of the Dept. of Commerce is interested in working on a rewrite of their site but are working through some things internally before progressing with us.	Completed
Iowa Access Advisory board Site	DAS	10/01/06	Redesign	New look and feel is being implemented.	
Learning Supports	Education	08/01/06	Site Creation	New site and graphics needed.	Testing



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
DAS Website	DAS	11/01/06	Update to site & Management structure	We have been asked to develop a new infrastructure and design elements for DAS Site. A new Public information officer has been hired. This project is on hold until the new PIO has an opportunity to get engaged with the project	
Iowa.gov Rewrite	DAS	11/1/2006	Rewrite	This is an updated web design with improved content, architecture and web features	
Administrative Rules Web Site	IDED	09/01/05	Graphics and Architecture are being reviewed by Agency	IDED, in conjunction with many agencies, has requested a website which better explains and lays out administrative rules for businesses and the general public. The group working on this site has asked for some time as they are busy with the Legislative process.	Waiting on content
Cultural Affairs & Historical Society	Cultural Affairs	10/01/06	Site Rewrite		Change in personnel has caused delays
College Student Aid Commission	same	Undetermined	In talks		
Attorney General Office	AG's office	12/01/06	Preparing Proposal	Site Redesign	
Applications					
DLR Application	DOT & DAS-ITE	Ongoing	Completed	This application works with the Departments to provide Driver License Records to the qualified individuals for Insurance, Safety and other federally identified purposes.	Live
AG-Tuff Customer App	Attorney General	Maintenance	Completed	This application provides teachers with tips and a quiz to promote good consumer practices for students	Live



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
DOT – Tracs- Forum	Dept. or Transportation	6/2005	Completed Development	This application provides the Dept. of Transportation with some information on federally mandated practices and a forum to share information with other states involved with this program	Completed Development
DNR Wildlife	DNR	Maintenance	Completed	This application provides citizens with the ability to sign up for newsletters and get animal counts across the state.	Live
Pension Estimate	IPERS	6/2005	Completed Development	This application provides State employees with a form to fill out certain information and get an estimate of their pension should they retire.	Completed Development
Customer Database	DOT & DAS ITE	6/2005	In Testing	This application is critical to the DLR application. It is currently housed on Iowa Interactive servers because of database inavailability in ITE's servers. We are converting it to a database system which can be provided on the ITE servers.	Testing phase
Boards & Comm.	Governor's Office	6/2005	Completed Development	This application provides the general public with a searchable database on appointments to Boards & Commissions	Completed Development
Museum Shop Catalogue	State Historical Society	7/2005	In Testing	This application is a catalogue service which allows for viewing and ordering of items in the State Historical Society's store.	Completed Development
Google Search	ITE	Maintenance	Completed	New search engine for state page	Live
Professional Licenses Apps- Phase I	Dept.of Commerce	Maintenance	Completed	This application was a transfer to a web-based database application which provides more efficiency and possibilities to the Professional Licensing staff.	Live
Professional Licenses Apps- Phase II	Dept. of Commerce	Maintenance	Completed	This application provides an online search and renewal system for professional licenses.	Live
Professional Licenses Apps- Phase III	Dept. of Commerce	Maintenance	Completed	Searches, integration of 3rd party data, and mailing list are still on the list for development in this area.	Live



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Professional Licenses Apps- Phase IV	Dept. of Commerce	Maintenance	Completed	This is the last adds to this project. This includes the cleanup and complete transformation of the current professional databases into the new applications and the online renewal process for all the other entities. Marketing of the applications is included.	Live
Public Meeting Calendar	All Agencies	Maintenance	Completed	This application provides a place for agencies to post public meetings and makes a centralized location for citizens to get government information.	Live
Pyxis Web Content Management System	All Agencies	Maintenance	Upgrades	This application provides State agencies with a better way to manage their websites. It allows them to enter content while a template is created for them. It eliminates the need for software and html training by employees. It allows any number of persons to create content without the assistance of a web designer.	Live
First Lady Vilsack's Reading Bulletin	First Lady Vilsack	Maintenance	Upgrades -new monthly requirement	This project will provide a Bulletin Board posting and Forms for the First Lady's Summer reading project	Live
Accident Reports	DPS	Maintenance	Live	Development of an online accident reporting system	Live
FADDS application	DHR	Maintenance	Live	A database and online information collection will be enhanced for this program.	Live Testing
RFP Posting Application	DAS	Maintenance	Live	This application is provided to replace an application that is currently in existence that needed help with maintenance and meeting some new standards.	Live
Cabins Reservation	DNR	Maintenance	Live	This is a straight system to internally add cabin reservations.	Live
Campground Reservation System	DNR	Maintenance	Live	This application will start with the ability to provide cabins to be reserved online and then include a full campground reservation system in the future.	Live
Fit 4 Life Database	Health	08/01/06	Completed		Testing phase



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
ICN Report application	ICN	8/1/2006	Completed		Testing phase
Roads Condition image	DPS	09/01/06	In Testing	A rewrite of the application graphic are available for this site and no functional accessibility standards are lost	Added WAP application
Administrative Rules Application	Governor's Office	09/08/06	In Testing	This is an application which is currently being discussed which may include a search function, a notification system, a commenting system, an electronic filing system and several other features . This application's parameters are still being discussed.	Testing phase
Administrative Rules Application PartII	Governor's office and Legislature	09/08/06	In Development	Extension of the above mentioned application	Testing phase
PERB Searchable Database	PERB	10/01/06	In Development	This will allow a keyword search of opinions by the PERB Board	Need content
Grant Management System	GEMS	09/01/06	In Development	Application for enterprise wide granting system.	Testing phase
Conference Registration System	All Agencies	10/01/06	In Development	This application would provide a conference registration system that would be available by all state agencies. They would be able to create the site using a web tool and pay for registration online.	
Medical Examiners Database & apps	Medical Examiners	10/15/06	In Development	Database and application development are on the list for this agency.	
Dentists Database & apps	Dentists	11/15/06	In Development	Database and application development are on the list for this agency.	
Central Credential System	IBME	10/15/06	Requirements Gathering	Contracting must be worked out	
Change of Address System	All Agencies	11/01/06	Requirements Gathering		



Project Name	Requesting Department	Completion Date	Current Project Status	Project Description	Updates
Live Help	All Agencies	11/01/06	Requirements Gathering		
Professional Licensure	Health	10/01/06	In Development	Complete rewrite of database and	Testing Phase
Legislative Code Ordering	Legislature	10/1/2006	In talks		
Nursing	Board of Nursing	Undetermined	In talks		
Unemployment tax	IWD	10/9/2006	Requirements Gathering	UI Tax application development	
College Student Aid Comm.	Same	Undetermined	In talks		
CJJP Survey Form		11/1/2006	Requirements Gathering		



#### **Judicial Branch – Supreme Court Commissions Project**

The lawyer reporting modules (continuing legal education and client security) were placed in production operation in late February. Over eight percent of the total filings of each form were filed online. In addition, lawyers are using the online system to submit applications for extension of time to complete CLE requirements, to submit CLE programs for review, and to request inactive or retired status.

The public information module was placed in production operation on April 17, 2006. Members of the public now may search the lawyer database and the lawyer discipline database for public information regarding lowa lawyers, including source documents for approximately the past twenty years of public discipline, at: <a href="http://www.iacourtcommissions.org">http://www.iacourtcommissions.org</a>.

The remaining modules to be implemented are the CLE sponsor (program accreditation application) module, the Interest on Lawyer Trust Account (IOLTA) interest reporting module, and the certified shorthand reporter (CSR) module. The CLE sponsor module was operational as of the middle of August, with the appropriate menu items for CLE sponsors available for use on the home page. The commission's staff is working with a group of more frequent sponsors of CLE activities, who will use the module initially and assist with refinement of the implementation guidance for CLE sponsors generally. Once the guidance for sponsors is complete, an announcement regarding implementation will be made to all current CLE sponsors.

Development of the certified shorthand reporter module is nearing completion with activation of that module expected in September, in time for the annual CSR reporting period, which runs from October 1st through November 30th. The IOLTA module now is scheduled for implementation in October.

### Department of Human Services – Food Stamp Web Intake Project

The status for each of the phases of this project is as follows:

Preliminary Information Gatherer - Further changes have been made after input from the business units. We are expecting the final signoff for this aspect of the project in the next 30 days.

Security – The application is currently in User testing.

Administrative Tools - Coding and system testing continue.

Client Interface - Coding and system testing continue.

IM Interface - Coding and system testing continue.

Iowa Automated Benefit Calculation System Integration - Analysis and coding beginning.

# Department of Natural Resources (DNR) Wastewater Discharge Permit System

DNR reports they ran into problems with the first round of Request for Proposals (RFP) and were required to reissue the RFP for a second round. The second round proposals were due August 23, 2006.