"RPMS is an integrated solution for the management of clinical, business practice, and administrative information in healthcare facilities of various sizes. Flexible hardware configurations, over 50 software applications, and appropriate network communication components combine to provide a comprehensive clinical, financial, and administrative solution.
This solution is in use at most health care facilities within the Indian health care delivery system."

IHS/U.S. Department of Health and Human Services

OIT provides training on many topics via WebEx at https://ihs-hhs.webex.com

Additional topics offered exclusively by WebEx include:
- Clinical Reporting System
- Clinical Scheduling for Windows
- Emergency Room System
- HIV in iCare
- iCare Nuts and Bolts I and II
- What's New with iCare.
- PIMS ADT, PIMS Scheduling
- EHR for BH Providers
- Suicide Reporting Form

For a complete list of sessions please see the OIT Training Website at:
http://bit.ly/RPMS_Training
(note: website address is case sensitive)

For other RPMS Support, check with your local or area help desk first, then contact the IHS Help Desk:

Toll Free: 1-888-830-7280
Albuquerque/NM Local: 1-505-248-4371
E-mail: support@ihs.gov

Indian Health Service
Office of Information Technology
Sponsored

RPMS Training

Upcoming RPMS Classes at
http://bit.ly/RPMS_Training

Classroom Training Offered

Advanced 3rd Party Billing/ Accounts Receivable: Focuses on the Third Party Billing and Accounts Receivable systems.

Advanced Laboratory: Designed as an advanced level course for those implementing and maintaining the Laboratory Package.

Basic 3rd Party Billings/Accounts Receivable: Focuses on the Third Party Billing system including basic Patient Registration and Patient Care Component functions.

Basic Site Manager: Provides Site Managers with the basic knowledge and skills necessary to manage a facility's RPMS system.

Behavioral Health Data Entry: Focuses on direct provider entry of clinical data in the Behavioral Health System graphical user interface.

Behavioral Health Reports & Manager Utilities: Geared for Program Managers and Clinical Directors responsible for reports and exporting of behavioral health data.

Contract Health Services Management Info Systems: Covers the automated document and fiscal management system, shared patient/vendor data files, and commitment register of obligated and paid CHS funds.

Community Health Representative: Designed to teach CHR services, referral sources, reports and appropriate methods of integrating data into patient medical records.

Dental Data System: Familiarizes participants with the DDS package. This course addresses workload, productivity, and quality of care information that may be retrieved from the DDS.

Diabetes Management System: Teaches students to establish and maintain a diabetes register, generate reports, perform ad hoc retrievals of data, set up taxonomies, and execute an automated diabetes audit.

EHR Clinical Application Coordinator (CAC) & Implementation: Teaches facilities with Pharmacy 5/7 to set up basic EHR components.

EHR for Inpatient: Provides CACs, Pharmacists, Site Managers, and Inpatient Implementation Team with basic skills needed to set up and implement the EHR for Inpatient at their facility.

EHR for Health Information Management (HIM): Teaches Health Information Management Profession-als and Clinical Application Coordinators to support the EHR in addition to delineating recommendations for specific HIM issues.

EHR Reminders: Provides CACs with the skills necessary to set up and use Clinical Reminders.

iCare: Intense hands-on training on user set-up, panel creation and modification, an implementation plan, and "Train the Trainers" session.

Immunization: Instruction on tracking patients' due dates, entering/editing histories, printing due lists/letters, printing reports, and learning the Immunization Interchange Management Menu.

Intro to the Lab Package: Intended as an intro-duction to the laboratory file structure, database configuration maintenance, and support techniques of the laboratory package.

Patient Registration: Designed to teach the fundamentals including adding new patients, edit an existing patient file, entering/sequencing billing information and printing routine reports.

PCC Data Entry I: Teaches students to navigate the primary data entry menu, use the coding queue, delete erroneous data, merge and move visit data, review/update the PCC Problem List and/or notes, and display the visit file and Health Summary to verify data.

PCC Data Entry II: PCC supervisors/ managers learn to utilize PCC Supervisory menu options and the Uncoded Diagnosis Tool.

PCC Output Reports: Formulate/run QMAN ad hoc searches as well as produce special outputs. Run pre-formatted PCC Reports from PCC data and custom reports utilizing PGEN/VGEN. Create/manage registers of high risk patients in Case Management System.

Pharmacy Outpatient: Intended for pharmacists managing the implementation of Outpatient 7.0. Learn to prepare pharmacy files needed to implement Physician order entry for the EHR and practice pharmacy data management skills.

Point of Sale (POS) Pharmacy Billing: Guides students through correction of rejected claims, setting up POS insurers, RPMS packages in relation to POS, review of menu options, reports, and solutions to common problems.

QMAN/VGEN/Reporting: Provides hands on instruction on selecting, running, and formatting ad hoc searches/reports. Training provided in capturing/exporting PCC data to PC based programs like Excel.

Radiology: Trains Radiology staff to use menu options for electronically placing/reporting procedures and to configure files/site param-eters. Instruction provided on setting up linkages to other RPMS packages and running reports.

Referred Care Information System: Provides an overview and detailed instructions for using RCIS. RCIS automates the Referral process by tracking clinical and administrative data for all referred care.

Reference Laboratory Interface: Students learn to activate the interface and set up labora-tory files. Suitable for laboratory staff managing the Laboratory Package as well as for IT staff assisting in interface set up and maintenance.