| Category                 | Feature/Functions  |
|--------------------------|--|
|                          |  |
| Access to public records | Case Look up   |
|                          | Party Look up  |
|                          | Cross-references of parties, cases, calendars  |
|                          | 5 or more searching options (e.g. Case #, name, case type, ticket #, DLN,  |
|                          | etc)   |
|                          | Court Calendar   |
|                          | Document Images  |
| User Interface           | Ease of navigation (3 clicks or less to find what you are looking for, easily  |
|                          | identifiable links and search options)   |
|                          | Do all the links work?   |
|                          | Do pages download quickly?   |
|                          | Use of Multimedia (graphics, video)  |
|                          | Readability (Can you read the text easily in terms of contrast, font type and  |
|                          | size, etc?)  |
|                          | Helpful reference material/links (General Court Info, Contact Info, Who's  |
|                          | Who, Case Types, Fee Schedule, How Court Works, etc)   |
|                          | Site Search  |
|                          | Self Help/Training module  |
|                          | Mobile "friendly" site   |
|                          | Mobile "specific" site (targeted functionality instead of full website)  |
| Accessibility            | Screen reader (including HTML tags for pics)   |
|                          | Post docs in text based format in addition to PDF  |
|                          | Flexible font and color settings   |
|                          | Minimal mouse click required to navigate   |
|                          | Translation capabilities   |
|                          | Text captions for video  |
|                          | Zoom   |
| Interactive Capabilities | eFile for Atty (e.g. traditional eFiling vendor)   |
|                          | eFile for Self-Rep Litigants (e.g. AtoJ or ProBono)  |
|                          | ePay   |
|                          | eScheduling  |
|                          | eHearings  |
|                          | Subscription services for active email/text notifications  |
|                          | Downloadable and/or fillable court forms   |
|                          | Social Media   |
|                          | eServe   |
|                          | Real-time Chat for Help  |
| Overall Impression       | Please provide comments on your overall impression of site   |
|                          | Features/functions not mentioned in a category but deserving of points,  |
|                          | and/or anything above and beyond the rest.   |
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