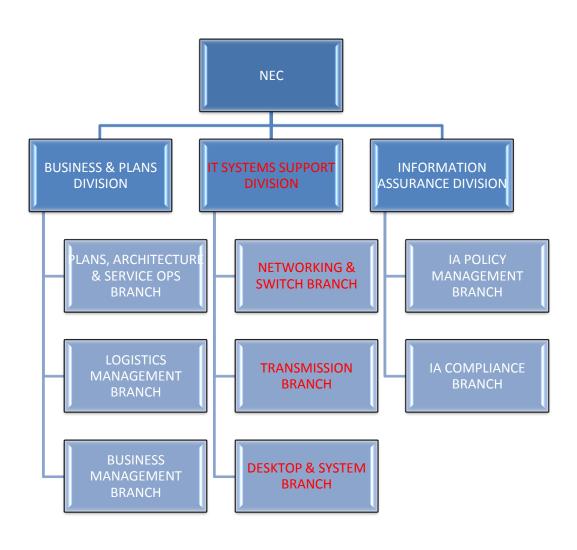
## Standard Structure Scaled to 3 Divisions



## **Business & Plans Division**

- •Plans, Architecture & Service Operations Branch
  - Spectrum (Planning)
  - Service Level Mgmt / ISA
  - •QA/QC
  - •Work Order Mgmt
  - Project Mgmt/MCA
  - Architecture
  - •Planning Capacity Mgmt / Long Range Planning
  - Service Continuity Mgmt / COOP
  - Availability Mgmt
  - •Change and Release Mgmt
  - Configuration Mgmt
- •Logistical Management Branch
  - Contract Mgmt
  - Property Mgmt
  - Supplies and Equipment Mgmt
- •Business Management Branch
  - Budget Analyst
  - Security Manager
  - Personnel/Manpower
  - •IT Metrics
  - •TNG/Career Mgmt
  - Policy & Governance
  - •COR
  - •IT Acquisition/Contract Mgmt

## **IT Systems Support Division**

- •Network & Switch Branch
  - •WAN/NIPR/SIPR
  - •Voice Firewalls
  - •LAN
  - Internet AccessEnterprise Management Systems
  - •Communication Support
  - •Telephone Mgmt
  - •Operators
  - **•**COOP Implementation
  - •Problem Mgmt
- •Transmission Branch
  - •LMR
  - •Cable Installation and Repair
  - •Paging
  - •Satellite
  - Spectrum (Operational)
  - •GPS
  - •GRS
  - Voice/Data
- Desktop Branch
  - " "
    - Email (desktop)
    - System AdminEnd User Desktop Support (IP/Voice)
- •Customer Management Branch
  - i Management Dianch
  - •Service Desk, Tier 1 & 2
  - •Problem Mgmt
  - •Customer Relationship Mgmt
  - Service Request Mgmt
  - Customer Training
  - •Incident Mgmt
- •Service Management Branch
  - •Software/Hardware
  - •System Admin
  - •Servers (e.g. e-mail)
  - Database Services
  - Web Services

## Information Assurance Division

- •IA Policy Management Branch
  - DITSCAP
  - Enforcement Reporting
  - •IA Training
- •IA Compliance Branch
  - Operational Reporting
  - Scanning
  - Firewalls
  - Proxy Services
  - •Intrusion Detection
  - Sensors
  - •PKI
  - Antivirus Servers
  - Monitoring
  - Security Incident Mgmt
  - •COMSEC
  - •FISMA
  - •APM