## <u>PUBLIC SAFETY SERVICES</u> OFFICE OF MANAGEMENT AND FINANCE <u>STRATEGIC PLAN</u> FY 2017-2018 THROUGH FY 2021-2022

# VISION

Through the provision of leadership and support services, the Department will provide the people of Louisiana with the highest possible level of public safety.

## MISSION

To provide effective management and support services in an efficient and professional manner to all agencies within Public Safety Services and to public and private entities.

# PHILOSOPHY

The Department of Public Safety will continue to focus on public safety policies that increase safety for the citizens of Louisiana. The Department and its agencies will be accountable for public safety dollars that the state spends and will strive to implement proven, cost-effective policies and programs directed toward improving public safety outcomes.

## GOALS

I. To promote efficient, effective, results-oriented services that will enhance the general management of the Department.

- OBJECTIVE I.1: To ensure that 100% of the Department's goals and objectives are achieved through June 30, 2022.
  - STRATEGY I.1.1 Develop and present short-range and long-range financial plans, documents, and instruments to facilitate decision-making within the Department, in accordance with constitutional and statutory requirements and deadlines.
  - STRATEGY I.1.2 Monitor compliance with agency objectives.
  - STRATEGY I.1.3 Budget Services will submit annual Budget Requests in a timely manner, reflecting the goals and priorities of all DPS agencies.

#### PERFORMANCE INDICATORS:

- Outcome: Percentage of annual audit plan achieved Percentage of deposits classified (recorded in the general ledger) within two weeks of receipt Percentage of preventative maintenance plan completed
- OBJECTIVE I.2: To provide ongoing training to 100% of all DPS employees in regards to maintaining a safe and violence-free workplace through June 30, 2022.
  - STRATEGY I.2.1 Conduct training on defensive driving, blood borne pathogens, drug-free workplace, and sexual harassment.
  - STRATEGY I.2.2 Pass 100% of the State Loss Prevention audit.

## PERFORMANCE INDICATORS:

Input:Number of employees in the departmentOutput:Number of department employees receiving safety-related training in the<br/>workplaceOutcome:Percentage of department employees successfully completing safety-<br/>related training

# OBJECTIVE I.3: The Human Resources section will cross train 100% of its employees to maintain the highest level of service through June 30, 2022.

STRATEGY I.3.1	Foster a culture of respect, professionalism, and creative problem solving.
STRATEGY I.3.2	Provide strong leadership and mentoring to subordinates to enhance trust and create collaborative opportunities.
STRATEGY I.3.3	Maintain a highly trained and competent staff.
STRATEGY I.3.4	Ensure equality of workload among staff members.

# PERFORMANCE INDICATORS:

Input:	Number of Human Resources employees
Output:	Number of employees cross-trained by alternating assignments
	Number of status reports on employee relations, performance
	management, separation of service, hiring, and payroll completed
	quarterly
	Number of customer complaints
Outcome:	Turnover rate
	Percentage of employees cross-trained by alternating assignments

OBJECTIVE I.4:	are ma	nancial Services section will ensure that all disbursements de within 14 days of receipt of the final invoice through 0, 2022.
STRATEGY	[.4.1	Identify and implement opportunities that will fully utilize electronic funds transfer capability.
STRATEGY	[.4.2	Receive invoices sent to field offices within two weeks of invoice date and make the disbursement within 30 days.
STRATEGY 1	[.4.3	Review and update policies on accounts payable and communicate them to the field offices.

# PERFORMANCE INDICATORS:

Input:	Number of collection notices received for invoices past due
Outcome:	Percentage of disbursements made with 14 days of invoice date

# OFFICE OF MANAGEMENT & FINANCE STRATEGIC PLAN FY 2017-2018 through 2021-2022 APPENDIX

- 1. The principal clients of the Office of Management & Finance are the agencies within Public Safety Services, as well as DPS employees. We provide services in the areas of human resources, information services, accounting, budget, procurement, grants and contract management, management and program analysis, planning, record retention, safety, and buildings and grounds maintenance. We also provide information services for other state agencies, local law enforcement, and the Division of Administration. Other clients include the public, federal and local government, the insurance industry, financial institutions, regulatory bodies, and vendors.
- 2. Potential external factors that are beyond our control that could significantly affect the achievement of our goals and objectives are: limited resources, legislative mandates, and budget allocations to any one of the agencies we support.
- 3. The statutory requirement for the Office of Management & Finance is R.S. 32:406.
- 4. Stated objectives and strategies were developed primarily by internal/external assessments, mandatory process priorities, master plans, and legislative review and input of proposed plan.
- 5. Primary beneficiaries of this plan are the agencies we support and the citizens of Louisiana. This plan allows us to provide systems and services that will enable us to make, without bias and based on merit, quality decisions regarding hiring, training, and retraining of skilled and capable individuals who are essential to providing cost-effective, quality customer services.
- 6. No true duplication of effort has been identified within the Office of Management and Finance.
- 7. See attached Performance Indicator Documentation Sheets.
- 8. All performance indicators will be used to evaluate service provided to budget units we support, streamline processes, analyze cost/benefit, and steer future planning of the Department. See attached Performance Indicator Documentation Sheets.
- 9. All data used in preparing this Strategic Plan will be preserved and maintained for a period of at least three years, or longer if required by record retention laws.
- 10. Human Resource Policies Beneficial to Women and Families: Public Safety Services grants flexible work schedules, when possible, to accommodate employees with child care or other family issues. The Department has an Employee Assistance Program which provides information and guidance for employees and/or family members. In accordance with Federal Law, the Department supports the Family and Medical Leave Law Act and upholds practices within those guidelines, supporting employees and families.

Program:	Management and Finance
<b>Objective I.1:</b>	To ensure that 100% of the Department's goals and
	objectives are achieved through June 30, 2022.
Indicator Name:	Percentage of annual audit plan achieved
<b>Indicator LaPAS PI Code:</b>	23520

- **1. Type and Level:** Outcome; Key
- 2. Rationale, Relevance, Reliability: Track achievement of Annual Audit Plan
- **3. Use:** Will be used for internal management.
- 4. **Clarity:** The indicator name clearly identifies what is being measured.
- 5. Accuracy, Maintenance, and Support: There are no issues with accuracy, maintenance, or support.

#### 6. Data Source, Collection and Reporting: Source: Internal Collection: Annually Reporting: On demand

- 7. Calculation Methodology: Standard percentage Number of internal compliance audit performed divided by those planned in the Annual Audit Plan
- 8. Scope: Aggregate
- 9. Caveats: N/A

#### **10. Responsible Person:**

Name/Title: Susan Demouy, Internal Audit Director Phone: 225-925-6515 Email: susan.demouy@la.gov

Program:	Management and Finance
<b>Objective I.1:</b>	To ensure that 100% of the Department's goals and
	objectives are achieved through June 30, 2022.
Indicator Name:	Percentage of deposits classified (recorded in the general
	ledger) within two weeks of receipt
<b>Indicator LaPAS PI Code:</b>	23523

- **1. Type and Level:** Outcome; Key
- 2. **Rationale, Relevance, Reliability:** Monitor the deposit timeline to ensure compliance with cash management policies
- **3. Use:** Will be used for internal management.
- 4. **Clarity:** The indicator name clearly identifies what is being measured.
- 5. Accuracy, Maintenance, and Support: There are no issues with accuracy, maintenance, or support.

#### 6. Data Source, Collection and Reporting: Source: Internal Collection: Quarterly Reporting: Quarterly

- 7. Calculation Methodology: Standard percentage Number of deposits classified within two weeks of receipt divided by total number of deposits
- 8. Scope: Aggregate
- 9. Caveats: N/A

#### 10. Responsible Person:

Name/Title: Scott Erwin, Financial Services Director Phone: 225-925-7981 Email: scott.erwin@la.gov

Program:	Management and Finance
<b>Objective I.1:</b>	To ensure that 100% of the Department's goals and
	objectives are achieved through June 30, 2022.
Indicator Name:	Percentage of preventative maintenance plan completed
<b>Indicator LaPAS PI Code:</b>	23524

- **1. Type and Level:** Outcome; Key
- 2. Rationale, Relevance, Reliability: Track the completion of the preventative maintenance plan
- **3. Use:** Will be used for internal management.
- 4. **Clarity:** The indicator name clearly identifies what is being measured.
- 5. Accuracy, Maintenance, and Support: There are no issues with accuracy, maintenance, or support.

#### 6. Data Source, Collection and Reporting: Source: Internal Collection: Quarterly Reporting: Quarterly

- 7. Calculation Methodology: Standard percentage Number of plan items completed divided by total number of plan items
- 8. Scope: Aggregate
- 9. Caveats: N/A

## 10. Responsible Person:

Name/Title: Mike Sager, Facility Services Phone: 225-925-6037 Email: mike.sager@la.gov

Program:	Management and Finance
<b>Objective I.2:</b>	To provide ongoing training to 100% of all DPS employees
	in regards to maintaining a safe and violence-free
	workplace through June 30, 2022.
Indicator:	Number of employees in the department
<b>Indicator LaPAS PI Code:</b>	New

- **1. Type and Level:** Input; Supporting
- 2. **Rationale, Relevance, Reliability:** Maintain a safe and violence-free workplace and enhance the departmental work climate.
- **3. Use:** This indicator will be used for internal management purposes.
- 4. **Clarity:** The indicator name clearly identifies what is being measured.
- 5. Accuracy, Maintenance, and Support: There are no issues with accuracy, maintenance, or support.

#### 6. Data Source, Collection and Reporting: Source: Internal spreadsheet Collection: Fiscal Year end Reporting: Fiscal Year end

- 7. Calculation Methodology: Number of employees in Department.
- 8. Scope: Aggregate
- 9. Caveats: N/A

#### 10. Responsible Person:

Name: Undersecretary's Office Phone: 225-925-6032 Email: <u>undersec@la.gov</u>

Program:	Management and Finance
<b>Objective I.2:</b>	To provide ongoing training to 100% of all DPS employees
	in regards to maintaining a safe and violence-free
	workplace through June 30, 2022.
Indicator:	Number of department employees receiving safety-related
	training in the workplace
	NT

#### Indicator LaPAS PI Code: New

- 1. **Type and Level:** Output; Supporting
- 2. **Rationale, Relevance, Reliability:** Maintain a safe and violence-free workplace and enhance the departmental work climate.
- **3.** Use: This indicator will be used for internal management purposes.
- 4. **Clarity:** The indicator name clearly identifies what is being measured.
- 5. Accuracy, Maintenance, and Support: There are no issues with accuracy, maintenance, or support.

#### 6. Data Source, Collection and Reporting: Source: Internal spreadsheet Collection: Fiscal Year end Reporting: Fiscal Year end

- 7. Calculation Methodology: Number of employees receiving safety training.
- 8. Scope: Aggregate
- 9. Caveats: N/A

#### 10. Responsible Person:

Name/Title: Jim Mitchell, Administrative Program Director Phone: 225-922-2842 Email: jim.mitchell@la.gov

Program:	Management and Finance
<b>Objective I.2:</b>	To provide ongoing training to 100% of all DPS employees
	in regards to maintaining a safe and violence-free
	workplace through June 30, 2022.
Indicator:	Percentage of department employees successfully
	completing safety-related training

#### Indicator LaPAS PI Code: New

- 1. **Type and Level:** Outcome; Key
- 2. **Rationale, Relevance, Reliability:** Maintain a safe and violence-free workplace and enhance the departmental work climate.
- **3.** Use: This indicator will be used for internal management purposes.
- 4. **Clarity:** The indicator name clearly identifies what is being measured.
- 5. Accuracy, Maintenance, and Support: There are no issues with accuracy, maintenance, or support.

#### 6. Data Source, Collection and Reporting: Source: Internal spreadsheet Collection: Fiscal Year end Reporting: Fiscal Year end

- 7. Calculation Methodology: Number of employees successfully completing training divided by the total number of employees
- 8. Scope: Aggregate
- 9. Caveats: N/A

## 10. Responsible Person:

Name/Title: Jim Mitchell, Administrative Program Director Phone: 225-922-2842 Email: jim.mitchell@la.gov

Program:	Management and Finance
<b>Objective I.3:</b>	The Human Resources section will cross train 100% of its
	employees to maintain the highest level of service through
	June 30, 2022.
Indicator:	Number of Human Resources employees
<b>Indicator LaPAS PI Code:</b>	New

- **1. Type and Level:** Input; Supporting
- 2. Rationale, Relevance, Reliability: Measure the number of Human Resources employees
- **3.** Use: This indicator will be used for internal management purposes.
- 4. **Clarity:** The indicator name clearly identifies what is being measured.
- 5. Accuracy, Maintenance, and Support: There are no issues with accuracy, maintenance, or support.

#### 6. Data Source, Collection and Reporting: Source: Internal Collection: Fiscal Year end Reporting: On demand

- 7. Calculation Methodology: Total number of Human Resources employees
- 8. Scope: Aggregate
- 9. Caveats: N/A

#### 10. Responsible Person:

Program:	Management and Finance
<b>Objective I.3:</b>	The Human Resources section will cross train 100% of its
	employees to maintain the highest level of service through
	June 30, 2022.
Indicator:	Number of employees cross-trained by alternating
	assignments
Indicator LaPAS PL Code	New

#### Indicator LaPAS PI Code: New

- **1. Type and Level:** Output; Supporting
- 2. Rationale, Relevance, Reliability: Measure the number of cross-trained employees
- **3. Use:** Will be used for internal management.
- 4. **Clarity:** The indicator name clearly identifies what is being measured.
- 5. Accuracy, Maintenance, and Support: There are no issues with accuracy, maintenance, or support.
- 6. Data Source, Collection and Reporting: Source: Internal Collection: Annually Reporting: On demand

#### 7. Calculation Methodology: Standard calculation

- 8. Scope: Aggregate
- 9. Caveats: N/A

#### 10. Responsible Person:

Program:	Management and Finance		
<b>Objective I.3:</b>	The Human Resources section will cross train 100% of its		
	employees to maintain the highest level of service through		
	June 30, 2022.		
Indicator:	Number of status reports on employee relations,		
	performance management, separation of service, hiring,		
	and payroll completed quarterly		
<b>Indicator LaPAS PI Code:</b>	New		

- **1. Type and Level:** Output; Supporting
- 2. Rationale, Relevance, Reliability: Track the number of status reports done quarterly
- **3. Use:** Will be used for internal management.
- 4. **Clarity:** The indicator name clearly identifies what is being measured.
- 5. Accuracy, Maintenance, and Support: There are no issues with accuracy, maintenance, or support.

#### 6. Data Source, Collection and Reporting: Source: Internal Collection: Quarterly Reporting: On demand

- 7. Calculation Methodology: Standard calculation
- 8. Scope: Aggregate
- 9. Caveats: N/A

## **10.** Responsible Person:

Program:	Management and Finance		
<b>Objective I.3:</b>	The Human Resources section will cross train 100% of its		
	employees to maintain the highest level of service through		
	June 30, 2022.		
Indicator:	Number of customer complaints		
<b>Indicator LaPAS PI Code:</b>	New		

- **1. Type and Level:** Output; Supporting
- 2. Rationale, Relevance, Reliability: Track customer complaints
- **3. Use:** Will be used for internal management.
- 4. **Clarity:** The indicator name clearly identifies what is being measured.
- 5. Accuracy, Maintenance, and Support: There are no issues with accuracy, maintenance, or support.

#### 6. Data Source, Collection and Reporting: Source: Internal Collection: Annually Reporting: On demand

- 7. Calculation Methodology: Standard calculation
- 8. Scope: Aggregate
- 9. Caveats: N/A

#### 10. Responsible Person:

Program:	Management and Finance		
<b>Objective I.3:</b>	The Human Resources section will cross train 100% of its		
	employees to maintain the highest level of service through		
	June 30, 2022.		
Indicator:	Turnover rate		
Indicator LaPAS PI Code:	New		

- 1. **Type and Level:** Outcome; Supporting
- 2. Rationale, Relevance, Reliability: Track and understand attrition patterns.
- **3. Use:** Will be used for internal management.
- 4. **Clarity:** The indicator name clearly identifies what is being measured.
- 5. Accuracy, Maintenance, and Support: There are no issues with accuracy, maintenance, or support.

#### 6. Data Source, Collection and Reporting: Source: Internal Collection: Annually Reporting: Annually

- 7. **Calculation Methodology:** Standard calculation total number of employees who leave the agency divided by the total number of employees.
- 8. Scope: Aggregate
- 9. Caveats: N/A

## 10. Responsible Person:

Program:	Management and Finance		
<b>Objective I.3:</b>	The Human Resources section will cross train 100% of its		
	employees to maintain the highest level of service through		
	June 30, 2022.		
Indicator:	Percentage of employees cross-trained by alternating		
	assignments		
<b>Indicator LaPAS PI Code:</b>	New		

- 1. **Type and Level:** Outcome; Supporting
- 2. Rationale, Relevance, Reliability: Track and understand attrition patterns.
- **3. Use:** Will be used for internal management.
- 4. **Clarity:** The indicator name clearly identifies what is being measured.
- 5. Accuracy, Maintenance, and Support: There are no issues with accuracy, maintenance, or support.

#### 6. Data Source, Collection and Reporting: Source: Internal Collection: Annually Reporting: Annually

- 7. Calculation Methodology: Standard calculation total number of cross-trained employees divided by total number of Human Resources employees
- 8. Scope: Aggregate
- 9. Caveats: N/A

#### **10.** Responsible Person:

Program:	Management and Finance		
<b>Objective I.4:</b>	The Financial Services section will ensure that all		
	disbursements are made within 14 days of receipt of the		
	final invoice through June 30, 2022.		
Indicator:	Number of collection notices received for invoices past		
	due.		
<b>Indicator LaPAS PI Code:</b>	New		

- 1. **Type and Level:** Input; Supporting
- 2. **Rationale, Relevance, Reliability:** Monitor the timeliness of the payment to vendors for invoices submitted to ensure that there are no additional costs related to the expenditure.
- **3.** Use: This indicator will be used for internal management purposes.
- 4. **Clarity:** The indicator name clearly identifies what is being measured.
- 5. Accuracy, Maintenance, and Support: There are no issues with accuracy, maintenance, or support.

#### 6. Data Source, Collection and Reporting: Source: Internal Business Objects Report Collection: Monthly Reporting: Monthly

- 7. Calculation Methodology: Utilizing the Business Objects report, take the date the invoice was paid less the date of the invoice to determine those greater than 14 days.
- 8. Scope: Aggregate
- 9. Caveats: N/A

## **10.** Responsible Person:

Name/Title: Scott Erwin; Financial Services Director Phone: 225-925-7981 Email: scott.erwin@la.gov

Program:	Management and Finance		
<b>Objective I.4:</b>	The Financial Services section will ensure that all		
	disbursements are made within 14 days of receipt of the		
	final invoice through June 30, 2022.		
Indicator:	Percentage of disbursements made within 14 days of		
	invoice date.		
Indicator LoDAS DI Codou	Now		

#### Indicator LaPAS PI Code: New

- 1. Type and Level: Outcome; Supporting
- 2. **Rationale, Relevance, Reliability:** Monitor the timeliness of the payment to vendors for invoices submitted to ensure that there are no additional costs related to the expenditure.
- **3.** Use: This indicator will be used for both internal management purposes.
- 4. **Clarity:** The indicator name clearly identifies what is being measured.
- 5. Accuracy, Maintenance, and Support: This indicator has been audited by the Legislative Auditor.

#### 6. Data Source, Collection and Reporting: Source: Internal Business Objects report Collection: Fiscal Year end Reporting: Fiscal Year end

- 7. **Calculation Methodology:** Utilizing the Business Objects report, take the date the invoice was paid less the date of the invoice to determine those greater than 14 days.
- 8. Scope: Aggregate
- 9. Caveats: N/A

#### 10. Responsible Person:

Name/Title: Scott Erwin; Financial Services Director Phone: 225-925-7981 Email: scott.erwin@la.gov

**STRATEGY I.1.1.** Develop and present short-range and long-range financial plans, documents, and instruments to facilitate decision-making within the Department, in accordance with constitutional and statutory requirements and deadlines.

\_\_\_\_\_ Cost/benefit analysis conducted x Other analysis used x Impact on other strategies considered x Authorization <u>x</u> Authorization exists \_\_\_\_\_ Authorization needed x Organization Capacity Needed structural or procedural changes identified x Resource needs identified x Time Frame x Already ongoing \_\_\_\_\_ New, startup date estimated Lifetime of strategy identified x Fiscal Impact <u>x</u> Impact on operating budget \_\_\_\_\_ Impact on capital outlay x Means of finance identified

**STRATEGY I.1.2.** Monitor compliance with agency objectives.

X	Analysis		
		X X	Cost/benefit analysis conducted Other analysis used Impact on other strategies considered
Х	Authorization		
	_	X	_ Authorization exists _ Authorization needed
Х	Organization Ca	pacity	
	_	X	_ Needed structural or procedural changes identified _ Resource needs identified
X	Time Frame 	X	_ Already ongoing _ New, startup date estimated _ Lifetime of strategy identified
X	Fiscal Impact		
		X X	_ Impact on operating budget _ Impact on capital outlay _ Means of finance identified

**STRATEGY I.1.3.** Budget Services will submit annual Budget Requests in a timely manner, reflecting the goals and priorities of all DPS agencies.

X	Analysis		
	- -	X X	Cost/benefit analysis conducted Other analysis used Impact on other strategies considered
X	Authorization		
	-	Х	Authorization exists Authorization needed
X	Organization C	Capacity	
	-	X	Needed structural or procedural changes identified Resource needs identified
X	Time Frame 	X	Already ongoing New, startup date estimated Lifetime of strategy identified
X	Fiscal Impact		
	-	X	Impact on operating budget Impact on capital outlay Means of finance identified

**STRATEGY I.2.1.** Conduct training on defensive driving, blood borne pathogens, drug-free workplace, and sexual harassment.

<u>x</u> Analysis \_\_\_\_\_ Cost/benefit analysis conducted \_\_\_\_\_ X Other analysis used x Impact on other strategies considered <u>x</u> Authorization \_\_\_\_\_ X Authorization exists Authorization needed x Organization Capacity \_\_\_\_\_ Needed structural or procedural changes identified x Resource needs identified x Time Frame <u>x</u> Already ongoing \_\_\_\_\_ New, startup date estimated Lifetime of strategy identified x Fiscal Impact <u>x</u> Impact on operating budget Impact on capital outlay x Means of finance identified

**STRATEGY I.2.2.** Pass 100% of the State Loss Prevention Audit.

Х	Analysis
	Cost/benefit analysis conductedxOther analysis usedxImpact on other strategies considered
Х	_ Authorization
	<u>x</u> Authorization exists Authorization needed
X	Organization Capacity
	Needed structural or procedural changes identified x Resource needs identified
X	Time Frame <u>x</u> Already ongoing New, startup date estimated Lifetime of strategy identified
X	_Fiscal Impact
	x Impact on operating budget Impact on capital outlay x Means of finance identified
	<u> </u>

STRATEGY I	<b>1.3.1.</b> Foster a culsolving.	ture of res	pect, professionalism, and creative problem
X	Analysis		
		X X	Cost/benefit analysis conducted Other analysis used Impact on other strategies considered
X	Authorization		
		Х	Authorization exists Authorization needed
X	Organization Capa	city	
		X	Needed structural or procedural changes identified Resource needs identified
X	Time Frame	X	_ Already ongoing _ New, startup date estimated _ Lifetime of strategy identified
X	Fiscal Impact		
		X X	Impact on operating budget Impact on capital outlay Means of finance identified

**STRATEGY I.3.2.** Provide strong leadership and mentoring to subordinates to enhance trust and create collaborative opportunities.

X	Analysis		
		X X	<ul> <li>Cost/benefit analysis conducted</li> <li>Other analysis used</li> <li>Impact on other strategies considered</li> </ul>
X	Authorization		
		X	_ Authorization exists _ Authorization needed
Х	Organization O	Capacity	
		X	Needed structural or procedural changes identified Resource needs identified
X	Time Frame	X	Already ongoing New, startup date estimated Lifetime of strategy identified
X	Fiscal Impact		
		X	<ul> <li>Impact on operating budget</li> <li>Impact on capital outlay</li> <li>Means of finance identified</li> </ul>

**STRATEGY I.3.3.** Maintain a highly trained and competent staff.

Х	Analysis	
		Cost/benefit analysis conductedxOther analysis usedxImpact on other strategies considered
Х	Authorization	
		x Authorization exists Authorization needed
X	Organization Capacit	У
		<ul><li>Needed structural or procedural changes identified</li><li>x Resource needs identified</li></ul>
x	Time Frame	x       Already ongoing        New, startup date estimated        Lifetime of strategy identified
Х	Fiscal Impact	
		xImpact on operating budget Impact on capital outlayxMeans of finance identified
		x Means of finance identified

**STRATEGY I.3.4.** Ensure equality of workload among staff members.

Х	Analysis
	Cost/benefit analysis conductedxOther analysis usedxImpact on other strategies considered
х	Authorization
	x Authorization exists Authorization needed
X	Organization Capacity
	Needed structural or procedural changes identified
X	Time Frame       x       Already ongoing          New, startup date estimated          Lifetime of strategy identified
X	Fiscal Impact
	x       Impact on operating budget         Impact on capital outlay         x       Means of finance identified

**STRATEGY I.4.1.** Identify and implement opportunities that will fully utilize electronic funds transfer capability.

<u>x</u> Analysis \_\_\_\_\_ Cost/benefit analysis conducted \_\_\_\_\_ X Other analysis used x Impact on other strategies considered <u>x</u> Authorization <u>x</u> Authorization exists Authorization needed x Organization Capacity \_\_\_\_\_ Needed structural or procedural changes identified x Resource needs identified x Time Frame <u>x</u> Already ongoing \_\_\_\_\_ New, startup date estimated Lifetime of strategy identified x Fiscal Impact <u>x</u> Impact on operating budget Impact on capital outlayxMeans of finance identified

**STRATEGY I.4.2.** Receive invoices sent to field offices within two weeks of invoice date and make the disbursement within 30 days.

<u>x</u> Analysis \_\_\_\_\_ Cost/benefit analysis conducted \_\_\_\_\_ X Other analysis used x Impact on other strategies considered x Authorization Authorization needed <u>x</u> Organization Capacity \_\_\_\_\_ Needed structural or procedural changes identified x Resource needs identified x Time Frame <u>x</u> Already ongoing \_\_\_\_\_ New, startup date estimated Lifetime of strategy identified x Fiscal Impact <u>x</u> Impact on operating budget Impact on capital outlay x Means of finance identified

STRATEGY		d update po e field offic	olicies on accounts payable and communicate ees.
X	Analysis		
			Cost/benefit analysis conducted
		Х	Other analysis used
		Х	Impact on other strategies considered
X	Authorization		
		х	Authorization exists
			Authorization needed
X	Organization Cap	pacity	
			_ Needed structural or procedural changes identified
	_	Х	Resource needs identified
X	Time Frame		
		Х	_ Already ongoing
			_ New, startup date estimated
			Lifetime of strategy identified
X	Fiscal Impact		
		х	_ Impact on operating budget
			_ Impact on capital outlay
		Х	Means of finance identified