

Department on Aging



John K. Holton
Director

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The Department on Aging administers a comprehensive service-delivery system to help the state's nearly 2.3 million older adults remain independent in their own homes and communities. The Community Care Program assists people age 60 and older at risk for nursing-home placement by providing services such as comprehensive care coordination, in-home care and emergency home response. The department also administers the Benefit Access Program,

which provides free rides on mass transit and reduced-fee license plate registration to eligible older adults and persons with disabilities.

Adult Protective Services and the Long-Term Care Ombudsman Program provide additional assistance for the overall health and well-being of older adults in Illinois. The department works in partnership with the 13 Area Agencies on Aging to administer community-based programs funded through the federal Older Americans Act, including home-delivered meals and caregiver support.

Older Americans Services

More than 478,000 Illinois residents age 60 and older receive social services through the Older Americans Act. These services, which enable senior citizens to continue living in their own homes, include home-delivered meals, transportation, recreation, legal services, counseling, residential repair and renovation, health screening, housing assistance, education, information and assistance, outreach, in-home care, and other services offered through senior centers and other local service providers. In fiscal year 2014, the congregate meal program will serve older adults at 445 meal sites across the state. An additional 40,000 older adults will receive home-delivered meals.

In addition to older adults, the department has extended protective services to persons with disabilities aged 18-59 living in a domestic setting. Adult Protective Services (formerly the Elder Abuse and Neglect Program) is locally coordinated through 45 provider agencies designated by the regional Area Agency on Aging and the Department on Aging. Caseworkers conduct investigations in resolving abuse and work with victims to prevent further abuse, as well as arrange for services such as in-home care, counseling, medical assistance, housing, legal intervention or law enforcement assistance.

The Long-Term Care Ombudsman Program protects the rights of older adults who live in long-term care facilities, including nursing homes and assisted-living facilities. Responsibilities include investigating and resolving complaints made by or on behalf of residents, providing information about long-term care facility placement, and monitoring legislation, regulations and policies relating to long-term care facilities.

The Senior Community Service Employment Program helps eligible persons age 55 and older maintain economic independence by providing training and assisting with job

placement in part-time community-service jobs. The federally funded program provides salary subsidies to local employers that provide part-time work for senior citizens.

Community Care Program

The Community Care Program is designed to meet the needs of Illinois residents age 60 and older who can no longer perform basic activities of daily living but wish to continue living in their own homes with assistance. Services include comprehensive care coordination, adult day/in-home care, emergency home-response services and, in limited areas, senior companions. A care coordination unit (a local senior center, social service agency or health department) determines an individual's eligibility, designs a care plan and makes arrangements for services with contractual provider agencies. Care coordinators pre-screen individuals who plan to enter a long-term care facility and may recommend that the individual continue to live at home and receive Community Care Program services.

The number of persons receiving Community Care Program services has increased steadily, from a monthly caseload of 3,600 in 1980 to the 96,100 per month projected for fiscal year 2014. The program is funded through state general revenue funds appropriated by the legislature and is partially supported by a federal Medicaid waiver.

Benefit Eligibility, Assistance & Monitoring (BEAM)

BEAM serves to verify benefits, eligibility and assistance, and monitors for various senior services, including: 1) free rides on mass transit for seniors and persons with disabilities, and reduced-fee license plate registration through the Secretary of State's office, 2) client data for the Community Care Program and Managed Care Organizations, and 3) billing rejection and federal match information for Medicaid reimbursement.

Senior Health Insurance Program (SHIP)

SHIP provides one-on-one counseling to older adults and persons with disabilities to help them navigate Medicare and make informed decisions about insurance options and long-term care issues. More information about the free statewide health-insurance counseling service is available by calling 800-548-9034 or emailing AGING.SHIP@illinois.gov.

Senior HelpLine

The Senior HelpLine at 800-252-8966 (888-206-1327, TTY) provides information and assistance on programs and services, and directs senior citizens and caregivers to local services. Professional staff assesses needs, sends materials and provides written referrals for a range of services, including care management, the Long-Term Care Ombudsman Program, legal services, transportation, employment and nutrition services. HelpLine staff also provides elder abuse intake and accepts appeals and service queries from Community Care Program clients. The Senior HelpLine responded to approximately 110,000 calls in fiscal year 2013.

Advisory Committees for Senior Services

The Older Adult Services Act of 2004 supports older adults who wish to stay in their homes. The Act transformed all aspects of service, including housing, health, financial and supportive services. Restructuring service delivery also led to efforts to reduce the reliance on nursing homes and instead re-allocate resources for home- or community-based servic-

es. A provision of the Act created a 32-member Older Adult Services Advisory Committee, which makes recommendations on system-restructuring initiatives as well as monitors, develops and provides guidance on reports and demonstration grants. The Community Care Program Advisory Committee advises the department and recommends solutions on present and potential issues affecting the service-delivery network and program clients.

Illinois Council on Aging

The Illinois Council on Aging is a 31-member advisory body that reviews and reports on the department’s distribution of public funds, and evaluates and reports on state programs and services for older citizens. The council’s responsibilities include: reviewing department reports to the Governor and the General Assembly; preparing for the Governor, General Assembly and director an annual report on all department programs, services and facilities; reviewing and addressing the department’s comprehensive state plan; reviewing disbursements of public funds by the department to private agencies; and consulting with the director on department operations.

Administrative Personnel

John K. Holton, Ph.D.	<i>Director</i>
Mary Killough	<i>Deputy Director</i>
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Mikal Sutton	<i>Legislative Liaison</i>
Sara Han	<i>Manager, Human Resources</i>
Joseph Mason	<i>Manager, Home & Community Services</i>
Dennis C. Miner.....	<i>Chief Financial Officer</i>
Scott Norton	<i>Chief, Information Technology</i>
Kimberly Parker	<i>Public Information Officer</i>
Jennifer Reif.....	<i>Manager, Benefit Access Program</i>
Lisa Zuurbier	<i>Manager, Community Relations & Outreach</i>

Department of Agriculture



Robert F. Flider
Director

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The Department of Agriculture promotes, regulates and protects the state's agricultural industry while providing a wide range of consumer services. The department also ensures that quality agricultural products and services are labeled accurately and sold fairly. The department sponsors numerous promotional events; generates marketing information for agribusinesses; inspects meat and poultry; checks scales, gasoline pumps and greenhouses; regulates the use of pesticides; manages livestock waste; implements soil and water conservation programs; and regulates the grain, feed, seed and fertilizer industries.

Agricultural Products Inspection

Feed and fertilizer samples collected by inspectors are analyzed to confirm product label guarantees. Seed samples are submitted to the seed laboratory to verify purity and germination label guarantees. Samples that fail to pass are declared illegal, and stop-sale orders are initiated. Wheat and corn samples are tested upon harvest for the presence of mycotoxins, a mold that can potentially be harmful to animals and humans. Feed mills are inspected to ensure compliance with good manufacturing practices, particularly with the inclusion of medications.

Environmental Programs

The Bureau of Environmental Programs inspects and certifies plant nurseries to control pests and diseases, and inspects and certifies plants and plant products for domestic and international export. It also registers pesticides; enforces proper storage, containment and disposal; tests, certifies and licenses pesticide applicators; and investigates alleged cases of pesticide misuse.

The bureau operates a statewide agricultural pesticide container recycling program and conducts unwanted pesticide collection and disposal activities to protect water quality. A pesticide laboratory analyzes groundwater, soil and plant samples, and ensures the accurate marketing and labeling of pesticides.

The bureau also administers the state's Livestock Management Facilities Act, which regulates the siting, construction and operational requirements of livestock production facilities in Illinois.

Food Safety & Animal Protection

The department conducts programs aimed at the control or eradication of livestock and poultry diseases. A state animal disease diagnostic laboratory is located in Galesburg. The department licenses and inspects all establishments in which animals or poultry are slaughtered or processed for intrastate sale. It also licenses and inspects businesses that sell, produce or serve pet and companion animals, including pet shops and dealers, kennel and cattery operators, and animal control facilities and shelters.



The Department of Agriculture's Bureau of Warehouses licenses and inspects grain elevators in Illinois to protect the financial interests of farmers.

Land & Water Resources

The department works with other state agencies to limit the irreversible conversion of rich Illinois farmland, and provides technical assistance to local governments in developing programs for farmland protection. The department reviews coal-mining permit applications for reclamation techniques to ensure that mined agricultural land is returned to its original productivity. It also administers the state Soil Erosion and Sediment Control Program and provides assistance to the 97 Illinois soil and water conservation districts.

The Watershed Park at the Illinois State Fairgrounds and the Henry White Experimental Farm near Belleville help educate the public about the conservation of natural resources. The department also inspects honeybee colonies and provides advice to beekeepers on general honeybee management.

Marketing

The Bureau of Marketing, Promotion and Grants organizes trade shows and missions to find markets for agricultural commodities. The bureau, which employs representatives in Hong Kong and Mexico, provides export services to assist Illinois companies in entering and expanding international markets for food and agricultural products. Market service programs include the federal-state Livestock Market News Service and the Grain Market News Service, which provide current market information to buyers and sellers. The Illinois Field Office of the National Agricultural Statistics Service, operated in conjunction with the U.S. Department of Agriculture, provides information on crop production, livestock numbers, prices and related agricultural data.

Warehouses

The Bureau of Warehouses regulates the largest, statewide commercial grain-storage infrastructure in the nation. Compliance with the Illinois Grain Code and the financial integrity of an entity is ascertained through in-depth review of financial statements and records of licensees. The bureau also administers the Illinois Grain Insurance Fund to protect the financial interests of Illinois producers in the event that a licensee fails.

Weights & Measures

The department inspects all commercial weights and measures devices within the state, including gas pumps, to ensure equity in the marketplace. Prepackaged food commodities are check-weighed to confirm the accuracy of products labels, and samples of gasoline, diesel fuel and kerosene are collected for quality analysis. The metrology laboratory maintains standards for measurement and calibration services, and the grain-moisture meter laboratory standardizes measures for accuracy.

Fairs & Horse Racing

The Illinois State Fair was founded in 1853. The state fairgrounds in Springfield encompasses 366 acres with more than 100 permanent buildings. In 1986, the state purchased the DuQuoin State Fair in Perry County located on 1,500 acres. The Illinois and DuQuoin State Fairs showcase Illinois agriculture and offer a variety of activities and entertainment for people of all ages.

In Illinois, county fairs are a historical tradition dating back to the 1840s. Today, there are 104 county fairs and expositions. Revenue for the fairs is generated through a tax on pari-mutuel betting.

The department administers the Illinois Standardbred, Quarter Horse and Thoroughbred Breeders Funds, which encourage the breeding and racing of quality horses in the state. It also qualifies eligible stallions and foals, and establishes conditions and purses of horse races at the pari-mutuel tracks and state and county fairs.

Administrative Personnel

Robert F. Flider	<i>Director</i>
Jared Thornley	<i>Chief of Staff</i>
Laura Cadagin	<i>Chief Fiscal Officer</i>
Larry O'Brien	<i>Chief Policy Advisor</i>
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Rhonda Jachino	<i>Chief Administrative Officer</i>
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Charlyn Fargo	<i>Chief, Bureau of County Fairs & Horse Racing</i>
Jennifer Tirey	<i>Chief, Bureau of Marketing, Promotion & Grants</i>
Amy Bliefnick	<i>Illinois State Fair Manager</i>
John Rednour, Jr.	<i>DuQuoin State Fair Manager</i>
Jeff Squibb	<i>Chief, Division of Administrative Services</i>
Carma Gray	<i>Chief, Bureau of Computer Services</i>
Jim Larkin	<i>Chief, Division of Agriculture Industry Regulation</i>
Gerald Kirbach	<i>Chief, Bureau of Agriculture Products Inspection</i>
Stuart Selinger	<i>Chief, Bureau of Warehouses</i>
Doug Rathbun	<i>Chief, Bureau of Weights & Measures</i>
Kristi Jones	<i>Chief, Division of Food Safety & Animal Protection</i>
Dr. Mark Ernst	<i>Chief, Bureau of Animal Health & Welfare</i>
Dr. Kris Mazurczak	<i>Chief, Bureau of Meat & Poultry Inspection</i>
Laura Sova	<i>Chief, Division of Natural Resources</i>
Warren Goetsch	<i>Chief, Bureau of Environmental Programs</i>
Steve Chard	<i>Chief, Bureau of Land & Water Resources</i>

Department of Central Management Services



Simone McNeil
Acting Director

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The Department of Central Management Services provides a broad range of programs and services to state agencies and the public. The department's mission is to ensure accountable, efficient government and enable effective public service at the lowest possible cost. CMS achieves these goals by providing professional management support to state agencies and transparent, accessible information and services to businesses, local governments and the public.

Among the department's services are human resources; benefits programs for employees, retirees and local governments; information technology and telecommunications; property and facilities management; business diversity, purchasing and joint purchasing; vehicle fleet management; surplus property; and media and marketing.

Business Enterprise Program

The Business Enterprise Program (BEP) and the Veterans' Small Business Program are dedicated to increasing opportunities for businesses owned and operated by minorities, women, persons with disabilities and veterans. These programs encourage state agencies and universities to purchase needed goods and services from diverse businesses, and encourage potential vendors to actively compete for state business. State agencies are encouraged to purchase at least 20 percent of their goods and services from BEP-certified businesses, and at least 3 percent from certified, veteran-owned businesses.

Bureau of Benefits

The Bureau of Benefits administers several employee and retiree benefit programs, including the comprehensive health, dental, vision and life coverage for state employees and retirees, as well as similar programs for community college retirees, school district retirees and local government employees and retirees. The Group Insurance Division works with labor representatives, health-care providers and insurance carriers to provide benefits to more than 475,000 members and their dependents, while working to keep the plans affordable for participants and control costs for the state. The Flexible Spending Accounts and Commuter Savings programs allow state employees to use tax-free dollars to help pay for medical and dependent-care expenses as well as commuter parking and transit expenses.

The Deferred Compensation Division provides employees with an optional savings and retirement plan that allows them to invest in tax-deferred, professionally managed investment funds. The Risk Management Division administers all workers' compensation claims for state employees, maintaining case histories, conducting investigations and conferring with appropriate authorities concerning settlements and awards. It also administers auto liability and insurance procurements for all property, casualty and liability expenses, as well as the state's Representation and Indemnification Program.

Bureau of Communication & Computer Services

The Bureau of Communication and Computer Services delivers statewide, consolidated information technology and telecommunications services to state agencies, boards and commissions, local governments and educational institutions. The bureau operates the state's central computer facilities and provides enterprise data, voice, video, Web and wireless services. These capabilities support finance, payroll, human resources, property management, procurement and e-mail systems. The bureau also operates and supports the Illinois Wireless Information Network, the largest statewide public safety mobile data network. Through the Illinois Century Network, the bureau provides Internet connectivity for more than 7,000 K-12 schools and other entities, while working to expand broadband capabilities across the state.

Bureau of Personnel

The Bureau of Personnel develops and administers the state's employment system for approximately 49,000 employees under jurisdiction of the Governor, including classification; compensation and payroll certification; employee transactions; and employment counseling and testing. The bureau also is responsible for the Diversity Enrichment Program, Upward Mobility Program and Veterans Outreach Program, and maintains personnel centers throughout the state (Springfield, Chicago, Marion, Rockford and Champaign). In addition, the bureau conducts staff-development training courses, and develops professional growth and advancement opportunities for current state employees.

Bureau of Property Management

The Bureau of Property Management manages many state-owned facilities for agencies, boards and commissions under jurisdiction of the Governor. The bureau works to cut costs and minimize the state's environmental footprint by using existing state-owned and leased space more efficiently; reducing the number of overall leases; implementing newer space utilization standards; and eliminating any expired leases in holdover.

Bureau of Agency Services

The Bureau of Agency Services manages the fleet of vehicles for agencies under jurisdiction of the Governor. This includes purchasing, license, title, repairs and disposal of light-duty cars and heavy-duty trucks. The bureau has recently improved the condition of the aging fleet, increased fuel economy and streamlined operations, and is utilizing new technology including hybrids, electric and compressed natural gas vehicles.

Additionally, the bureau handles mail and messenger services, print-reduction initiatives and surplus property. Through the Surplus Property program, the bureau redistributes or disposes of surplus state property and administers the distribution of federal surplus property. The bureau also conducts online and on-site public auctions of available items. The bureau also provides recycling services at CMS-managed facilities and electronics recycling services for equipment such as computers, monitors, printers and fax machines.

Bureau of Strategic Sourcing

To help maximize the value of taxpayer dollars state agencies spend on goods and services, the Bureau of Strategic Sourcing works with the state's chief procurement officer and state purchasing officers of the Executive Ethics Commission (EEC) to provide improved transparency, accountability and cost savings in the procurement process. While

most procurement oversight is now performed by the EEC, procurement functions such as determining purchasing needs and drafting solicitation documents (requests for proposals or information, invitations for bids) are performed by CMS employees.

The bureau administers the state’s Joint Purchasing Act, which allows thousands of local governments to take advantage of volume discounts by purchasing goods and services from state contracts. As the state’s fleet manager, the bureau is responsible for overseeing and coordinating the acquisition, repair, maintenance, fueling and management of state-owned vehicles, many of which provide critical services such as snow removal and law enforcement and emergency management services. In addition, the Illinois Center for Procurement Resources and the call center are resources provided by the bureau for statewide agencies and vendors.

The bureau also oversees the State Use Program, which provides long-term employment opportunities for people working in not-for-profit community rehabilitation facilities. The program encourages all state agencies to purchase products and services produced and provided by severely disabled people.

Office of Communication & Information

The Office of Communication and Information communicates the programs, services and opportunities of the state to its citizens, and provides a wide range of media and marketing services to state agencies. As a resource for the news media, the office is a full-service operation, including a directory of media contacts for state government entities as well as video, satellite, radio, photography, graphic- and Web-design services. The office also provides a daily press summary to subscribers and issues press releases statewide.

Administrative Personnel

Simone McNeil	<i>Acting Director</i>
Israel G. Salazar, Jr.....	<i>Acting Assistant Director</i>
Austin G. Baidas.....	<i>Acting Assistant Director</i>
Roger A. Nondorf.....	<i>Chief Administrative Officer</i>
Debbie Abbott	<i>Chief Internal Auditor</i>
Kevin J. Connor	<i>General Counsel</i>
Janice Bonneville.....	<i>Deputy Director, Bureau of Benefits</i>
Paul H. Cerpa.....	<i>Deputy Director, Business Enterprise Program</i>
Greg Wass.....	<i>Deputy Director, Bureau of Communications & Computer Services</i>
Mike Claffey.....	<i>Deputy Director, Office of Communication & Information</i>
Tim Duckworth	<i>Deputy Director, Governmental Affairs</i>
Elizabeth Whitehorn	<i>Deputy Director, Bureau of Personnel</i>
Nick Kanellopoulos.....	<i>Deputy Director, Bureau of Property Management</i>
Mitzi Loftus	<i>Deputy Director, Bureau of Strategic Sourcing & Procurement</i>
Will Walker.....	<i>Deputy Director, Bureau of Agency Services</i>
Robb Craddock.....	<i>Deputy Director, Labor Relations</i>
Alka Nayyar	<i>Communications Manager</i>

Department of Children & Family Services



Denise Gonzales
Acting Director

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The Department of Children and Family Services was established in 1964 as the nation's first cabinet-level state child-welfare agency. The department works to protect Illinois children reported to be abused and neglected, as well as to increase their families' ability to safely care for them. It also provides for the well-being of children in foster care, provides permanent families for children who cannot safely return home, supports child-abuse prevention

efforts, and licenses child-welfare agencies and child-care providers. Teamwork, collaboration, innovation and communication are stressed by the department. This approach achieves a more integrated, comprehensive method of delivering high-quality services, including child protection, family support, adoption or guardianship assistance, and clinical services.

DCFS consists of nearly 3,000 employees, excluding contractors, working in the following divisions: Placement/Permanency; Field Operations; Monitoring/Quality Assurance; Guardian and Advocacy; Clinical Practice and Professional Development; Service Intervention; Budget and Finance; Planning and Performance Management; Communications/Community Relations; and Child Protection. Other offices include Employee Services, Legislative Affairs, General Counsel and Affirmative Action.

Progress in Caring for Children

Providing quality care to Illinois children is a serious task. DCFS is the nation's largest state child-welfare agency fully accredited by the Council on Accreditation for Children and Family Services. Any private agency applying for a foster-care contract with the department also must be accredited. Efforts to improve services to children and families in Illinois include statewide implementation of a Best Practices model of service delivery and a Continuous Quality Improvement system for the department and private child-welfare agencies; use of a Statewide Automated Child-Welfare Information System to track the effectiveness of program services; and development of new services for older youth transitioning from DCFS care to independence.

The department's Child Endangerment Risk Assessment Protocol is a national model for child-safety assessment. Ongoing training and certification of child protection and welfare caseworkers and direct-service providers in the protocol has resulted in a substantial decrease in the number of children removed from their homes. The number of children placed in protective custody has declined from 7,151 in fiscal year 1996 to 4,486 in fiscal year 2013. The department maintains a Virtual Training Center for child-welfare workers and provides online training for service providers to report suspected child abuse and neglect.

Safety/Protective Services

Although every DCFS unit is involved in providing key services for children in state care, the Child Protection Unit is the first line of defense in protecting Illinois children. The unit oversees the State Central Register in Springfield, which maintains a 24-hour statewide hotline to report suspected child abuse or neglect at 800-25-ABUSE or 800-358-5117 (TTY). Call volume was about 236,589 in fiscal year 2013. Hotline workers determine if information given by a caller meets the legal requirements to initiate an investigation. These and other requirements are listed in the state's Abused and Neglected Child Reporting Act.

Family Reunification & Substitute Care

After a determination has been made that a child is not safe at home, the child is placed in substitute care, which may include relative foster care, non-relative foster care, or an institution or group home if the child needs specific mental or emotional treatment services. While in substitute care, DCFS and/or private agencies help the child overcome obstacles presented as a result of abuse or neglect, as well as adjust to a new environment. The child also receives health-care services through HealthWorks and educational support through collaborative efforts between schools and the department. Foster parents receive services such as training, counseling, financial assistance and child care for foster children.

All children placed in substitute care are assigned goals based on the best interests of an individual child. The initial goal for most children is to be returned home. The department links families and children with community services that help alleviate the issues that bring the families to the attention of DCFS. Thanks in part to improved front-end services, the number of children placed in substitute care continues to decline. In fiscal year 1997, 50,735 children were under the state's care; by September 2013, only 14,967 children were in substitute care.

Adoption/Guardianship

If all attempts to return a child home are unsuccessful, adoption becomes the preferred alternative. DCFS led the nation in successful adoptions in fiscal year 1999 with 7,275 children being adopted. In fiscal year 2013, an estimated 1,486 children were adopted. This decrease reflects the much smaller population of children now living in substitute care. Families that adopt children with special needs are eligible for monthly assistance through the department.

Illinois received a federal waiver to offer subsidized guardianship for children who have been in care for at least two years, who have lived with the same family for at least one year and for whom reunification or adoption have been ruled out. In fiscal year 2011, 204 children were placed under guardianship situations. Medical assistance and subsidies also are available for special-needs children in guardianship arrangements.

Day Care/Licensing

DCFS not only works to keep children safe at home but also while they are in other home or group settings. The department maintains and updates standards, and licenses day-care and foster homes, day-care centers, group homes and day-care agencies statewide. As of September 2013, DCFS has licensed 8,117 day-care homes, 2,992 day-

care centers and 680 group day-care homes. These licensed homes and facilities provide services to nearly 306,000 children statewide.

Office of the Inspector General

The Office of the Inspector General was created by the General Assembly in 1993 to reform and strengthen the child welfare system in Illinois. The Inspector General is appointed by and reports to the Governor and is confirmed by the Senate. OIG staff investigates misconduct, misfeasance, malfeasance and violations of rules, procedures or laws by department employees, foster parents, service providers and DCFS contractors. The office has undertaken numerous investigations and initiated projects designed to uncover wrongdoing, improve practices and increase professionalism within the department. Allegations can be reported at 800-722-9124.

Administrative Personnel

Denise Gonzales.....	<i>Acting Director</i>
Denise Kane.....	<i>Inspector General</i>
Dixie Lee Peterson.....	<i>General Counsel</i>
Erika LaCerde.....	<i>Deputy Chief of Staff</i>
Deb McCarrel.....	<i>Chief, Operations</i>
Bobbie Gregg.....	<i>Executive Assistant to the Director</i>
Shelia Riley.....	<i>Deputy Director, Affirmative Action</i>
Chuck Morris.....	<i>CFO; Deputy Director, Budget & Finance</i>
Cynthia Tate.....	<i>Deputy Director, Child Well-Being</i>
Larry Small.....	<i>Deputy Director, Clinical Practice</i>
Karen Hawkins.....	<i>Deputy Director, Communications</i>
Debra Matlock.....	<i>Deputy Director, Compliance & Strategic Planning</i>
Tammy Grant.....	<i>Deputy Director, Employee Services</i>
Debra Dyer-Webster.....	<i>Deputy Director, Office of the Guardian</i>
Dana Yowell.....	<i>Deputy Director, Legislative Affairs</i>
Denice Murray.....	<i>Deputy Director, Regulation & Monitoring</i>
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Larry Chasey.....	<i>Deputy Director, Procurement</i>
Joan Nelson-Phillips.....	<i>Deputy Director, Quality Assurance & Research</i>
Bill Wolfe.....	<i>Deputy Director, Technology</i>
Daniel Fitzgerald.....	<i>Community Services</i>
Robert Blackwell.....	<i>Racial Equality</i>
Dave Clarkin.....	<i>Senior Policy Advisor</i>

Department of Commerce & Economic Opportunity



Adam Pollet
Director

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The Illinois Department of Commerce and Economic Opportunity raises Illinois' profile as a global business destination and nexus of innovation. It provides a foundation for the economic prosperity of all Illinoisans through the coordination of business recruitment and retention, infrastructure building and job-training efforts, and the administration of state and federal grant programs.

Regional Outreach

Key to the department's efforts is an innovative regional approach to economic and workforce development. In utilizing this approach, the department recognizes that the best economic development ideas often come via a two-way street. With state economic development representatives reaching out every day in each of the 10 regions in the state, businesses have better access to state services.

Business Growth & Success

DCEO administers a portfolio of programs and services to help Illinois businesses thrive. The department provides expansion incentives, job-creation tax credits, access to capital, global marketing expertise and job-training assistance to keep workers competitive. Illinois Small Business Development Centers offer expertise in business plans, exporting, procurement and environmental requirements.

Entrepreneurship & Innovation

DCEO nurtures a climate of innovation to ensure that Illinois has the talent and ideas to compete on a global scale. The department increases entrepreneurial activity and catalyzes local and global partnerships, such as the Illinois Innovation Council, to realize economic impact and strengthen Illinois' competitive advantage. The department helps to provide start-up capital, and focuses on high-growth sectors such as clean and renewable energy, biotechnology, IT/digital media and advanced materials.

Employment & Training

Illinois has been an innovative state leader in workforce development for unemployed and underemployed workers. Successes include addressing Illinois' nursing shortage, stopping the slide of manufacturing skills, supporting a high school academy for health-care careers, helping build the local foods system and expanding access to services through the online portal Illinois workNet®.

Energy

The Illinois Energy Office demonstrates that economic development, sustainable energy, recycling practices and climate-change abatement go hand in hand. The office supports the development of renewable power (wind, solar, geothermal) and energy efficiencies that offer both economic and environmental benefits. The office also promotes the use of home-grown fuels (ethanol and biodiesel) and other bio-based, value-added products to keep energy dollars in the local economy and make a cleaner, healthier environment for Illinois.

Coal Development

Illinois has established itself as a national leader in developing the technology base, logistics framework and support network for a new generation of coal-fueled facilities that will output zero, or near-zero, harmful emissions. DCEO also is developing export markets for Illinois coal and investing in training and mine safety, all timed to accommodate new mine development that is expected to boost the state's coal tonnage by more than 50 percent.

Global Trade

By opening more foreign markets to Illinois businesses, and providing support so that more small and mid-sized business can begin exporting, DCEO intends to meet Governor Quinn's goal of doubling exports by 2014. Export sales increased 27 percent between fiscal years 2010 and 2011. Illinois ranks first after the coasts as a prime location for foreign company headquarters or subsidiaries.

Promoting Tourism & the Film Industry

The Office of Tourism is charged with marketing Illinois as a tourism destination with the goal of increasing domestic and international travel to the state. The office manages tourism industry efforts that result in significant economic and quality-of-life benefits for Illinois residents.

The Illinois Film Office advances the state's reputation as a world-class film destination and shooting location for films, television shows and commercials. The office also promotes and encourages the training and hiring of Illinois residents who represent the diversity of the state's population.

Weatherization & Energy Assistance

Working with local agencies, the Office of Energy Assistance provides funding through two programs that serve eligible low-income households. The Low-Income Home Energy Assistance Program, including the Percentage Income Payment Plan, helps Illinois residents pay less for energy services. The Illinois Home Weatherization Assistance Program helps reduce heating and cooling costs by making energy efficiency upgrades to homes.

Broadband Deployment

Illinois' innovative approach to bringing broadband service to unserved and underserved areas of the state is coordinated by DCEO. With oversight from the Broadband Deployment Council, the department is working with the Partnership for a Connect Illinois to increase broadband access to individuals and businesses.

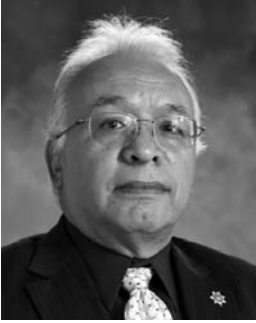
Community Development

The Office of Community Development directs and manages a number of federally funded programs designed to provide immediate support and self-sustaining assistance to low-income individuals through local community action agencies, as well as to provide communities with economic development, housing and infrastructure support.

Administrative Personnel

Adam Pollet	<i>Director</i>
Dan Seals	<i>Assistant Director</i>
André Ashmore	<i>Senior Policy Advisor</i>
Carol Bell	<i>Director, Women's Business Development</i>
Kevin Bell	<i>Deputy Director, Office of Equal Opportunity Monitoring & Compliance</i>
Charles M. Biggam III	<i>Chief Legal Counsel, Office of General Counsel</i>
Kent Bozarth	<i>Deputy Director, Office of Human Resources</i>
Susan M. Campbell	<i>Deputy Director, Office of Community Development</i>
John Casey	<i>Deputy Director, Office of Business Development</i>
Holly Copeland	<i>Assistant Deputy Director, Office of Entrepreneurship Innovation & Technology</i>
Larry Dawson	<i>Deputy Director, Office of Energy Assistance</i>
Marla Forbes	<i>Deputy Director, Office of Marketing</i>
Daniel Goff	<i>Deputy Director, Office of Trade & Investment</i>
Kevin Harrison	<i>Chief Information Officer, Office of Information Management</i>
Scott Harry	<i>Chief Accountability Officer, Office of Accountability</i>
Bill Hoback	<i>Deputy Director, Office of Coal Development</i>
Jen Hoelzle	<i>Deputy Director, Office of Tourism</i>
Angelo Kyle	<i>Deputy Director, Office of Regional Outreach</i>
Ellen McCurdy	<i>Senior Policy Advisor</i>
Therese McMahon	<i>Deputy Director, Office of Employment & Training</i>
David Roeder	<i>Public Information Officer</i>
Emily Monk	<i>Chief Operating Officer</i>
Andrew Moyer	<i>Chief of Staff</i>
Melville Nickerson	<i>Deputy Director, Illinois Energy Office</i>
Nick Williams	<i>Deputy Director, Office of Legislative Affairs</i>
Paul Orama	<i>Assistant Deputy Director, Office of Legislative Affairs</i>
Anita Patel	<i>Chief Financial Officer, Office of Financial Management</i>
Rick Rogers	<i>State Purchasing Officer</i>
Brian Selinger	<i>Deputy Director, Office of Policy Development, Planning & Research</i>
Gary Shadid	<i>Chief Internal Auditor</i>
Frank Soto	<i>Deputy Director, Office of Management Operations</i>
Betsy Steinberg	<i>Deputy Director, Illinois Film Office</i>
Carmen Triche-Colvin	<i>Deputy Director, Office of Urban Assistance</i>

Department of Corrections



S.A. Godinez
Director

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217-558-2200

Chicago: 100 W. Randolph St., Ste. 4-200, 60601
312-814-3017

The Department of Corrections originated in 1970 and consisted of only seven adult facilities. Since then, stricter laws have resulted in increased sentencing and longer terms for inmates. Today, the department operates 27 correctional centers as well as various work camps, boot camps and eight adult transition centers. The department is responsible for more than 75,000 adult inmates and parolees, and employs more than 11,000 workers.

Safety is at the forefront of IDOC operations with an emphasis on front-line staff to protect and supervise inmates and control situations. A number of initiatives to ensure the safety of employees and inmates have yielded significant results. Security level designations, controlled line movement, inmate property boxes and increased monitoring of security threat groups have contributed to a more secure Illinois prison system.

Parole Reform

IDOC's Parole Reform program addresses public safety and enhances parole supervision on the streets through increased monitoring and graduated sanctions. The Parole Division has increased its parole agent numbers and contact with parolees as they return to the community. The program also has case-management training programs and specialized parole-surveillance units. Spotlight Reentry Centers provide counseling, programs and services to support the parolee's transition into society. The centers also offer a highly structured Day Reporting Program that offers an alternative sanction for non-violent parole violators.

As part of parole-monitoring efforts, IDOC conducts parole compliance check operations throughout the state. The early morning operations help to ensure that parolees are complying with the requirements of their parole. Officers from the department's Parole and Investigations and Intelligence Divisions work in collaboration with municipal, county, city and federal law-enforcement agencies to conduct the operations.

IDOC has an aggressive sex-offender parole-supervision program, and specially trained agents supervise the state's paroled sex-offenders. The department also implemented a Global Positioning System, which uses satellite technology to track movement of high-risk sex-offender parolees.

Drug Prison and Re-entry

Recognizing that drugs are a leading cause of recidivism, the National Drug Prison and Reentry Program at Sheridan Correctional Center, established in 2004, serves as a working model for statewide reform in the way drug-involved offenders are managed in the corrections system. IDOC has coordinated with partners and community-based providers to implement the cutting-edge model for reducing crime. Drug offenders at

Sheridan undergo an intensive drug treatment, cognitive skills development, vocational and job-preparation program. The program begins in the prison setting and follows offenders through re-entry into their communities under an extensive case-management program with heightened parole supervision. The Sheridan project has shown promising results. Program participants often find employment more quickly, and recent analysis shows that Sheridan graduates had a 16 percent lower likelihood of returning to prison after three years than inmates released from other Illinois prisons.

The Meth Prison and Reentry Program, established in 2007 at Southwestern Illinois Correctional Center in East St. Louis, also serves as an innovative model for reducing crime and recidivism among methamphetamine offenders. The program focuses on specific challenges facing people addicted to meth so they can lead productive lives once they return to their families and communities. Inmates access intensive, prison-based drug-treatment programs, vocational training, job preparation and mental-health services. Treatment and supervision continue upon completion of their sentences and transition back into their communities.

Community Re-entry Support Services

All 27 of IDOC's correctional centers participate in re-entry summits, which address reintegration and recidivism by promoting relationships among ex-offenders, community-service providers, policy experts and government agencies. Topics include finance and economics; religion and spirituality; mental health and physical well-being; employment; housing; and education as it relates to ex-offenders. Resource fairs introduce participants to agencies that can help them with jobs, housing, life skills and other needs.

IDOC has enhanced the community re-entry process through development of the Community Support Advisory Council (CSAC) in high-impact areas of the state. CSACs are community-based partnerships with parole and other community resources that develop wraparound services for parolees, while assisting other groups with developing their own community resources.

Launched in 2010, another re-entry initiative — Summit of Hope — provides community expos of services and resources to assist ex-offenders in reintegration and reduce



IDOC has a long history of helping Illinois communities through emergency relief projects. During flooding in southern Illinois in spring 2011, IDOC inmate work crews and staff filled and placed sandbags to stop flood waters as well as cleaned up storm debris.

recidivism. The events provide a one-stop environment where parolees can obtain necessary information and assistance to help them succeed in society.

Incarcerated Veterans Transition Program

The Incarcerated Veterans Transition Program supports re-entry by accessing the strengths and needs of veteran offenders, and identifying programs and services to support their transition back into society. The program is a collaborative effort among the Illinois Departments of Corrections, Veterans’ Affairs and Employment Security, and the U.S. Department of Labor. About 18 months prior to release, incarcerated veterans can participate in educational modules, employment workshops and counseling, and linkage to other benefits and programs such as health services, housing and obtaining ID cards.

Community Service

IDOC has work-camp crews that provide thousands of hours annually toward community-service projects and disaster-relief efforts. This system provides inmates with opportunities to work and give back to communities, which then can see their tax dollars at work. Disaster-relief details teach inmates invaluable lessons by raising their self-esteem as they help people whose lives have been impacted by flooding or storms. Through these efforts, IDOC employees also build good rapport with communities, which are grateful for the department’s services. More than 97,000 hours of service is provided in a typical year.

Administrative Personnel

S.A. Godinez.....	<i>Director</i>
Gladys C. Taylor.....	<i>Assistant Director</i>
Brad Curry.....	<i>Chief of Public Safety</i>
Jesse Montgomery.....	<i>Executive Chief to the Director</i>
Bryan Gleckler.....	<i>Chief of Staff</i>
Joseph Yurkovich.....	<i>Chief of Operations</i>
Mike Atchison.....	<i>Deputy Chief of Operations</i>
Darryl L. Johnson.....	<i>Chief of Parole</i>
Michael Hood.....	<i>Chief of Investigations & Intelligence</i>
Edward Jackson.....	<i>Acting Chief of Labor Relations</i>
William Barnes.....	<i>Chief Legal Counsel</i>
Shannis Stock.....	<i>Chief of Program & Support Services</i>
Michael Lane.....	<i>Chief of Intergovernmental Relations</i>
Jared Brunk.....	<i>Chief Fiscal Officer</i>
Tom Shaer.....	<i>Director of Communications</i>
Ron Faith.....	<i>Acting Chief Internal Auditor</i>
Patrick McGuire.....	<i>Chief of Performance Based Standards</i>
David Gomez.....	<i>Deputy Director, Northern District</i>
Glen Austin.....	<i>Deputy Director, Central District</i>
Donald Gaetz.....	<i>Deputy Director, Southern District</i>
Marcus King.....	<i>Manager, Community Outreach</i>
Miriam Gutierrez.....	<i>Coordinator, Community Outreach</i>

Illinois Emergency Management Agency



Jonathon E. Monken
Director

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217-782-2700

The Illinois Emergency Management Agency is responsible for the coordination, management and administration of the state's emergency management, homeland security and nuclear safety programs. IEMA functions as the State Emergency Response Commission and maintains a 24-hour Communications Center, the Emergency Operations Center and eight regional offices. The agency assists local governments with multi-hazard emergency operations plans and maintains the Illinois Emergency Operations Plan. IEMA has 220 employees who form the administrative staff and eight bureaus.

IEMA is fully accredited by the Emergency Management Accreditation Program. Illinois first attained accreditation in 2006 and was retained in 2010 following an in-depth assessment of the state's ability to coordinate personnel, resources and communications in preparation for and in response to a major disaster.

Operations

The Bureau of Operations coordinates the state's response to disasters and other emergencies, manages the statewide communications system, coordinates disaster exercises, and provides emergency response training for first responders.

Eight regional offices facilitate the efforts of local emergency management agencies, response agencies and voluntary organizations to save lives and protect property. During nondisaster times, IEMA regional coordinators provide technical and conceptual assistance to local governments in program development, planning, training and exercises. During times of disaster, the coordinators become the affected jurisdiction's on-site point of contact for state assistance.

Disaster Recovery & Risk Reduction

The Bureau of Disaster Recovery and Risk Reduction coordinates the planning efforts of other state agencies in order to maintain and update the Illinois Emergency Operations Plan and the Illinois Disaster Recovery Plan. The bureau also coordinates the development and evaluation of hazard-specific plans such as the Illinois Plan for Radiological Accidents and the Illinois Earthquake Plan.

The bureau maintains the Illinois Hazard Mitigation Plan, designed to guide the state's efforts to reduce the impact of future disasters resulting from any type of hazard. In times of disaster, the bureau coordinates with various federal agencies to obtain presidential disaster declarations and deliver federal disaster assistance to individuals, households and local governments.

IEMA's director also represents the Governor on the Board of the Central United States Earthquake Consortium, a nonprofit, eight-state organization that provides multi-state planning for a major earthquake in the New Madrid Seismic Zone.

Nuclear Facility Safety

The Bureau of Nuclear Facility Safety manages a comprehensive remote monitoring system that provides continuous data from inside and around each reactor at the six operating and one closed nuclear power stations in Illinois. The division also has state resident inspectors at each nuclear power plant to conduct independent safety inspections of critical safety systems.

Radiation Safety

The Bureau of Environmental Safety inspects and escorts all highway and rail shipments of spent nuclear fuel in Illinois. The bureau is certified by the U.S. Environmental Protection Agency to measure radioactivity in Illinois' drinking water supplies. The bureau maintains a tracking system for low-level radioactive waste generated in Illinois, oversees cleanup projects at radioactive-contaminated sites, collects abandoned or unwanted radioactive sources and administers the state's Preventive Radiological/Nuclear Detection Program.

The bureau also licenses and inspects more than 700 radioactive materials licensees and 32,500 radiation-producing machines, and accredits more than 14,000 radiologic technologists. The bureau's radon program provides radon information and assistance to citizens and administers a licensing program for radon measurement and mitigation contractors.

Preparedness & Grants Administration

The Bureau of Preparedness and Grants Administration is responsible for the development and implementation of strategic homeland security programs to support statewide preparedness for natural and technological threats and risks inherent to the



Major flooding affected nearly half of Illinois in spring 2013. IEMA coordinated the state's response that helped local responders protect residents and critical infrastructure. The state secured federal disaster assistance to help residents and businesses in 35 counties and local governments in 40 counties recover from the devastating floods.

state of Illinois. The majority of these programs involve statewide and regional preparations involving the entire community — a partnership among state and local government agencies, nongovernment organizations and the private sector.

The bureau manages and administers all preparedness grants the state receives from the Federal Emergency Management Agency as the State Administrative Authority. Bureau personnel also provide administrative and program support to the Illinois Terrorism Task Force.

Administrative Personnel

Jonathon E. Monken	<i>Director</i>
Joseph G. Klinger.....	<i>Assistant Director</i>
Jennifer Ricker	<i>Chief of Staff</i>
Lisa Desai.....	<i>Assistant to the Director</i>
Jenifer Johnson.....	<i>Chief Counsel</i>
Don Kauerauf.....	<i>Chief, Preparedness & Grants Administration</i>
Trent Thompson.....	<i>Chief of Operations</i>
Phil Anello	<i>Chief, Disaster Recovery & Risk Reduction</i>
Adnan Khayyat	<i>Chief, Radiation Safety</i>
Kay Foster	<i>Chief, Nuclear Facility Safety</i>
Kevin High	<i>Chief Financial Officer</i>
Kirk Lonbom.....	<i>Chief Information Officer</i>
Kevin Moore	<i>Personnel Officer</i>
Patti Thompson	<i>Communications Manager</i>
Janean Flynn	<i>Legislative Liaison</i>

Department of Employment Security



Jay Rowell
Director

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217-785-5074

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312-793-9274

The Department of Employment Security administers the state's unemployment insurance, employment service and labor market information programs at nearly 60 DES offices throughout the state. The department collects unemployment contributions (taxes) from nearly 300,000 Illinois employers for the payment of benefits to unemployed workers.

The department's employment service matches the skills of job seekers with the hiring needs of Illinois employers using Illinois Skills Match at www.illinoisskillsmatch.com. DES provides specialized employment services for youth, veterans and the formerly incarcerated, and also provides bonding and tax credits to employers who hire people from disadvantaged backgrounds.

The department disseminates a wide array of labor market and career information, including monthly measures of the labor force, and employment and unemployment statistics for the state, counties and municipalities with populations of 25,000 or more. The department also develops monthly payroll job counts and annual wage data for more than 700 occupations, as well as provides comprehensive career guidance information, employment projections and occupational forecasts. Most DES services, including unemployment insurance benefits filings, may be accessed at www.ides.state.il.us.

Administrative Personnel

Jay Rowell	<i>Director</i>
Linda DeMore.....	<i>Chief Financial Officer</i>
Joseph Mueller	<i>Chief Legal Counsel</i>
Barbara Piwowarski	<i>Deputy Director, Administration</i>
Monica Carranza	<i>Chief Information Officer</i>
Amit Singla	<i>Deputy Director, Service Delivery</i>
Gideon Blustein	<i>Deputy Director, Business Services</i>
Gregory J. Rivara	<i>Public Information Officer</i>
Lois Cuevas.....	<i>Revenue Manager</i>
Thomas Revane	<i>Chief Technology Officer</i>
Caroline Alamillo.....	<i>Acting Equal Employment Opportunity Officer</i>
Brian Hopper	<i>Legislative Liaison</i>

Illinois Environmental Protection Agency



Lisa Bonnett
Director

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217-782-3397

The Illinois Environmental Protection Agency fosters a cleaner and healthier environment through its obligation under Article XI of the Illinois Constitution, which states: “The public policy of the State and the duty of each person is to provide and maintain a healthful environment for the benefit of this and future generations.” Under the authority of the state Environmental Protection Act and other state and federal laws and regulations, and with the technical expertise of IEPA engineers, geologists, biologists, attorneys and other professionals, the IEPA is charged with

enforcing rules and regulations and promoting good environmental stewardship by both business and individuals.

Water Protection & Pollution Control

The IEPA issues permits to ensure that discharges into the waters of the state from industrial and commercial sources meet state and federal limits, and to ensure that Illinois rivers, streams and lakes will support all uses for which they are designated, including the protection of aquatic life, recreation and drinking-water sources. The agency also ensures that Illinois public water systems provide water that is consistently safe to drink; monitors certifications for operators of sewage treatment plants and public water supplies; administers loans to local governments for the construction of wastewater and water facilities; and operates a comprehensive groundwater-protection and lake-monitoring program.

In 2012 on the 40th anniversary of the Federal Clean Water Act, Governor Quinn and the IEPA launched the \$1 billion Clean Water Initiative (CWI). The initiative will allow the state to meet the high demand by local governments for safe drinking water and wastewater-treatment infrastructure funding. The IEPA reports that more than 350 local governments have already expressed need for the program. Currently, many Illinois residents are receiving water through aging water mains that are nearly a century old, and scores of wastewater-treatment facilities are in dire need of repair. The CWI will help these communities repair and upgrade critical drinking and wastewater infrastructures that will be the foundation of economic development and job creation for decades to come.

Air Pollution Prevention & Control

The IEPA administers permits to ensure that air quality is maintained in areas that meet, or improved in areas that do not meet, federal air-quality standards. As part of the state’s program to meet anti-smog requirements under the federal Clean Air Act, the IEPA operates a vehicle emissions testing program in the Chicago and East St. Louis metropolitan areas, testing approximately 1.9 million vehicles annually.

The state has initiated a nationally recognized mercury reduction plan requiring Illinois coal-fired power plants to install pollution-control equipment designed to reduce

mercury pollution by at least 90 percent. The agency collects and analyzes extensive environmental data from a network of more than 200 air-quality monitors. The IEPA works with the Midwest Governor's Association and other organizations to develop strategies to reduce greenhouse gas emissions to combat global climate change.

The IEPA also has implemented several voluntary programs to improve air quality. The Illinois Green Fleets Program provides rebates for clean, alternative-fuel vehicles and grants for clean-diesel projects involving school and mass-transit buses, over-the-road and delivery trucks, and other types of diesel-powered equipment. Through nationally recognized education and partnership programs such as Partners for Clean Air, and Green Pays on Green Days, the IEPA promotes citizen actions to reduce pollutants that contribute to smog and fine particles in the air.

Land Cleanup & Monitoring

The IEPA issues and oversees permits regulating pollution-control facilities to ensure that land resources are protected. Over a 17-year period from 1996 to 2013, 105,874 contaminated acres of land have been cleaned up under the agency's Bureau of Land programs. These include mandatory cleanups under the Leaking Underground Storage Tank Program, court-ordered cleanups, federal cleanups, including Superfund hazardous waste sites and former military defense facilities, and voluntary and state-funded cleanups of abandoned sites. The Bureau of Land also operates an innovative brown-fields program to restore abandoned, contaminated industrial and commercial sites to productive use.

The IEPA has authority to seal sites where there is a potential risk for harm to human health or the environment, and administrative citation authority in cases where an accumulation of waste tires is a public health concern.



The Illinois EPA works with state and federal partners and conservation groups to ensure that Illinois' rivers, streams and lakes will support aquatic life, recreation and drinking-water supplies. The quality of Illinois' waterways has shown continual improvement since the agency was created in 1970.

Environmental Justice

Environmental justice is the principle that all people should be protected from environmental pollution and have the right to a clean and healthy environment. Environmental justice involves the protection of the health of the people of Illinois and its environment; equity in the administration of the state's environmental programs; and the provision of adequate opportunities for public involvement with the development, implementation and enforcement of environmental laws, regulations and policies.

In 2013, the Illinois Commission on Environmental Justice held its inaugural meeting. The commission is tasked with reviewing and analyzing current state environmental laws and policies. Based upon the review, the commission will make recommendations to the Governor and the General Assembly to address environmental justice concerns. In addition to being a member of the commission, the IEPA is tasked with providing the commission administrative and other support.

Emergency Operations & Laboratories

The IEPA responds to environmental emergencies by providing expertise in hazardous- and chemical-waste management to responders and at the State Emergency Operations Center. Agency laboratories annually analyze more than 1 million samples taken by field staff and submitted by public water supplies.

Pollution Prevention & Outreach

The IEPA has primary responsibility for carrying out federal environmental laws in Illinois, but the agency encourages companies to go beyond complying with regulations and change their processes to reduce sources of pollution. The IEPA has formed partnerships with companies and citizen groups to voluntarily improve the environment and encourage new, cost-effective technologies.

The Community Relations and Outreach offices offer direct communications with citizens and local officials through public hearings and meetings, and provide an opportunity for input into certain agency decisions.

Administrative Personnel

Lisa Bonnett	<i>Director</i>
Sherrie Elzinga	<i>Assistant to the Director</i>
John Kim	<i>Chief Legal Counsel</i>
Elmo Dowd	<i>Associate Director</i>
Raghav Murali.....	<i>Senior Policy Advisor</i>
Carol Radwine.....	<i>Chief Financial Officer</i>
Julie Armitage.....	<i>Chief, Bureau of Air</i>
Scott Phillips	<i>Chief, Bureau of Land</i>
Marcia Willhite	<i>Chief, Bureau of Water</i>
Michael Ziri.....	<i>Chief, Legislative Affairs</i>
Andrew Mason	<i>Communications Manager</i>
Kurt Neibergall.....	<i>Manager, Community Relations</i>

Department of Financial & Professional Regulation



Manuel Flores
Acting Secretary

Springfield: Divisions of Financial Institutions,
Banking and Professional Regulation
320 W. Washington St., 62786
217-782-2831; 217-782-3000; 217-785-0800

Chicago: Divisions of Financial Institutions
and Professional Regulation
100 W. Randolph St., Ste. 9-300, 60601
312-814-2000; 312-814-4500

Division of Banking
122 S. Michigan Ave., Ste. 1900, 60603
312-793-3000

The Department of Financial and Professional Regulation was created in 2004 by merging the state’s regulatory departments into one streamlined agency. The department is committed to protecting Illinois citizens in their dealings with the industries and professions regulated and licensed through the Divisions of Financial Institutions, Banking and Professional Regulation. Whether it’s the 1.4 million licensed individuals in approximately 100 industries or the thousands of banks, mortgage companies and other financial institutions that Illinois citizens depend on for credit and savings, the department ensures that licensees meet the high standards expected by Illinois families and businesses.

The department educates the public on financial and consumer options and is charged with protecting the interests of the people of Illinois when conducting business with the financial institutions regulated by the state. The department ensures that Illinois-licensed professionals meet the qualifications and standards for professional practice.

The department has streamlined its licensing and renewal procedures to make it easier and faster for professionals and businesses licensed by the state to obtain and keep their licenses current and in good standing.

Administrative Personnel

Manuel Flores	<i>Acting Secretary</i>
Matt Glavin	<i>Chief of Staff</i>
Bryan Martin	<i>Chief Financial Officer</i>
Richard DiDomenico	<i>General Counsel</i>
Jeremy Kruidenier	<i>Director, Legislative Affairs</i>
Alan Harling	<i>Chief, Information Technology</i>
Cathy Gonzalez	<i>Director, Administrative Services</i>
Franciso Menchaca.....	<i>Acting Director, Division of Financial Institutions</i>
Jay Stewart	<i>Director, Division of Professional Regulation</i>
Susan Hofer.....	<i>Communications Manager</i>

Department of Healthcare & Family Services



Julie Hamos
Director

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217-782-1200; 800-526-5812 (TTY)

Chicago: 401 S. Clinton St., 7th Fl., 60607
312-793-4792

The Department of Healthcare and Family Services is responsible for providing health-care coverage for adults and children who qualify for Medicaid and for providing child-support services to help ensure that Illinois children receive financial support from both parents. The agency is organized into two major divisions: Medical Programs and Child Support Services. In addition, the Office of the Inspector General is maintained within the agency but func-

tions as a separate, independent entity reporting directly to the Governor's office.

Medical Programs

The Division of Medical Programs administers and, in conjunction with the federal government, funds medical services provided to about 20 percent of the state's population. Illinois' medical assistance programs, consisting of Medicaid and numerous other medical programs associated with it, provide comprehensive health-care coverage to more than 2.6 million Illinoisans and partial benefits to more than 290,000. The programs cover children, parents or relatives caring for children, pregnant women, veterans, seniors, persons who are blind and persons with disabilities.

The medical assistance programs are administered under provisions of the Illinois Public Aid Code; Illinois Children's Health Insurance Program Act; Covering All Kids Health Insurance Act; and Titles XIX and XXI of the federal Social Security Act. The department's mission is to improve the health status of the individuals enrolled in its programs, while simultaneously containing costs and maintaining program integrity. In 2011, the department began implementing both the Illinois Medicaid reform legislation and the federal Patient Protection and Affordable Care Act, with emphasis on service-delivery reforms, cost-containment strategies, program-integrity enhancements and departmental efficiencies.

Child Support Services

The Division of Child Support Enforcement provides services to custodial and non-custodial parents by establishing paternity as well as establishing, enforcing and modifying child-support obligations to strengthen families emotionally and financially. Child-support services are available to all families, regardless of income, and to either parent.

To qualify for federal child-support services funds, each state must have a centralized unit to receive and distribute child-support payments made through income withholding, even if a family has not enrolled in the full child-support services program. In fiscal year 2013, more than \$1.38 billion was collected in support owed to Illinois children. In 2010, the state's child-support program was named the year's outstanding program by the National Child Support Enforcement Association.

Office of the Inspector General

The Inspector General is appointed by and reports to the Governor and is confirmed by the Senate. The mission of the Office of the Inspector General is to prevent, detect and eliminate fraud, waste, abuse, misconduct and mismanagement in the programs administered by the Departments of Healthcare and Family Services and Human Services.

Administrative Personnel

Julie Hamos	<i>Director</i>
Sharron Matthews	<i>Assistant Director</i>
Bradley Hart	<i>Inspector General</i>
Theresa Eagleson.....	<i>Administrator, Division of Medical Programs</i>
Pamela Lowry	<i>Administrator, Division of Child Support Services</i>
Mike Casey	<i>Administrator, Division of Finance</i>
Michael Koetting	<i>Deputy Director, Planning & Reform Implementation</i>
Tia Gross Sawhney	<i>Director, Data, Analytics & Research</i>
Mark House.....	<i>Manager, Project Management Office</i>
Jeanette Badrov	<i>General Counsel</i>
Selma D’Souza	<i>Chief, Legislative Affairs</i>
Stephen DePooter.....	<i>Chief, Information Services</i>
Richard Foxman.....	<i>Deputy Director, Human Resources</i>
Jamie Nardulli.....	<i>Chief, Office of Internal Auditor</i>
Robyn Nardone	<i>Senior Healthcare Policy Advisor</i>
Theresa Bietsch	<i>Chief, Division of Personnel</i>
Michelle Schober	<i>Chief, Office of Procurement Management</i>
Peter Viña	<i>Deputy Director, Outreach</i>
Mike Claffey	<i>Communications Manager</i>

Illinois Historic Preservation Agency



Amy Martin
Director

Springfield: Old State Capitol, 62701
217-782-4836

The Illinois Historic Preservation Agency collects, preserves and interprets the history of the state of Illinois. The agency is governed by a board of trustees, which establishes policy and appoints a director responsible for the agency's day-to-day activities.

The IHPA oversees the Abraham Lincoln Presidential Library and Museum, a \$115 million complex in downtown Springfield that showcases Illinois' 52,000-piece Abraham Lincoln Collection — the world's largest. The library also is the state's chief historical and genealogical research facility

with more than 205,000 books, 98,000 reels of Illinois newspapers on microfilm, 6,000 maps and broadsides, a 476,000-piece audiovisual collection and more than 11 million manuscripts.

The Preservation Services Division oversees the Federal Historic Preservation Program in Illinois and identifies, protects and promotes historically important sites throughout the state. The division also reviews plans, examines specifications and inspects historic buildings undergoing rehabilitation under provisions of the Economic Recovery Tax Act. It also reviews projects applying for tax incentives available to owners of historic income-producing buildings. The Illinois Historic Sites Advisory Council reviews nominations and recommends structures to include in the National Register of Historic Places. The division also supplies design services for Illinois Main Street, a downtown revitalization project.

The Illinois Educational Services Program annually allows nearly 10,000 Illinois students and teachers to participate in local, regional and state history fairs sponsored by the agency in cooperation with the Chicago Metro History Education Center. State winners go on to compete at the national level.

The IHPA heads up the state's Civil War sesquicentennial observance, which began April 2011. Through 2015, the agency is publicizing and coordinating special events and exhibits in Illinois relating to the 150th anniversary of the four-year conflict that forever changed America, as well as Illinois' pivotal role in the war. The Abraham Lincoln Presidential Library and Museum is showcasing Civil War exhibits, performances and re-enactors, including the "Boys in Blue" exhibit highlighting Illinois' Civil War regiments.

The Historic Sites Division administers 60 state-owned historic sites and memorials visited by 2.5 million tourists annually. The time period interpreted at these sites ranges from A.D. 700, when the Native Americans settled Cahokia Mounds near Collinsville, to 1904, the year the Frank Lloyd Wright-designed Dana-Thomas House in Springfield was completed.

The life of Abraham Lincoln is an important component of interpretation at a number of IHPA sites. In addition to the Abraham Lincoln Presidential Library and Museum, Lincoln's New Salem historic site near Petersburg, the Lincoln Tomb, the Old State Capitol and the Lincoln-Herndon Law Offices are all Springfield area sites important to Lincoln's rise to the presidency.

For more information, visit www.illinoishistory.org or www.presidentlincoln.illinois.gov.



A Civil War re-enactor portrays a Union soldier in the plaza of the Abraham Lincoln Presidential Museum in Springfield.

Administrative Personnel

Amy Martin.....	<i>Director</i>
Catherine Shannon	<i>Deputy Director</i>
Anna Margaret Barris	<i>Special Assistant to the Director</i>
Kristy Bond.....	<i>Marketing Director</i>
Kenneth Crutcher	<i>Chief of Staff, Lincoln Presidential Library & Museum</i>
Dawn DeFraties	<i>Human Resources Director</i>
Eddy Fisher	<i>Fiscal Manager</i>
Alyson Grady.....	<i>Manager, Historic Sites Division</i>
Rachel Leibowitz.....	<i>Manager, Preservation Services Division</i>
Eileen Mackevich.....	<i>Director, Lincoln Presidential Library & Museum</i>
Garth Madison	<i>General Counsel</i>
Sara Meek.....	<i>Legislative Liaison</i>
Christopher Wills.....	<i>Director, Communications & Public Affairs</i>

Department of Human Rights



Rocco J. Claps
Director

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312-814-6200

The Department of Human Rights administers and enforces the Illinois Human Rights Act. The department provides a framework that promotes civil rights and abolishes discrimination in Illinois through policies and programs that encourage voluntary compliance with human rights laws.

The department protects and guarantees the rights of all Illinoisans with regard to employment, financial credit, public accommodations, real-estate transactions (including housing) and sexual harassment in education. The department handles charges of unlawful discrimination with regard to race, color, religion, sex, sexual orientation, national origin, ancestry, citizenship status (regarding employment), age (40 and over), marital status, order of protection status, physical or mental disability, military status or unfavorable military discharge, and familial status (regarding real-estate transactions). It also handles charges of retaliation, aiding and abetting, coercion and interference under the Act, and intimidation (in real-estate transactions).

The department’s legal staff conciliates and files administrative complaints in cases where substantial evidence of a violation is found, reviews investigative reports and responds to legal inquiries, including requests for reviews and Freedom of Information Act inquiries.

Under the direction of the chief legal counsel, the department monitors public contractors, state agencies, and boards and commissions to ensure that these entities abide by the state’s affirmative action and equal employment opportunity laws. Institutions found in noncompliance with the laws are subject to disciplinary action by the department.

The department’s Institute for Training and Development conducts training for public and private organizations and companies throughout Illinois.

Administrative Personnel

Rocco J. Claps	<i>Director</i>
Bobbie Wanzo	<i>Deputy Director</i>
Lon Meltesen.....	<i>Chief Legal Counsel</i>
Brent Harzman	<i>Charge Processing Manager</i>
Marian Honel.....	<i>Fair Housing Manager</i>
Lynne Turner	<i>Chief Fiscal Officer</i>
Hector Villagrana	<i>Chief, Legislative & Intergovernmental Affairs</i>
Kim White	<i>Executive Director, Commission on Discrimination & Hate Crimes; Manager, Institute for Training & Development</i>
Libby Miller.....	<i>Charge Processing Assistant Manager, Springfield</i>
Sabrina Miller	<i>Public Information Officer</i>

Department of Human Services



Michelle R.B. Saddler
Secretary

Springfield: Harris Bldg., 3rd Fl., 100 S. Grand Ave., 62762
217-557-1601

Chicago: 401 S. Clinton St., 7th Fl., 60607
312-793-1547

The Department of Human Services consolidates most of the state's human services under one umbrella, making it the largest agency in state government with more than 11,000 employees. The department's program diversity allows clients to be connected to a wide range of human services through a single agency. DHS strives to help Illinois residents achieve self-sufficiency, independence and health to the maximum extent possible by providing integrated, family-oriented services and promoting prevention in partnership with communities.

Mental Health

The Division of Mental Health serves the mental-health needs of approximately 140,000 Illinoisans. Services are provided with the goal of building the resilience and facilitating the recovery of persons with mental illnesses and serious emotional disturbances. Community mental-health services are provided through contracts with approximately 160 community agencies and 15 hospitals across the state. The division also operates seven state psychiatric hospitals, with a total of 1,200 beds and more than 10,000 admissions annually. In addition, the division operates a treatment and detention facility for sexually violent persons.

Developmental Disabilities

The Division of Developmental Disabilities oversees Illinois' system of programs and services for individuals with developmental disabilities. The division works with approximately 600 community-based organizations statewide to provide services that enable persons with developmental disabilities to reside with their families or in other community-living situations. These services can help develop functional and occupational skills, thereby enhancing an individual's independence and, ultimately, preventing unnecessary institutionalization and dislocation from their home and community. Community partners include individual providers, local service agencies operating small residential settings, day and in-home support programs, and private intermediate-care facilities. The division also manages services provided at state-operated developmental centers. About 28,000 Illinois residents are served through DHS Medicaid programs for people with developmental disabilities.

Family & Community Services

The Division of Family and Community Services helps Illinois families achieve and maintain self-sufficiency by providing a variety of support programs and services throughout the state. The division researches, coordinates, administers and monitors state and federally funded programs that help families improve their lives. These programs

include Temporary Assistance for Needy Families; Supplemental Nutrition Assistance Program; Aid to the Aged, Blind or Disabled; child care; homeless services; Title XX social services; employment and training; food pantries; and refugee and immigrant assistance. The division also manages the Electronic Benefits Transaction System, which supports the Illinois Link Card.

While many of the programs and services delivered to Illinois families are provided through local organizations, families also come to the nearly 80 DHS Family Community Resource Centers statewide to apply for income support and obtain case management and referrals for other services. The division provides technical assistance to families applying for medical assistance through the Department of Healthcare and Family Services, and acts as a liaison to other state agencies such as the Department of Children and Family Services.

The division also administers an array of integrated services to reduce and prevent the complex health and social issues affecting Illinois families, while fostering family support, positive development, self-sufficiency and success for children, teens and families in need across the state. Through grants to community organizations, the division provides services in the following areas: reproductive health; infant mortality reduction; early-childhood development; family nutrition; child and adolescent health; teen-pregnancy prevention; substance-abuse prevention; delinquency prevention; positive youth development; domestic violence and sexual-assault prevention; volunteerism; and community empowerment.

Rehabilitation Services

DHS is the state's lead agency in providing services to persons with disabilities. The Division of Rehabilitation Services assists persons with disabilities and their families in making informed choices, and promotes full community participation through employment, education and independent-living opportunities. The division administers several programs that affect more than 230,000 persons with disabilities in Illinois, including the federal Vocational Rehabilitation program, the federally funded Disability Determination Services, and three state-funded residential schools for children and youth with disabilities.

Alcoholism & Substance Abuse

The Division of Alcoholism and Substance Abuse is the state's lead agency for addressing the profound personal, social and economic consequences of alcohol and other drug abuse. The division administers a network of community-based alcohol/drug treatment programs in Illinois, providing evaluation, diagnosis, treatment, rehabilitation and recovery support to alcohol- and drug-abusing individuals and their families. It also is responsible for education, prevention and treatment programs for pathological or compulsive gamblers.

Office of the Inspector General

The Office of the Inspector General investigates alleged abuse or neglect in mental disability programs and services operated, licensed or funded by DHS. Substantiated cases may result in an employee's name being added to a state registry, which prevents future employment in the field.

Administrative Personnel

Michelle R.B. Saddler	<i>Secretary</i>
Nelida Smyser-DeLeon.....	<i>Assistant Secretary, Programs; Director, Office of Hispanic/Latino Affairs</i>
Matthew Z. Hammoudeh	<i>Assistant Secretary, Operations</i>
Matthew Grady.....	<i>Chief Operating Officer</i>
Grace Hong Duffin	<i>Chief of Staff</i>
Carol Kraus	<i>Chief Financial Officer</i>
Sharon Zahorodnyj	<i>Director, Grant Administration</i>
Michael J. McCotter	<i>Inspector General</i>
Randy Wells	<i>Director, Legislative Affairs</i>
Brian Dunn.....	<i>General Counsel</i>
Theodora Binion	<i>Director, Division of Alcoholism & Substance Abuse and Division of Mental Health</i>
Kevin Casey.....	<i>Director, Division of Developmental Disabilities</i>
David Hanson.....	<i>Director, Division of Rehabilitation Services</i>
Linda Saterfield	<i>Director, Division of Family & Community Services</i>
Doug Kasamis	<i>Chief Information Officer</i>
Thomas Green	<i>Director of Communications</i>
Januari Smith	<i>Communications Manager</i>
Robert D. Brock.....	<i>Director, Budget</i>
Michael Layden.....	<i>Director, Fiscal Services</i>
Melissa Wright	<i>Manager, Business Services</i>
Elizabeth Sarmiento	<i>Director, Office of Human Resources</i>
Jim Hobbs.....	<i>Manager, Clinical Administrative & Program Support</i>

Department of Insurance



Andrew Boron
Director

Springfield: 320 W. Washington St., 62767
217-782-4515; 217-524-4872 (TDD)

Chicago: 122 S. Michigan Ave., 19th Fl., 60603
312-814-2420; 312-814-2603 (TDD)

The mission of the Department of Insurance is to protect consumers by providing assistance and information, efficiently regulating the insurance industry’s market behavior and financial solvency, and fostering a competitive insurance marketplace. The department carries out its mission through effective administration and enforcement of the Illinois Insurance Code (215 ILCS 5/1 et seq.), the Illinois Pension Code (40 ILCS 5/1-101 et seq.), and related laws

and regulations, including Title 50 of the Illinois Administrative Code.

The department has three major operating sections: Consumer-Market, Financial-Corporate Regulatory, and Legal. The department also reviews the quality health plans submitted by insurers that want to sell health-care coverage on the online state health insurance marketplace — “Get Covered Illinois.”

The director serves as president of the board of directors for the Illinois Comprehensive Health Insurance Plan, a high-risk health insurance pool. He also is responsible for the operations of the Office of the Special Deputy Receiver, which handles the affairs of insurance companies placed in rehabilitation, conservation or liquidation.

Administrative Personnel

Andrew Boron	<i>Director</i>
Mary L. Smith	<i>General Counsel</i>
Michelle Oshman	<i>Chief Deputy Director</i>
Melissa Hansen	<i>Deputy Director, Legislative Affairs</i>
Jane Bachman	<i>Chief Financial Officer; Deputy Director, Finance & Administration Division</i>
Jim Stephens.....	<i>Deputy Director, P/C Products & Producer Division</i>
Yvonne Clearwater.....	<i>Acting Deputy Director, Health Products Division</i>
Cindy Colonius.....	<i>Acting Deputy Director, Life & Annuities Division</i>
Travis March.....	<i>Deputy Director, Public Pensions Division</i>
Caryn Carmean.....	<i>Acting Deputy Director, Consumer Education & Protection Division</i>
Douglas Harrell	<i>Deputy Director, Financial Corporate Regulatory Division</i>
Paul Miller.....	<i>Special Deputy Receiver</i>
Kimberly Parker	<i>Public Information Officer</i>

Department of Juvenile Justice



Arthur D. Bishop
Director

Springfield: 707 N. 15th St., 62702
217-557-1030

Chicago: 100 W. Randolph St., Ste. 4-200, 60601
312-814-4403

The Illinois Department of Juvenile Justice is responsible for approximately 900 young offenders in the state. The department provides comprehensive services to these youth through a treatment-focused model of care that engages families, promotes public safety and holds the young offenders accountable for their actions.

It is the mission of the department to preserve public safety by reducing recidivism among young offenders. The department promotes positive youth development through treatment as well as educational, vocational, social and emotional services offerings. Understanding that youth have different needs than adults, individualized services are provided by qualified staff to equip young offenders with the skills needed to return to their communities as productive citizens.

Illinois is among 40 states that separate their juvenile and adult correctional systems.

Administrative Personnel

Arthur D. Bishop	<i>Director</i>
Era Laudermilk.....	<i>Chief of Staff</i>
Ron K. Smith.....	<i>Deputy Director of Operations</i>
Jimmie E. Whitelow	<i>Deputy Director of Programs</i>
Gailyn Thomas	<i>Deputy Director of Aftercare Services</i>
Beth Anne Compton	<i>Chief Legal Advisor</i>
Rick Gravatt.....	<i>Acting Superintendent, School District #428</i>
Dr. Jennifer Jaworski	<i>Chief, Mental Health Services</i>
Robert Catchings	<i>Administrator, Detention & Audit Services</i>
Todd Creviston	<i>Labor Relations Liaison</i>
Jeffrey Hooker	<i>Acting Chief, Training & Professional Development</i>

Department of Labor



Joseph Costigan
Director

Springfield: 900 S. Spring St., 62704
217-782-6206

Chicago: 160 N. LaSalle St., Ste. C-1300, 60601
312-793-2800

Marion: 2309 W. Main, Ste. 115, 62959
618-993-7090

The Department of Labor promotes and protects the rights, wages, welfare, working conditions, safety and health of Illinois workers through enforcement of state labor laws; safeguards the public through regulation of amusement rides; and ensures compliance with all other labor standards.

The department is responsible for the enforcement of more than 20 labor and safety laws administered by the following divisions: Fair Labor Standards; Conciliation and Mediation; Safety Inspection and Education; Carnival and Amusement Ride Safety; Legal; and Administration. The department also administers and enforces the Equal Pay Act, which prohibits wage discrimination based on gender, and the Victims' Economic Security and Safety Act, which provides employment protections and job security for workers who are victims of domestic or sexual violence.

Fair Labor Standards

The Fair Labor Standards Division administers and enforces the Minimum Wage/Overtime Law, Wage Payment and Collection Act, Child Labor Law, and the Day and Temporary Labor Services Act. The division ensures that workers are paid at the appropriate rate and in a timely manner, assists workers in the collection of unpaid or underpaid wages, and protects minors and day laborers from harmful or abusive working conditions.

Conciliation & Mediation

The Conciliation and Mediation Division administers and enforces the Prevailing Wage Act, the Employee Classification Act, and the Worker Adjustment and Retraining Notification Act (WARN). The division ensures that workers are paid the appropriate prevailing wage rate on public-funded construction projects, that construction workers are not misclassified as independent contractors, and that workers are given 60 days advance notice of plant closings or mass layoffs.

Safety Inspection & Education

The Safety Inspection and Education Division protects the health and safety of public employees in Illinois through the inspection, investigation and evaluation of public facilities and working conditions to ensure compliance with occupational-safety and health standards. The division also conducts educational and advisory activities to ensure safe and healthy working conditions. The division has been recognized as a State Plan Program by OSHA and receives \$5 million in federal matching grants annually to enhance safety and health programs for public employees.

Carnival & Amusement Ride Safety

The Carnival and Amusement Ride Safety Division is responsible for the annual inspection of amusement rides and attractions to ensure that safety standards are met, including ensuring that criminal history and sex-offender registry checks are conducted on carnival workers employed in Illinois.

Legal & Administration

The Legal Division provides legal advice to the director and each division, oversees all legal functions of the department, and conducts hearings on the statutes enforced by the department. The division also administers and enforces the Right to Privacy in the Workplace Act and the Personnel Records Review Act.

The Administration Division provides support services and administrative resources to each of the program divisions. These support services include legislative, fiscal and budget management, procurement, technology, personnel, ethics and affirmative action.

Administrative Personnel

Joseph Costigan	<i>Director</i>
Tumia Romero	<i>Assistant Director</i>
Ronald Willis	<i>Chief Legal Counsel</i>
Tammy Miner	<i>Chief Financial Officer</i>
Gil Jimenez.....	<i>Chief Information Officer</i>
James Preckwinkle	<i>Legislative Director</i>
Anjali Julka.....	<i>Public Information Officer</i>
Sal Calace	<i>Director, Human Resources; Personnel Manager</i>
Ellen Schanzle-Haskins	<i>IDOT/IDOL Special Deputy</i>
Lilian Jimenez	<i>Manager, Fair Labor Standards Division</i>
Thomas D. Whalen	<i>Manager, Conciliation & Mediation Division</i>
Cheryl Neff	<i>Acting Manager, Safety Inspection & Education Division</i>
Ryan Culton	<i>Manager, Carnival & Amusement Ride Safety Division</i>

Department of Military Affairs



Brig. Gen. Daniel M. Krumrei
Adjutant General

Springfield: 1301 N. MacArthur Blvd., 62702
217-761-3500

The Department of Military Affairs oversees the military forces of the State of Illinois. The Illinois National Guard, consisting of the Army and Air National Guards, is designated as the military force of the state. The department is the official military link between Illinois and the U.S. Department of Defense, working closely with the National Guard Bureau and the Departments of the Army and Air Force to ensure that federal resources are appropriately and effectively utilized.

The Governor is commander-in-chief and appoints the Adjutant General to head the department. The Adjutant General has the statutory responsibility to carry out policies of the Governor, issuing orders and serving as advisor to the Governor on all matters relating to the Illinois Army and Air National Guards. He is responsible for the deployment of Illinois National Guard soldiers and airmen and women for a variety of missions. He also coordinates with the Illinois Emergency Management Agency to ensure timely response to state emergency situations requiring National Guard mobilizations to state active duty, and directs mobilizations to federal active duty for both the Army and Air National Guards. All military property, equipment and installations of the Illinois National Guard are under his jurisdiction.

Illinois National Guard

The Army National Guard maintains 45 readiness centers (43 state-owned, one federal-licensed and one federal-owned); five joint Armed Forces Reserve centers; one state headquarters facility; two outdoor weapons range complexes; three Army aviation support facilities; three training areas; 24 vehicle maintenance shops; 38 storage and warehouse buildings; 13 vehicle storage buildings; and four storefront recruiting offices in 54 locations, 49 communities and 38 counties throughout the state. An additional readiness center is under construction. Three readiness centers are shared with a park district, high school and community college.

The Air National Guard maintains three large bases at two major airports and one on an active U.S. Air Force base. Each base supports a specific operational mission, two of which have aircraft: C-130H airlifters and KC-135E refuelers.

The Illinois National Guard's state mission is to provide military support that is trained and equipped to protect life and property and to preserve peace, order and the public safety, as directed by the Governor. The National Guard also provides special programs for drug-demand reduction, drug interdiction, and resident and nonresident programs for at-risk youth. The Guard's federal mission is to support the active-duty military forces of the United States when called to federal service in times of war or national emergency at the direction of the President. During federal mobilization, the role of commander-in-chief passes from the Governor to the President.

The Illinois Army and Air National Guards have a combined authorized strength of 13,100, ranking Illinois among the top 15 states in the nation for Guard membership.

While the majority of the National Guard is composed of traditional volunteer members, 2,311 positions are funded as full-time federal positions. Additionally, the Department of Military Affairs has 224 full-time state employees. Of those positions, 118 are 100 percent federally reimbursed, 25 are 75 percent federally reimbursed, and 81 are state funded. Thus, the department brings in significant federal dollars to the state through personnel, equipment and training support funds.

Headquarters Staff

Brig. Gen. Daniel M. Krumrei.....	<i>Adjutant General</i>
Brig. Gen. Richard J. Hayes, Jr.	<i>Deputy Adjutant General</i>
Elana Coutsalenko.....	<i>Chief Fiscal Officer</i>
Col. (Ret) James Smith.....	<i>Military Executive Officer</i>
Col. Chris Hall.....	<i>U.S. Property and Fiscal Officer</i>
Col. Joseph Schweickert.....	<i>Chief Personnel Officer</i>
Col. Mark Vanus.....	<i>Inspector General</i>
Col. Bob Roth.....	<i>Staff Judge Advocate</i>
Maj. Bradford Leighton	<i>Director, Public Affairs</i>
Jodie L. Conner.....	<i>Executive Assistant to TAG</i>
Tony Kolbeck.....	<i>Legislative Liaison</i>

Illinois Army National Guard

Brig. Gen. Johnny Miller	<i>Assistant Adjutant General-Army</i>
Col. Eric Little	<i>Chief of Staff</i>
Col. Thomas Weiss	<i>Director, Operations</i>
Col. Michael Haerr	<i>Director, Logistics</i>
Col. Randy Scott.....	<i>Director, Facilities</i>
Lt. Col. Randy Sikowski.....	<i>Director, State Aviation</i>
Col. Alex Lawson	<i>Director, Information Management</i>
Lt. Col. Brian Creech	<i>Deputy, U.S. Property and Fiscal Officer</i>

Illinois Air National Guard

Brig. Gen. James Schroeder	<i>Illinois Air National Guard Commander</i>
Brig. Gen. William Cobetto	<i>Assistant Adjutant General-Air</i>
Col. Stephen Baggerly.....	<i>Director of Staff-Air</i>
Lara King	<i>Executive Assistant to Assistant Adjutant General-Air</i>
Lisa Brobeck.....	<i>Executive Assistant to Director of Staff-Air</i>

Major Organizations

Army National Guard: 65th Troop Command Brigade; 33rd Infantry Brigade Combat Team; 404th Maneuver Enhancement Brigade; 108th Sustainment Brigade

Air National Guard: 126th Air Refueling Wing; 182nd Airlift Wing; 183rd Fighter Wing

Department of Natural Resources



Marc Miller
Director

Springfield: 1 Natural Resources Way, 62702
217-782-6302

Chicago: 100 W. Randolph St., Ste. 4-300, 60601
312-814-2070

As steward of Illinois' natural and cultural resources, the Department of Natural Resources conserves, preserves and enhances the state's natural treasures while meeting the outdoor recreation needs of Illinois' diverse population. The department also manages game and fish populations, and issues licenses, stamps and permits for regulated outdoor activities such as hunting, fishing and boating.

In addition to its main office in Springfield and a branch office in Chicago, DNR also operates regional offices in Alton, Bartlett, Benton and Clinton, as well as smaller district offices throughout the state.

Land Management

The Office of Land Management manages and maintains more than 300 state-owned or leased sites (state parks, fish and wildlife areas, forests, marinas, conservation areas and nature preserves), encompassing more than 450,000 acres. Management activities include resource-compatible recreation for more than 43 million visitors, protection and enhancement of the sites' natural resources, and interpretation of the sites' unique heritage and natural features for visitors. Recreation opportunities include boating, camping, fishing, hunting, picnicking, sight-seeing, swimming and trail use.

Architecture, Engineering & Grants

The Office of Architecture, Engineering and Grants administers construction programs at department sites, including buildings, campgrounds and day-use facilities, boat access areas and waterfowl habitat impoundments. Grants are provided for open space, bikeways, snowmobile trails, boating facilities and special projects approved by the legislature. The office also develops the department's annual capital budget request.

Law Enforcement

The Office of Law Enforcement protects Illinois' natural and recreational resources through enforcement of state laws. Conservation Police have full statewide police authority and are trained to the highest standards for law enforcement professionals in Illinois. Officers also serve as liaisons to civic groups, sportsmen's groups and sport shows, and assist other agencies in emergency situations or rescue operations.

Mines & Minerals

The Office of Mines and Minerals is comprised of five divisions: Abandoned Mined Lands Reclamation; Blasting and Explosives; Land Reclamation; Mine Safety and Training; and Oil and Gas. The office permits mining, oil and gas operations throughout the state and enforces various acts that govern these industries. It also is charged with ensur-

ing the health and safety of thousands of workers in the mining industry and regulates the possession, use and storage of explosives.

Resource Conservation

Resource Conservation consists of four divisions, an Operations Unit and a Federal Aid Unit. The Division of Wildlife Resources restores, maintains and enhances wildlife habitats and populations, while providing for the enjoyment and compatible use of those resources. Biologists survey and manage wildlife populations and habitats, developing statewide and site-specific management plans for both public and private lands.

The Division of Natural Heritage locates, preserves, protects and manages land containing elements of Illinois' rich natural heritage. Field biologists work with department sites, volunteers, private landowners, local government and nongovernmental organizations to implement services. They also manage and restore forests, prairies and wetlands; monitor and manage plant and animal populations; and protect, restore and manage endangered species.

The Division of Forest Resources provides forestry programs, services and activities to assist private landowners, other department divisions and various governmental agencies. The division promotes planting, protection and conservation of forests and is involved in reforestation, woodland management, fire management and forest marketing.

The Division of Fisheries protects, restores and enhances the state's fisheries and other aquatic resources, including Lake Michigan, reservoirs, impoundments and streams.

Water Resources

DNR is the lead state agency for water-resources planning, navigation, floodplain management, the National Flood Insurance Program and interstate organizations on water resources. Interagency duties include the state water plan, drought response, flood emergency situation reports and the comprehensive review of Illinois water use laws. The Office of Water Resources regulates construction in the floodways of rivers, lakes and streams as well as public bodies of water and the shore waters of Lake Michigan; con-



A 3.2-mile trail system provides visitors with picturesque overviews of a forested canyon at Matthiessen State Park in LaSalle County. Pictured is an area called Giant's Bathtub.

struction and operation of dams; diversion of water from Lake Michigan; and withdrawal of water from Lake Shelbyville, Carlyle Lake and Rend Lake. The primary capital activity of the office is to reduce urban flood damage.

Strategic Services

The Office of Strategic Services is composed of the offices of Business Services, Public Services, Special Events and Safety Education. Business Services provides internal support functions and issues hunting, fishing, boat and snowmobile licenses and permits.

The Office of Public Services is responsible for marketing and outreach for the agency through its Publication Services Section (*Outdoor Illinois* magazine), Marketing Services and Division of Education (ENTICE program, educational trunks, posters, trading cards and grants).

The Office of Special Events is responsible for the Illinois State Fair in Springfield and DuQuoin State Fair, as well as the Fort Massac Encampment. The office also represents the agency at outdoor sports shows, in Illinois Sportsmen Against Hunger and Target Hunger Now! programs, and at shooting sports programs in Illinois schools. The Division of Safety Education conducts training classes through volunteer instructors on the topics of hunting, boating, trapping and snowmobile safety throughout the state.

Realty & Environmental Planning

The Office of Realty and Environmental Planning analyzes the state’s natural resources, their use and management; develops and plans regional and comprehensive outdoor-recreation programs and landscape projects; acquires land for public use; and designs and implements public park improvements.

Administrative Personnel

Marc Miller	<i>Director</i>
Todd Main	<i>Chief of Staff</i>
Travis Loyd	<i>Deputy Director</i>
Beth Penesis	<i>Deputy Director</i>
Chris McCloud	<i>Director, Communications & Marketing</i>
Jeffrey Jones	<i>Northern Illinois Outreach</i>
Scott Harper	<i>Chief Fiscal Officer</i>
Michele Cusumano	<i>Director, Office of Human Resources</i>
Dan Lorenc	<i>Chief Information Officer</i>
Jeff Smith	<i>General Counsel</i>
Michael Ziri.....	<i>Legislative Liaison</i>
Mike Stevens	<i>Legislative Liaison</i>
Christopher Stucki	<i>Director, Office of Architecture, Engineering & Grants</i>
Dr. Ron House	<i>Director, Office of Land Management</i>
Rafael Gutierrez	<i>Director, Office of Law Enforcement</i>
Marceo Haywood	<i>Director, Office of Strategic Services</i>
Todd Rettig	<i>Director, Office of Realty & Environmental Planning</i>
Dr. Jim Herkert	<i>Director, Office of Resource Conservation</i>
Arlan Juhl.....	<i>Director, Office of Water Resources</i>
Gloria Williams	<i>Director, Office of Compliance, EEO & Ethics</i>
Dr. Bonnie Styles	<i>Director, Illinois State Museum</i>

Department of Public Health



LaMar Hasbrouck, M.D.
Director

Springfield: 535 W. Jefferson St., 62761
217-782-4977

Chicago: 122 S. Michigan Ave., Ste. 1500, 60603
312-814-5278

The Department of Public Health was created in 1877 to protect, promote and improve the general health of all Illinois citizens. Its more than 200 programs strive to prevent and control disease and injuries, reduce health disparities, eliminate health hazards and regulate health-care facilities.

Health Care Regulation

The Office of Health Care Regulation oversees the state licensing, federal certification and complaint investigations of Illinois' health-care facilities to ensure that quality-of-care standards have been established and are being followed. Facilities subject to review include nursing homes, assisted-living centers, hospitals, trauma centers, rural health clinics, ambulatory surgical-treatment centers, pregnancy-termination centers, sperm and tissue banks, and independent hospital and physician office laboratories. The office also regulates hospices, health-maintenance organizations (HMOs) and home-health agencies. A 24-hour hotline allows people to register complaints against health-care facilities. The office also oversees the licensing of certified nurse aides and physical therapists in private practice.

Health Promotion

The Office of Health Promotion focuses on enhancing the quality of life for the people of Illinois, especially children. Office responsibilities include newborn screenings for more than 40 genetic and metabolic disorders; vision and hearing screenings; hearing-aid consumer protection; addressing disease prevention and control, including asthma, cancer, cardiovascular disease and diabetes; healthy lifestyles education such as nutrition, monitoring community water fluoridation, injury and violence prevention, and disability and health; oral-health education and dental sealants for high-risk schoolchildren; tobacco-cessation efforts; and enforcing the landmark Smoke-free Illinois Act.

Health Protection

The Office of Health Protection administers programs to prevent and control infectious diseases, reduce and eliminate exposure to environmental hazards, and ensure a safe food supply. Among its major responsibilities are efforts to reduce the spread of HIV/AIDS, sexually transmitted diseases, vaccine-preventable diseases and tuberculosis; immunize children and adults against vaccine-preventable diseases; manage the state's I-Care vaccine registry; investigate disease and foodborne outbreaks; and provide clinical and environmental laboratory testing services. Other responsibilities include establishing minimum standards for restaurant inspections; rabies control; flu surveillance; non-community public water supplies, water well and private sewage system construction; and asbestos inspection, abatement and control. Licensing responsibilities include plumbers; water well contractors; private sewage system installers; lead inspectors and contractors; asbestos inspectors; abate-

ment contractors and workers; tanning, tattoo and body-piercing establishments; dairy farms and plants; bulk milk hauler samplers and tankers; food-service sanitation managers and instructors; bottled-water plants and sources; public swimming beaches and pools; mobile-home parks; campgrounds; youth camps; migrant labor camps; and structural pest-control companies and technicians.

Finance & Administration

The Office of Finance and Administration handles annual budgets, accounting, procurement and other business services. The office also maintains the state's vital records on births, deaths, marriages, civil unions, divorces and adoptions. More than 500,000 vital records are registered annually. The office also serves as liaison to the state's 96 certified local health departments that provide direct health services to the public.

Policy, Planning & Statistics

To create a state health policy that ensures effective, accessible and affordable health services, the Office of Policy, Planning and Statistics collects and evaluates information on health needs, disease occurrence and health status of Illinois residents. The information is used to identify the need for epidemiological studies; prevention and regulatory programs; and future needs for hospitals, nursing homes and other health-care facilities. The Center for Rural Health addresses the health-care needs of rural and underserved communities in Illinois. The Division of Patient Safety and Quality is responsible for the *Illinois Hospital Report Card and Consumer Guide to Health Care*, which includes information such as health-care acquired infection rates, patient-safety information and quality-of-care reviews.



A Department of Public Health lab technician tests for the influenza virus. The department operates laboratories in Chicago, Springfield and Carbonale, which annually provide about 2 million clinical and environmental test results.

The office manages several data-collection systems, including the Adverse Pregnancy Outcome Reporting System and the Illinois State Cancer Registry. Through an inter-governmental agreement, the office also reviews applications and creates a report for the Illinois Health Facilities and Services Review Board, which assesses the need for various health-care services and facilities on a geographic basis.

Preparedness & Response

The Office of Preparedness and Response oversees local health department and hospital preparedness planning. Responsibilities include advancing pediatric preparedness, developing emergency operating procedures for disaster response and recovery activities, and coordinating the Illinois Strategic National Stockpile Program. Other responsibilities include oversight of the state’s emergency medical services systems; designation and monitoring of hospital trauma centers, primary stroke centers, stroke-ready emergency departments, and pediatric emergency and critical-care centers; testing and licensure of paramedics and other emergency medical personnel; and regulation of ambulances, emergency medical services helicopters, fixed-wing aircraft, watercraft and off-road vehicles.

Women’s Health

The Office of Women’s Health initiates and coordinates awareness and educational programs to encourage healthier lifestyles among women and girls. The office manages the Illinois Breast and Cervical Cancer Program, which provides free screenings to eligible women, and WISEWOMEN, a research program that helps participants reduce their risk for heart disease. The office awards grants to local health agencies to address women’s health concerns such as cardiovascular disease and osteoporosis. It also administers the Penny Seaverns Breast, Cervical and Ovarian Cancer Research Fund.

Administrative Personnel

LaMar Hasbrouck, M.D., M.P.H.....	<i>Director</i>
Stephen Konya	<i>Chief of Staff</i>
Jason Boltz.....	<i>Chief Counsel</i>
Siobhan Johnson	<i>Deputy Director, Human Resources</i>
Doris Turner.....	<i>Center for Minority Health Services</i>
Gary T. Robinson.....	<i>Deputy Director, Office of Finance & Administration</i>
Toinette Colon	<i>Deputy Director, Office of Health Care Regulation</i>
Tom Schafer.....	<i>Deputy Director, Office of Health Promotion</i>
David Culp	<i>Deputy Director, Office of Health Protection</i>
David Carvalho	<i>Deputy Director, Office of Policy, Planning & Statistics</i>
Winfred Rawls.....	<i>Deputy Director, Office of Preparedness & Response</i>
Brenda Jones	<i>Deputy Director, Office of Women’s Health</i>
John Sudduth.....	<i>Chief Information Officer</i>
Melaney Arnold	<i>Communications Manager</i>

Department of Revenue



Brian A. Hamer
Director

Springfield: 101 W. Jefferson St., 62702
217-785-7570

Chicago: 100 W. Randolph St., 60601
312-814-3190

The Department of Revenue is the tax-collection agency for Illinois government. In addition to its central office in Springfield and a general office in downtown Chicago, the department has district offices throughout the state and one in Paramus, N.J.

The Department of Revenue administers more than 68 tax laws, including the authorization to collect certain taxes on behalf of local governments. The \$31 billion collected by the department accounts for nearly two-thirds of Illinois' General Funds receipts, used for the day-to-day operations of state government, health and social services, and education in Illinois.

The department's tax operations are divided into six primary areas of supervision: Account Processing; Taxpayer Services; Tax Enforcement; Bureau of Audits; Information Services; and Administrative Services. Tax operations generate about \$31 billion for state and local government. The revenue comes from three key sources: 1) Illinois individual and corporate income tax; 2) Retailers' Occupation Tax and Use Tax (sales tax); and 3) miscellaneous taxes, including those on liquor, cigarettes, public utilities, hotel occupancy, motor fuel, coin-operated amusement devices, bingo and real-estate transfers.

The department processes about 5.7 million individual income-tax returns and 500,000 business income-tax returns annually. Roughly two-thirds of those filing individual income-tax returns receive refunds.

The department assists local governments with property tax responsibilities and tax oversight functions, including the administration and supervision of Illinois' \$23 billion local property tax system. The department issues county equalization factors to ensure uniform property assessment levels throughout the state and assists local offices with property tax responsibilities.

The Illinois Liquor Control Commission, under the direction of the department, regulates the manufacture, distribution and sale of alcoholic liquors. It also operates programs to reduce youth access to tobacco products.

Administrative Personnel

Brian A. Hamer	<i>Director</i>
Lainie Krozel	<i>Chief of Staff</i>
Julie O'Brien	<i>Associate Director</i>
Gloria Materre	<i>Executive Director, Liquor Control Commission</i>
Gail Niemann.....	<i>General Counsel</i>
Susan Hofer.....	<i>Communications Manager</i>

State Fire Marshal



Larry Matkaitis
Director

Springfield: 1035 Stevenson Dr., 62703
217-785-0969

The Office of the State Fire Marshal is charged with improving safety by increasing public awareness about fire hazards, public safety codes and fire prevention, while enhancing firefighting and emergency response capabilities for local communities.

The State Fire Marshal's office investigates fires in which a fatality or great loss has occurred, or for which staff assistance has been requested by local fire and law enforcement officials. The office also inspects and certifies industrial and commercial pressure vessels; licenses elevator contractors, mechanics, inspectors and installers; promulgates rules and regulations for gasoline, volatile oils and liquefied petroleum gas safety; administers the Underground Storage Tank Safety Program in cooperation with the Illinois Environmental Protection Agency; administers the state mandate to protect the health, safety and welfare of the people of Illinois through the development of professionally trained firefighters; conducts fire-safety inspections; licenses sprinkler contractors, pyrotechnic distributors and operators; regulates the Furniture Fire Safety Act; ensures Homeland Security response through participation with the State Emergency Operations Center; and implements the National Fire Incident Reporting System.

In addition, the office provides the fire service and general public with educational resources and technical and engineering expertise for regulated occupancies and installations.

Administrative Personnel

Larry Matkaitis	<i>State Fire Marshal</i>
Jim Watts	<i>Chief of Staff</i>
Angela Stinson-Marti.....	<i>Chief Counsel</i>
Robert Capuani	<i>Elevator Safety</i>
Joe Woodward.....	<i>Information Systems</i>
Ronny Wickenhauser.....	<i>Fiscal Officer</i>
Clayton Novak.....	<i>Boiler & Pressure Vessel Safety</i>
Kevin Switzer	<i>Fire Prevention</i>
Fred Schneller	<i>Petroleum & Chemical Safety</i>
Terry Ford.....	<i>Management Services & Public Education</i>
Jodi Schrage.....	<i>Special Projects</i>
Mitzi Woodson	<i>Personnel Standards & Education</i>
Ken Wood.....	<i>Technical Services</i>
Chris Valentine.....	<i>Arson Investigation</i>
Milly Santiago.....	<i>Communications Manager</i>

Illinois State Police

Springfield: 801 S. Seventh St., 62703
217-782-7263



Hiram Grau
Director

The Illinois State Police is a multifaceted police agency, enforcing the laws, protecting the public and providing an array of specialty services to local, state and federal agencies. The most significant responsibility of the State Police is the safety of citizens through law enforcement, investigations, forensic services, education, patrol, technical assistance and safety education.

Operations

The Division of Operations is the principal enforcement division of the State Police, centering on patrol and investigations. Patrol activities are directed through 21 district headquarters where uniformed officers execute myriad highway safety-related functions, including directed patrols, crash investigations, motorist assists, speed checks and alcohol-causation enforcement initiatives. Officers also conduct special patrols for speed-limit enforcement in construction zones, safety-belt compliance and underage drinking, and administer lifesaving first aid at crash sites. Additionally, officers inspect commercial motor vehicles for safety violations, conduct public safety forums and work within communities to identify and resolve issues that impact the safety and well-being of Illinois residents.

Special agents investigate homicides, drug trafficking and sex offenses, as well as child victimization, firearms trafficking and a strategic methamphetamine-response protocol. A grant helps combat financial exploitation of the elderly through investigations, advocacy and education. Personnel also investigate Medicaid fraud and monitor operations on the state's nine riverboats to safeguard the integrity of Illinois' gaming industry.

Homeland security continues to be a significant part of State Police duties. The Statewide Terrorism Intelligence Center provides around-the-clock watch-center coverage for intelligence-related services on behalf of all law enforcement agencies in the state. The Office of Counter Terrorism oversees all homeland security funding and programs for the department. State Weapons of Mass Destruction Teams are prepared to respond to chemical, biological or nuclear attacks anywhere in the state. Personnel also are assigned to the FBI's Joint Terrorism Task Force to investigate terrorist threats and incidents.

Administration

The Division of Administration carries out the diverse administrative and technical functions vital to the successful operation of the department. The division includes the Support Services and Technical Services commands, which provide State Police employees with the tools needed to promote public safety.

The Support Services Command offers an array of services throughout the state, including facility management and construction support; procurement support; grant acquisitions; career guidance and personnel transactions; fleet acquisition and maintenance; collection, maintenance and dissemination of criminal history record information;

and the daily operation of all aspects of ISP-related training. These functions are delivered through the Administrative Services, Logistics and Identification bureaus and the Training Academy.

The Technical Services Command incorporates advanced technologies and the maintenance of core legacy systems to allow for greater efficiency and information sharing in order to reduce crime, improve quality of life and ensure officer safety. The command also is responsible for administering the Firearms Owners Identification Program (FOID). In addition, the command develops, implements and maintains the information applications, systems and infrastructures supporting the core mission of the State Police. These functions are delivered through the Firearms Services, Information Services and Program Administration bureaus.

Forensic Services

The Division of Forensic Services includes two commands. Crime Scene Services Command investigators provide crime-scene processing services to federal, state, county and local law enforcement agencies. Additional specialized services are offered in blood-stain pattern analysis, forensic artistry and a 160-hour Crime Scene Investigator Course. The Illinois State Police is one of only a few law enforcement agencies in the country using two- and three-dimensional, computer-generated drawings of crime and crash scenes. A variety of services are offered in the fully equipped imaging section, polygraph unit and computer evidence recovery unit.

The Forensic Sciences Command employs approximately 500 forensic scientists, evidence technicians and forensic managerial and support staff in the system's seven operational laboratories, the statewide training program, and a research and development laboratory. The operational laboratories provide scientific analysis of evidence for law enforcement agencies throughout Illinois. The Combined Offender DNA Index System



Troopers from the Illinois State Police Motorcycle Enforcement Bureau take enforcement action.

compares DNA from evidence with profiles from convicted offenders or other forensic cases. The Integrated Bullet Identification System database can link cartridge cases and bullets from different crime scenes as well as a bullet or cartridge to a particular weapon. The Automated Fingerprint Identification System compares unknown fingerprints from crime scenes with known fingerprints of more than 5 million people who have been fingerprinted in Illinois as a result of an arrest, background check or an application process.

Internal Investigation

The Division of Internal Investigation conducts investigations of allegations of misconduct by State Police employees and administrators as well as employees of the executive branch of Illinois government. Among its diverse responsibilities are employee ethics training compliance, investigations of financial crimes, theft of state property, and charges of abuse or neglect of inmates at state correctional institutions and residents of mental-health facilities.

The division performs employee background investigations on all State Police cadet applicants, ISP code and contractual employees, and applicants of state agencies subject to the Governor’s authority.

Administrative Personnel

- Hiram Grau.....*Director*
- Brian Ley*First Deputy Director*
- Eric Murphy*Chief of Staff*
- Suzanne L.Y. Bond.....*Chief Legal Counsel*
- John C. Thompson*Chief, Governmental Affairs; Legislative Liaison*
- Monique D. Bond*Chief Public Information Officer*
- Carol M. Rakers*Chief Budget Officer*
- Mike Zerbonia.....*Colonel, Operations*
- Marc Maton*Colonel, Administration*
- Jill Rizzs*Colonel, Forensic Services*
- Agnes Kindred-Johnson.....*Colonel, Internal Investigations*

Department of Transportation



Ann L. Schneider
Secretary

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Chicago: 100 W. Randolph St., Ste. 6-600, 60601
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The Illinois Department of Transportation is responsible for the planning, coordination, construction, maintenance and operation of the state's extensive transportation network, including airports, roads, highways, ferries and bridges, as well as public transit, rail freight and rail passenger systems. The department works with local, public and private transportation agencies to ensure that the state's overall transportation network is cost-effective, safe, accessible and efficient for the people who live, work and do business in Illinois. The department's mission is to provide safe, cost-effective transportation for Illinois in ways that improve the quality of life, promote economic prosperity and demonstrate respect for our environment.

Effective planning and programming are crucial to providing a well-maintained, efficient and balanced transportation system. Specific capital projects for all modes of transportation, including air, highways, public transit and rail, are earmarked according to need and available funding in annual and multi-year plans.

Aeronautics

Illinois' air transportation system — one of the largest in the nation — comprises 109 public-use airports, including one of the world's busiest, O'Hare International in Chicago; 18 private/residential airports; 289 heliports for 480 restricted landing areas helicopters; eight seaplane bases; and two balloon ports for hot-air balloons. The department is responsible for ensuring safe and effective aviation facilities and services, and assists local agencies in airport development projects that meet operations and safety standards.

The department registers more than 13,000 pilots and just under 5,000 planes. It is responsible for developing and promoting aviation education and safety programs and seminars for the aviation community, the general public and community leaders. It also provides administrative support for the Illinois Wing of the Civil Air Patrol.

Highways

IDOT is responsible for the planning, design, construction, operation and maintenance of the nearly 16,000-mile state highway system and for the administration of the local roads and streets program. Nine district offices perform the work related to these functions.

Approximately 66 percent of the state's highway investments focus on preservation of the existing system; 25 percent is used to address congestion needs; and 9 percent is targeted for the construction of new highway facilities to improve access. This approach protects past highway investments and maximizes the economic benefits of each improvement. Particularly important is keeping the state's 2,183-mile interstate highway network in good condition, including 293 miles of toll highways maintained by the Illinois

State Toll Highway Authority. In Illinois, more than half of all goods transported on highways move along the interstate network, which is the third-largest in the nation and includes three transcontinental routes.

Construction work is performed by private contractors, and private consulting engineering firms are used to supplement department employees to perform planning, construction, engineering and construction oversight. Department employees also perform ongoing maintenance work, including pothole repairs; roadside, bridge and drainage-system maintenance; snow and ice removal; mowing; installation of traffic signs; and repainting road markers.

Public & Intermodal Transportation

The Division of Public and Intermodal Transportation oversees the distribution of federal funds, and provides state funds to address both the operating and capital needs of public transit agencies, passenger rail service providers and freight rail companies. On the transit side, this includes the three bus and rail transit systems under the Regional Transportation Authority in northeastern Illinois, which carry hundreds of millions of riders each year and comprise the second-largest transit network in the nation. Funding administered by the division provides for capital, operating and technical assistance grants.

Capital grants allow transit systems statewide to purchase new buses and rail cars, build new facilities and upgrade existing infrastructure. The division also assists nonprofit and public agencies throughout the state in the purchase of paratransit vehicles equipped to serve the elderly and persons with disabilities.

Operating assistance grants administered by the department help fund public transit systems statewide. In downstate Illinois, the grants provide the major source of funding for public transit. Technical assistance grants are critical in addressing new service and service-expansion issues, as well as providing technical assistance for evaluating major capital project designs.

Rail Transportation

With its 7,600 route-mile network, Illinois has the second-largest rail transportation system in the country, which is the principal mode of transport for commodities such as coal and grain. Funding administered by IDOT provides loans and grants for operating and capital projects. Under the Rail Freight program, capital assistance is provided in the form of grants and, less frequently, low-interest loans to communities, railroads and shippers to preserve and improve rail freight service in Illinois.

Amtrak provides rail passenger service across the state, including 30 state-supported trains each weekday that serve more than 15 colleges and universities in Illinois. The primary goal of the department is to increase ridership, maximize revenues and optimize the state's investment in passenger rail operations. Capital grants for rail passenger service allow for station rehabilitation and corridor improvements, while operating funds support daily Amtrak trains.

The Division of Public and Intermodal Transportation oversees the state's expansion of passenger rail service. A major component of this effort is the conversion of the Chicago-St. Louis corridor to high-speed, 110 mph service. Also underway are projects that will restore service between Chicago and Moline, and between Chicago, Rockford, Galena and the Dubuque area. All projects are in various stages of design.

The division represents IDOT in the Chicago Region Environmental and Transportation Efficiency Program (CREATE), a partnership of federal, state and local government agencies as well as six Class I railroads, several short-line railroads, Amtrak and Metra. The partnership is overseeing a \$3.8 billion upgrade of freight infrastructure in the six-county Chicago metropolitan area. CREATE projects include signalization, new track construction, separations of road and rail, and rail-over-rail bridges, all designed to speed freight rail traffic through the Chicago area, thus making the nation's No. 1 rail hub more attractive to shippers and their customers.

Traffic Safety

IDOT administers highway-safety programs aimed at reducing the number and severity of motor vehicle crashes, fatalities, personal injuries and property damage. Programs include public information, education and enforcement in the areas of police traffic services, emergency medical services, alcohol countermeasures, traffic records and highway operational improvements.

A statewide crash database developed by IDOT helps determine needed highway improvements and traffic safety programs. The department is the lead agency in implementing the state's safety belt law. It also inspects the mechanical safety of large trucks, school buses and ambulances. Other safety activities include regulating the transportation of hazardous materials and enforcement of the Motor Carrier Safety Regulations. Through four major universities, the department provides motorcycle-rider training programs, which have trained more than 250,000 persons in safe motorcycle practices.

Administrative Personnel

Ann L. Schneider	<i>Secretary</i>
Marsha N. Campos	<i>Chief of Operations</i>
Marva Boyd	<i>Chief of Staff</i>
Joseph E. Shacter	<i>Director, Division of Public & Intermodal Transportation</i>
Dr. Susan Shea	<i>Director, Division of Aeronautics</i>
Omer M. Osman	<i>Director, Division of Highways; Chief Engineer</i>
Frank W. McNeil.....	<i>Director, Office of Business & Workforce Diversity</i>
Michael A. Forti	<i>Chief Counsel, Office of Chief Counsel</i>
Tony Small	<i>Acting Director, Office of Finance & Administration</i>
John A. Webber.....	<i>Director, Office of Communications;</i> <i>Interim Director, Division of Traffic Safety</i>
Charles J. Ingersoll	<i>Director, Office of Planning & Programming</i>
Jeff L. Heck	<i>Director, Office of Quality Compliance & Review</i>
Leigh Ann Vanausdoll	<i>Director, Office of Legislative Affairs</i>
Stephen Kirk	<i>Chief Internal Auditor, Office of Audit</i>
Paris Ervin.....	<i>Chief, Bureau of Communications</i>
Jae Miller	<i>Chief Communications Officer</i>

Department of Veterans' Affairs



Erica L. Borggren
Director

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The mission of the Department of Veterans' Affairs is to empower veterans and their families to thrive. The department is composed of the central office in Springfield, the Chicago administrative office, the Veterans' Services Division, the State Approving Agency, and Illinois Veterans' Homes at Quincy, Manteno, LaSalle and Anna.

Programs & Functions

Through the central office, the department serves as liaison to the U.S. Department of Veterans' Affairs and other federal and state agencies that provide programs for the estimated 764,000 veterans in Illinois, including educational institutions, county officials, funeral directors, employment-service personnel, and nonprofit organizations serving the veteran community.

The central office also oversees several unique veterans initiatives. The Veterans Cash Grant program provides revenue through scratch-off lottery tickets, and supports grants to organizations serving veterans in the areas of health insurance, long-term care, disability benefits, housing assistance and post-traumatic stress disorder. The Illinois Warrior Assistance Program provides counseling and screenings for post-traumatic stress disorder and traumatic brain injury for veterans transitioning back to civilian life after military service. The Illinois Joining Forces program is a public-private network of veterans organizations working together to meet gaps in services and create a "no-wrong-door" system of veterans support.

The State Approving Agency certifies and monitors the compliance of institutions of higher education that receive GI Bill funding for student veterans. The Illinois Troops to Teachers program provides counseling and referrals to veterans interested in teaching as a second career.

Direct Services to Veterans

Through the Veterans' Services Division, staffed by 70-plus veteran service officers in more than 80 offices statewide, the department assists Illinois veterans, their dependents and survivors in applying for federal, state and local entitlements. Information and assistance is provided on resources and benefits available, including educational benefits; pension and compensation awards; health and hospital services; financial assistance programs; insurance; employment; and other programs of interest.

The department administers numerous state awards and grants to assist veterans. These services include grants for specially adapted housing; awards and scholarships for primary, secondary and post-secondary education at many state schools, colleges and universities for veterans' dependents; bonus payments for wartime service for Illinois veterans or their families; free hunting and fishing licenses for disabled veterans, free camping permits for certain

disabled veterans; and payment for setting a government headstone or marker for a deceased veteran. The department also maintains an honor roll of veterans buried in Illinois.

Illinois Veterans' Homes

The department operates four skilled nursing homes for veterans and their qualified spouses throughout the state. Certified by the U.S. Department of Veterans' Affairs and licensed by the Illinois Department of Public Health, the homes are supported with state and federal funds and resident contributions.

The Illinois Veterans' Home at Quincy is home to nearly 400 veterans and consists of 52 buildings on 210 acres. It offers barber and beauty shops, a library, social services, physical and occupational therapy, recreational activities, a post office, bank and a coffee shop.

The Illinois Veterans' Home at Manteno sits on 122 acres and includes five nursing-care structures housing up to 340 veterans, as well as two ancillary buildings with dietary, therapy, radiology, pharmacy, social, commissary and banking services. Also on the Manteno campus, the Prince Home for Homeless and Disabled Veterans provides housing, advocacy, and therapeutic and supportive services for up to 15 homeless and/or disabled veterans at a time.

The Illinois Veterans' Home at LaSalle sits on 4.6 acres and includes a 200-bed nursing facility that provides veterans a full spectrum of nursing-care services, including social services and physical, recreational and occupational therapy.

The Illinois Veterans' Home at Anna consists of 50 nursing-care beds and 12 domiciliary beds. The single-story facility offers skilled nursing care and apartment living; dietary, occupational and physical therapy; social services; and recreational activities.

Administrative Personnel

Erica L. Borggren	<i>Director</i>
Rodrigo Garcia	<i>Assistant Director</i>
Simon J. Wlodarski.....	<i>Chief of Staff</i>
Jaime Martinez	<i>General Counsel</i>
Deborah Miller	<i>Chief Fiscal Officer</i>
Miguel Calderon	<i>Human Resources Manager</i>
Dan Wellman.....	<i>Administrator, State Approving Agency</i>
Tony Kolbeck.....	<i>Legislative Liaison</i>
Eddie Long	<i>Assistant to the Director</i>
Ryan Yantis	<i>Communications Manager</i>
Mark Patterson	<i>State Grants & Awards</i>
Elisabeth Pennix.....	<i>Senior Program Manager, Women Veterans/Community Outreach</i>
Harry Sawyer.....	<i>Manager, Field Services</i>
Jeff Willis	<i>Supervisor, Northern Division</i>
Lisa Tisdale	<i>Supervisor, Central Field Division</i>
Earl White.....	<i>Supervisor, Southern Field Division</i>
Joseph Petrosky	<i>Manager, Appeals Division</i>
Joy Ward	<i>Senior Home Administrator</i>
Gwen Diehl.....	<i>Veterans' Homes Coordinator</i>
Angela Simmons.....	<i>Administrator, Anna Veterans' Home</i>
John Koehler	<i>Administrator, LaSalle Veterans' Home</i>
Bruce Vaca	<i>Administrator, Quincy Veterans' Home</i>