

Minutes
Public Service and Trust Commission
Delivery of Services Committee
April 11, 2008
2:00pm

The Delivery of Services Committee of the Public Service and Trust Commission met at Court Operations, 225 Spring Street, Conference Room 204, Wethersfield, CT 06109 at 2:00pm.

Those in attendance:

Co-Chair Norman Janes, Co-Chair Honorable Dan Shaban; Honorable John Boland; Honorable William Rush; Attorney Michael Ryan; Attorney Mary Sommer Sandak; Attorney Robert Stillman; and Steve Marhefsky, Court Operations.

Attorney Norman Janes called the meeting to order at 2:15pm.

1. The first order of business was Review and Approval of Minutes by the committee. A motion to approve the minutes was properly moved, seconded and accepted by the committee.
2. A discussion regarding performance measures was led by Steve Marhefsky from Court Operations. A round table discussion was held concerning each of the strategies and their supporting rationales. The Committee reviewed, discussed and modified the strategies and developed draft performance measures for each.

The committee agreed to finalize the performance measures for each of the strategies at the next meeting.

3. The meeting adjourned at 4:03pm.

The next meeting of the Delivery of Services Committee will be held at 2:00pm on Friday, April 18, 2008 in Conference Room 204 at Court Operations, 225 Spring Street, Conference Room 4B, 4th Floor, Wethersfield, CT 06109.